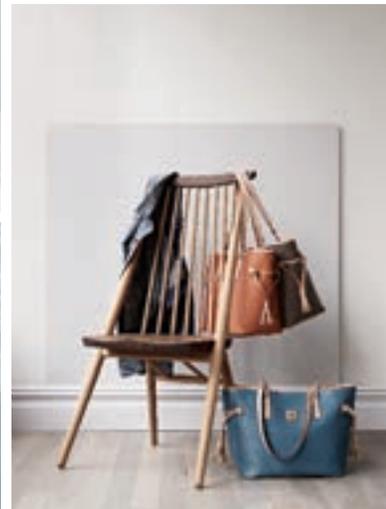
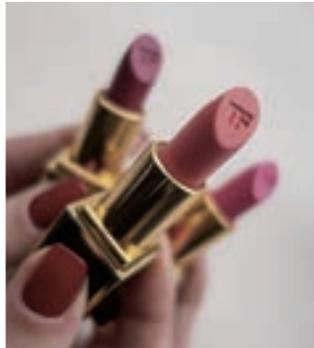




# NORDSTROM



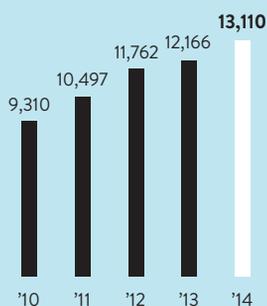
ANNUAL REPORT 2014



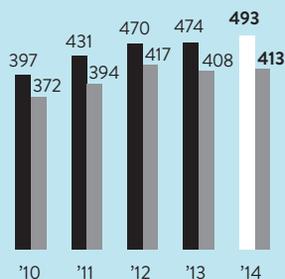
**SCORECARD** A LOOK AT THE NUMBERS

FISCAL YEAR	2014	2013	% CHANGE
Net sales	\$13,110	\$12,166	7.8
Earnings before interest and income taxes (EBIT)	1,323	1,350	(2.0)
Net earnings	720	734	(1.9)
Earnings per diluted share	3.72	3.71	0.3
Cash dividends paid per share	1.32	1.20	10.0

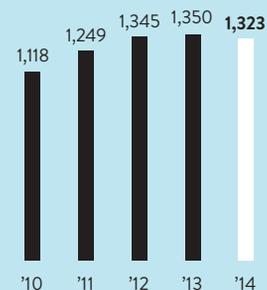
**NET SALES (\$)**



**SALES PER SQUARE FOOT AND 4-WALL SALES PER SQUARE FOOT (\$)\***



**EARNINGS BEFORE INTEREST AND INCOME TAXES (EBIT) (\$)**



**NET SALES PERCENTAGE INCREASE**

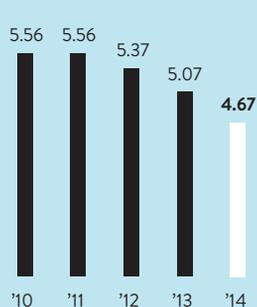
Fiscal Year	Net Sales Percentage Increase
'10	12.7
'11	12.7
'12	12.1
'13	3.4
'14	7.8

**COMPARABLE SALES PERCENTAGE INCREASE**

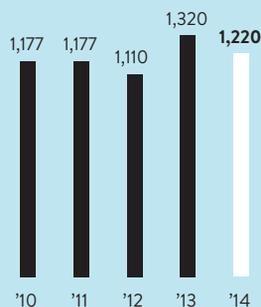
Fiscal Year	Comparable Sales Percentage Increase
'10	8.1
'11	7.2
'12	7.3
'13	2.5
'14	4.0

■ 4-Wall Sales Per Square Foot  
■ Sales Per Square Foot

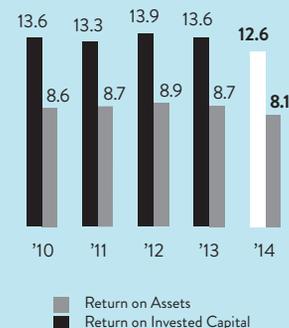
**INVENTORY TURN\*\***



**CASH FLOW FROM OPERATIONS (\$)**



**RETURN ON ASSETS AND RETURN ON INVESTED CAPITAL (ROIC) (%)\*\*\***



■ Return on Assets  
■ Return on Invested Capital

Dollars in millions except per share and per square foot amounts.

\*4-wall sales per square foot is calculated as sales for Nordstrom U.S. full-line stores, Nordstrom Rack stores, Jeffrey boutiques, our Canada full-line store, Last Chance and Trunk Club showrooms divided by their weighted-average square footage.

\*\*Inventory Turn is calculated as annual cost of sales and related buying and occupancy costs (for all segments) divided by 4-quarter average inventory. Our inventory turnover rate decreased in 2012, 2013 and 2014 primarily due to increasing our investment in pack and hold inventory beginning in 2012, which helped fuel the growth of Nordstrom Rack.

\*\*\*See Return on Invested Capital (ROIC) Non-GAAP financial measure on page 26 for additional information and reconciliation to the most directly comparable GAAP financial measure.

DEAR  
**CUSTOMERS, EMPLOYEES  
AND SHAREHOLDERS,**

---

For 114 years, our focus has been on our customers. We have been most successful when we view our business through their eyes. In today's rapidly changing retail landscape, this approach has never been more important, so our strategy remains squarely focused on serving

customers on their terms. Knowing customers increasingly desire an experience that's both personalized and convenient, we continue to make investments that further integrate our store and online experience to enable our customers to shop seamlessly any way they choose.

A RECORD

**\$13.1  
billion**

IN TOTAL COMPANY SALES.

WITH SALES GROWTH OF 7.8% AND  
COMPARABLE SALES INCREASE OF 4%,  
WE BEAT OUR OWN EXPECTATIONS.

---

NEARLY

**4 million**

NEW CUSTOMERS SHOPPED AT  
NORDSTROM RACK—THAT'S MORE THAN  
AT ANY OTHER CHANNEL.

---

**27**

NEW NORDSTROM RACK STORES.  
PLUS, RACK SALES INCREASED 17% AND  
RACK COMPARABLE SALES GAINED 3.8%.

MORE THAN

**1 million**

STORE VISITS FROM CUSTOMERS  
RETURNING THEIR HAUTELOOK AND  
NORDSTROMRACK.COM PURCHASES  
TO NORDSTROM RACK.

---

ALMOST

**\$2 billion**

IN NORDSTROM.COM SALES.  
THAT'S MORE THAN DOUBLE OUR SALES  
FROM JUST THREE YEARS AGO.

---

MORE THAN

**1 million**

NEW MEMBERS JOINED OUR  
NORDSTROM REWARDS™ PROGRAM  
FOR THE THIRD YEAR IN A ROW.

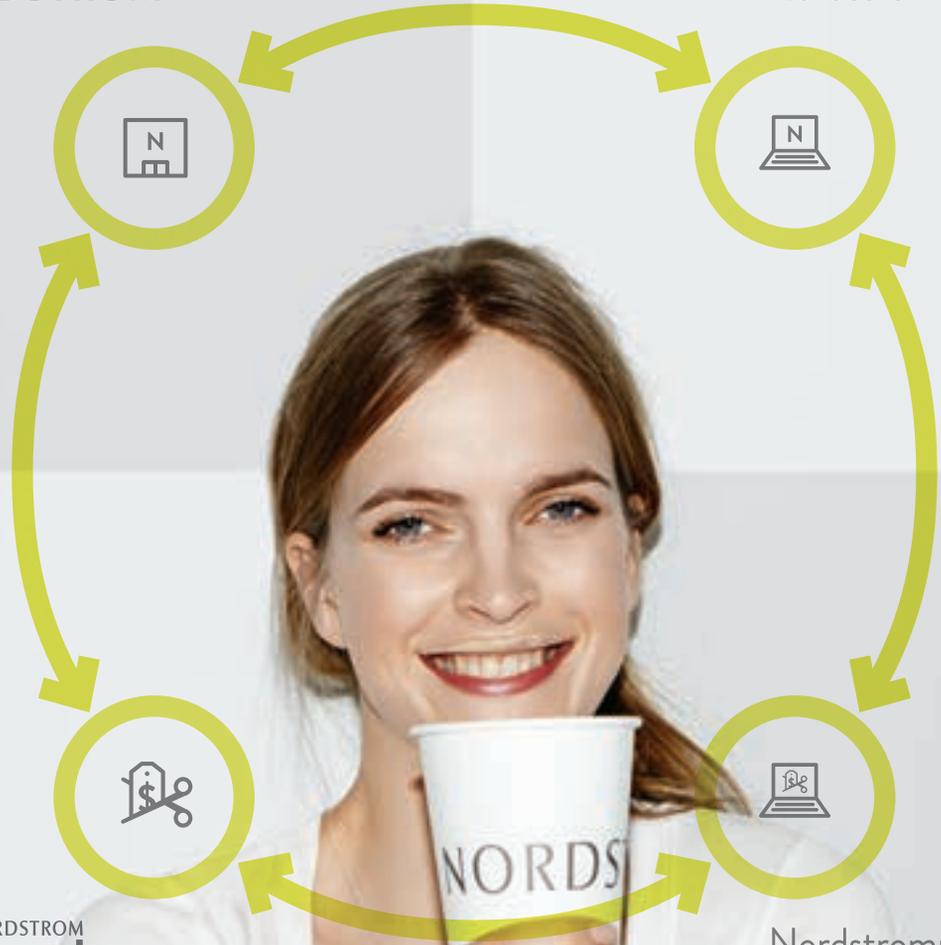


### IT'S ALL ABOUT OUR CUSTOMER

CUSTOMERS INCREASINGLY EXPECT A PERSONALIZED EXPERIENCE THAT MERGES THE RICHNESS OF STORES WITH THE CONVENIENCE OF ONLINE. WE'RE UNIQUELY POSITIONED TO CREATE THIS EXPERIENCE WITH OUR FOCUS ON SERVICE, PRODUCT AND CAPABILITIES.

NORDSTROM

Nordstrom.com



NORDSTROM  
rack

Nordstromrack.com  
+  
HAUTELOOK



“  
*Trunk Club and Nordstrom  
 are a perfect pair—  
 both enhance the personal  
 shopper experience.*  
 ”

OUR CUSTOMER, RICHARD F.



**STYLE ON YOUR SCHEDULE** TO HELP BUSY GUYS LOOK THEIR BEST, TRUNK CLUB STYLISTS SEND CUSTOMERS CLOTHES BASED ON THEIR PREFERENCES AND NEEDS. THEY KEEP WHAT THEY LIKE AND SEND BACK THE REST. AT TRUNK CLUB SHOWROOMS, CUSTOMERS CAN MEET STYLISTS FOR AN IN-PERSON FITTING.



We are uniquely positioned to serve customers through full-price, off-price, stores and online. Each offers a way for customers to shop with us, and collectively they represent a significant growth opportunity. The real success lies in how our business works together to better serve customers and help us attract and retain customers, now and in the future. We see a meaningful opportunity in this synergy through a focus on service, product and capabilities.

**FULL-PRICE: NORDSTROM, NORDSTROM.COM AND TRUNK CLUB**

2014 marked an important milestone in our company’s history as we opened our first international store in Calgary, Alberta, Canada. We were humbled as more than 2,000 customers welcomed us when we opened our doors. In the first six months, we outperformed our expectations and are

extremely pleased with the efforts of our team. Their successful planning, preparation and navigation of many complex issues for several years helped us put our best foot forward. It’s only one market though. We still have a lot to learn about serving Canadians and will continue learning from each community as we expand further. On March 6, 2015, we opened a store in Ottawa, Ontario, and we will open another in Vancouver, British Columbia, on September 18. Both stores are in terrific retail locations, and we look forward to serving more customers in Canada in the coming years.

In 2014, we also opened new stores in the United States at The Woodlands Mall in The Woodlands, Texas, and St. Johns Town Center in Jacksonville, Florida. Both these stores and those in Canada opened with our new store design, reflecting an energized

“  
*Love the order online,  
 pick up in store option at  
 Nordstrom. It’s like takeout  
 for cocktail frocks.*  
 ”

OUR CUSTOMER, JAYMIE G.



“  
*Just visited the first Nordstrom in Canada. Well done. It's a fantastic store.*  
”

OUR CUSTOMER, ROB



OH, CANADA! BY 2017, WE'LL HAVE SIX STORES IN CANADA—FROM VANCOUVER TO OTTAWA.

customer experience that will allow us to evolve with our customers in the years to come. In January 2015, the Retail Design Institute recognized Nordstrom The Woodlands with First Place for a New or Remodeled Department Store and Innovation in Store Planning. We appreciate their recognition, but the true measure of success will come from our customers' experiences in our new stores.

In addition to our two new stores in Canada this year, we'll also open stores in Puerto Rico, Milwaukee and a second store in Minneapolis, which has long been a terrific market for us.

We are also mindful of serving customers better through product, speed and convenience. Expanded merchandise selection and growing customer adoption of mobile shopping are two factors contributing to the

continued growth of Nordstrom.com. First, we've expanded Nordstrom.com selection by three times from three years ago, so customers have greater choice of their favorite brands. Second, a great mobile experience is a vital link to many customers, and we are working hard behind the scenes to improve this experience. We have enhanced our mobile app with localized inventory and personalized homepage features, and more features are coming this year.

We are also opening a fulfillment center in Elizabethtown, Pennsylvania, in 2015 that, when combined with our fulfillment center in Cedar Rapids, Iowa, and our Nordstromrack.com/HauteLook fulfillment center in San Bernardino, California, will greatly increase our capabilities. These fulfillment centers will allow us



**OUR NEW LOOK** FROM WINDOWS THAT BRING THE OUTSIDE IN TO DEPARTMENTS THAT SEAMLESSLY FLOW TOGETHER—OUR NEW STORE DESIGN CREATES AN EXCITING SPACE THAT CAN CHANGE WITH HOW OUR CUSTOMERS SHOP.

to be within two-day ground delivery of approximately half the population of the United States, which will help improve delivery times for customers and help us meet their rising expectations.

Finally, in 2014, we acquired Trunk Club, a high-growth personalized men's clothing business based on a service model that is highly complementary to our own. We believe Trunk Club is a natural extension of our business, and together we will continue to evolve and bring together the online and offline worlds to deliver a great shopping experience.

**OFF-PRICE: NORDSTROM RACK, NORDSTROMRACK.COM AND HAUTELOOK**

We opened a record 27 new Nordstrom Rack stores, ending 2014 with 167 stores and on track to meet our long-term growth plans

of 300 stores by 2020. Customers continue to respond favorably to the treasure-hunt experience that defines Nordstrom Rack stores. As we expand in many markets for the first time, we hope to continue delivering a great experience, as this business represents a terrific opportunity for us to attract new customers. Last year, Nordstrom Rack was our biggest source of new customers, attracting nearly 4 million. Also, a year ago, we began accepting returns of HauteLook and Nordstromrack.com merchandise at any Nordstrom Rack store. This drove nearly 1 million trips to Nordstrom Rack stores in 2014. The Nordstrom Rack customer also tends to be younger than our full-line customer, and there is a meaningful opportunity for these customers to begin shopping our full-price channels as well. We plan to open 27 more Nordstrom Racks in 2015 across the U.S.



“  
*I love how you used models with physical challenges in your Anniversary catalog. Nice work!*  
”

OUR CUSTOMER, DONNA A.



«« A PERFECT PAIR: SHOES AND SJP ACTRESS AND STYLE ICON SARAH JESSICA PARKER DESIGNED HER OWN SHOE LINE, SJP, AND WE WERE THE EXCLUSIVE RETAILER FOR ITS LAUNCH.



»» THAT'S BRILLIANT! WE'LL HAVE TOPSHOP IN 80 STORES BY THE END OF 2015—AND THAT'S JUST ONE OF THE WAYS WE'RE ATTRACTING NEW YOUNG CUSTOMERS WITH GREAT BRANDS AT ACCESSIBLE PRICE POINTS.

“  
*Praise the fashion gods.  
 Nordstrom Downtown Portland  
 is opening Topshop in the  
 next month.*  
 ”

OUR CUSTOMER, KARLY T.

In addition to our new stores, we improved our online/off-price capabilities with the launch of Nordstromrack.com. Combined with HauteLook, the integrated ecommerce site offers a consistent merchandise selection as well as flash sales in a single web or mobile experience, providing customers a wide range of merchandise with one easy-to-use, shared checkout. Since the launch last spring, we've more than doubled the selection at Nordstromrack.com. We will continue to work on ways to further integrate our business to improve our customer experience.

**INCREASING RELEVANCE**

We know ultimately customers come to Nordstrom for great merchandise. They continue to respond to fresh, relevant brands. Last year, we were the exclusive retail partner for the global launch of

Sarah Jessica Parker's SJP line of shoes and launched Charlotte Tilbury in Beauty. We increased the number of full-line stores with Topshop to 53 and launched Kate Moss for Topshop, which helped us rapidly grow the number of Topshop customers, including a younger customer who in many cases is new to Nordstrom. By the end of 2015, we plan to have Topshop in more than 80 stores.

This March, we were excited to begin carrying Madewell, representing a new partnership with J.Crew. Our initial launch was on Nordstrom.com and in 15 of our stores in our t.b.d. department. This is a terrific example of our continued focus to bring great fashion brands to customers at accessible price points.

Finally, Nordstrom Rewards has been a successful program enabling us to deepen



««THAT'S A RECORD! WE OPENED 27 NEW NORDSTROM RACK STORES IN 2014—THE MOST WE'VE EVER OPENED IN ONE YEAR.



»»THE RACK GOES ONLINE SHOPPING GENIUSES CAN NOW CONTINUE THEIR STYLE SEARCH AT NORDSTROMRACK.COM, WHERE CUSTOMERS CAN EASILY CHOOSE HOW THEY SHOP BOTH HAUTELOOK AND NORDSTROM RACK.

our engagement with customers. In 2014, we added more than 1 million new Rewards accounts, a 15% increase from the previous year. We want to give customers more choices with our loyalty program, and our goal is to provide an integrated multi-tender program in all stores and online later this year. We know our Rewards members are many of our most loyal and best customers. So growing these relationships by offering programs that appeal to more customers will be beneficial in the long term.

**CONCLUSION**

Our strategy is based on the customer and will remain so. Customers' expectations of speed, convenience, personalization and mobile are increasing. As we continue on our journey, we recognize it's imperative for us to invest for the future and find ways to make our stores more

convenient and our online experience richer. We believe we are well positioned to deliver a great experience for our customers—no matter how they choose to shop with Nordstrom.

**Blake W. Nordstrom**  
President, Nordstrom, Inc.

**Peter E. Nordstrom**  
President of Merchandising, Nordstrom, Inc.

**Erik B. Nordstrom**  
President of Nordstrom.com, Nordstrom, Inc.

“  
*I don't think I could've received better news today. Nordstrom Rack has now launched online!*  
”

OUR CUSTOMER, JOANNA D.

## A NOTE FROM OUR CHAIRMAN

Our top priority at Nordstrom is to improve our customers' experience, continuously. This priority challenges us each day and is the basis for our long-term strategy to provide all Nordstrom customers with a best-in-class experience centered on service, product and capabilities, whenever and wherever they want. This commitment to Nordstrom customers is, in itself, the foundation of the deep and shared commitment of the Board of Directors and management to our shareholders—to enhance shareholder value over the long run through capital allocation discipline and to hold ourselves accountable for financial results.

About a decade ago, we began investing strategically in the company's multi-channel capabilities across stores and online to meet the changing expectations of our customers. Investing early in technology, merchandising and stores, as well as integrating the in-store and online experience, helped position the company to achieve exceptional growth and superior returns. For the last several years, we further accelerated our level of investment to fuel growth across all our businesses—full-price, off-price, stores and online—to help Nordstrom deliver strong results this year and support profitable growth for years to come. We expect these investments to drive long-term shareholder value.

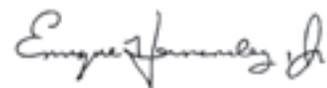
As the Board of Directors looks back on the many accomplishments of 2014 and ahead to the future, we support our executive management team led by Blake, Pete and Erik Nordstrom. We view 2014 to be a watershed moment in our history, with the successful entry into Canada, the expansion of the Rack business through store growth, the launch of Nordstromrack.com and the acquisition of Trunk Club. These milestones are the outcome of our strategy, which is squarely focused on serving customers on their terms and delivering the Nordstrom experience they expect from us. More importantly, our forward-thinking strategy puts us on track to achieve our goal of top-quartile shareholder return, driven by high single-digit sales growth and mid-teens return on invested capital. We believe this will lead us to be a \$20 billion business by 2020, with superior returns, creating significant shareholder value.

The hard work and performance of the team have not gone unnoticed. *Fortune* magazine recently published their annual ranking of the World's Most Admired Companies, listing Nordstrom at #14. This is the seventh consecutive year we've appeared in the Top 50. Additionally, Nordstrom was ranked number one among all companies for quality of product/services. Within our peer group of general merchandisers, we ranked number one overall as well as for innovation, people management, use of corporate assets, quality of management, long-term investment value and quality of products/services. These accolades reflect the vision, high achievement and values we believe the company stands for, and the dedication and hard work of more than 67,000 Nordstrom employees.

This past February, we were fortunate to add Shellye Archambeau to the Board of Directors. As the chief executive officer of MetricStream, Inc., we believe Shellye enhances an already strong Board that is deeply committed to the highest standards of ethics, accountability and governance.

As we look to the future, we know that change will be a constant and that the Nordstrom strategy must evolve with customers' expectations, as must the means by which we enhance shareholder value. However, most importantly, the core principles upon which Nordstrom was built will not change. Your Board of Directors and your management team are committed to maintaining the company's unmatched competitive spirit and unyielding commitment to serve and value our customers, employees and shareholders. Be assured that Nordstrom and its wonderful employees are well positioned to deliver the best customer experience possible in ever-innovative ways, creating value for our shareholders in the years to come.

On behalf of the entire Board of Directors, thank you for your continued support of Nordstrom.



**Enrique Hernandez, Jr.**  
Chairman



“  
*I've found that Nordstrom employees go to great lengths to please the customer. That's hard to find in most stores these days.*  
”

OUR CUSTOMER, SUSAN F.

FINANCIALS 2014

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the fiscal year ended January 31, 2015

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission file number 001-15059

# NORDSTROM, INC.

(Exact name of registrant as specified in its charter)

**Washington**

(State or other jurisdiction of  
incorporation or organization)

**91-0515058**

(I.R.S. Employer  
Identification No.)

**1617 Sixth Avenue, Seattle, Washington**

(Address of principal executive offices)

**98101**

(Zip Code)

Registrant's telephone number, including area code **206-628-2111**

Securities registered pursuant to Section 12(b) of the Act:

<u>Title of each class</u>	<u>Name of each exchange on which registered</u>
<b>Common stock, without par value</b>	<b>New York Stock Exchange</b>

Securities registered pursuant to Section 12(g) of the Act: **None**

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. YES  NO

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. YES  NO

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES  NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES  NO

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). YES  NO

As of August 1, 2014 the aggregate market value of the Registrant's voting and non-voting stock held by non-affiliates of the Registrant was approximately \$10.6 billion using the closing sales price on that day of \$68.95. On March 2, 2015, 190,405,729 shares of common stock were outstanding.

## DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Proxy Statement for the 2015 Annual Meeting of Shareholders scheduled to be held on May 5, 2015 are incorporated into Part III.

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## PART I

### Item 1. Business.

#### DESCRIPTION OF BUSINESS

Founded in 1901 as a retail shoe business in Seattle, Nordstrom later incorporated in Washington state in 1946 and went on to become one of the leading fashion specialty retailers based in the U.S. As of March 16, 2015, we operate 290 U.S. stores located in 38 states as well as a robust ecommerce business through Nordstrom.com, Nordstromrack.com and HauteLook and TrunkClub.com. We also operate two Nordstrom full-line stores in Canada. The west and east coasts of the U.S. are the areas in which we have the largest presence. We have two reportable segments: Retail and Credit.

As of March 16, 2015, the **Retail** segment includes our 115 “Nordstrom” branded full-line stores in the U.S. and Nordstrom.com, 167 off-price Nordstrom Rack stores, two Canada full-line stores, Nordstromrack.com and HauteLook, and other retail channels including five Trunk Club showrooms and TrunkClub.com, our two Jeffrey boutiques and one clearance store that operates under the name “Last Chance.” Through these multiple retail channels, we strive to deliver the best customer experience possible. We offer an extensive selection of high-quality brand-name and private label merchandise focused on apparel, shoes, cosmetics and accessories. Our integrated Nordstrom full-line stores and online store allow us to provide our customers with a seamless shopping experience. In-store purchases are primarily fulfilled from that store’s inventory, but when inventory is unavailable at that store it may also be shipped to our customers from our fulfillment center in Cedar Rapids, Iowa, or from other Nordstrom full-line stores. Online purchases are primarily shipped to our customers from our Cedar Rapids fulfillment center, but may also be shipped from our Nordstrom full-line stores. Our customers can also pick up online orders in our Nordstrom full-line stores if inventory is available at one of our locations. These capabilities allow us to better serve customers across various channels and improve sales. Nordstrom Rack stores purchase high-quality brand-name merchandise primarily from the same vendors carried in Nordstrom full-line stores and also serve as outlets for clearance merchandise from our Nordstrom stores and other retail channels. During the year, we launched Nordstromrack.com and the associated mobile app. Nordstromrack.com combines the technology expertise of HauteLook with the merchant expertise of Nordstrom Rack. Nordstromrack.com and HauteLook offer limited-time sale events on fashion and lifestyle brands as well as a persistent selection of off-price, high-quality brand-name merchandise and are integrated with a single customer log-in, shared shopping cart and streamlined checkout process. Furthermore, we can accommodate returns from these sites by mail or at any Nordstrom Rack location.

Our **Credit** segment includes our wholly owned federal savings bank, Nordstrom fsb, through which we provide a private label credit card, two Nordstrom Visa credit cards and a debit card. The credit and debit cards feature a loyalty program designed to increase customer visits and spending. Although the primary purposes of our Credit segment are to foster greater customer loyalty and drive more sales, we also generate revenues from finance charges and other fees on these cards. In addition, we save on interchange fees that the Retail segment would incur if our customers used third-party cards.

For more information about our business and our reportable segments, see Item 7: Management’s Discussion and Analysis of Financial Condition and Results of Operations and Note 16: Segment Reporting in Item 8: Financial Statements and Supplementary Data.

#### FISCAL YEAR

We operate on a 52/53-week fiscal year ending on the Saturday closest to January 31<sup>st</sup>. References to 2014 and all years within this document are based on a 52-week fiscal year, except 2012, which is based on a 53-week fiscal year.

#### TRADEMARKS

We have 156 trademarks, each of which is the subject of one or more trademark registrations and/or trademark applications. Our most notable trademarks include Nordstrom, Nordstrom Rack, HauteLook, Halogen, BP., Zella, Caslon and Trunk Club. Each of our trademarks is renewable indefinitely, provided that it is still used in commerce at the time of the renewal.

#### RETURN POLICY

We have a fair and liberal approach to returns as part of our objective to provide high-quality customer service. We do not have a formal return policy at our Nordstrom full-line stores or online at Nordstrom.com. Our goal is to take care of our customers, which includes making returns and exchanges easy, whether in stores or online, where we offer free shipping and free returns. Our Nordstrom Rack stores generally accept returns up to 90 days from the date of purchase with the original price tag and sales receipt, and also accept returns of Nordstromrack.com and HauteLook merchandise. Nordstromrack.com and HauteLook generally accept returns of apparel, footwear and accessories within 90 days from the date of shipment.

#### SEASONALITY

Due to our Anniversary Sale in July and the holidays in December, our sales are typically higher in the second and fourth quarters than in the first and third quarters of the fiscal year.

## COMPETITIVE CONDITIONS

We operate in a highly competitive business environment. We compete with other national, regional, local and online retailers that may carry similar lines of merchandise, including department stores, specialty stores, off-price stores, boutiques and Internet businesses. Our specific competitors vary from market to market. We believe the keys to competing in our industry are providing great customer service and customer experiences in stores and online, which includes compelling price and value, fashion newness, quality of products, selection, convenience, technology, product fulfillment, personalization and appealing, relevant store environments in top locations.

## INVENTORY

We plan our merchandise purchases and receipts to coincide with expected sales trends. For instance, our merchandise purchases and receipts increase prior to our Anniversary Sale, which has historically extended over the last two weeks of July. We also purchase and receive a larger amount of merchandise in the fall as we prepare for the holiday shopping season (from late November through December). Beginning in 2012, we increased our investment in pack and hold inventory at Nordstrom Rack, which involves the strategic purchase of merchandise from some of our full-line stores' top brands in advance of the upcoming selling seasons to take advantage of favorable buying opportunities. This inventory is typically held for six months on average and has contributed to the growth in our Nordstrom Rack business. We pay for our merchandise purchases under the terms established with our vendors.

In order to offer merchandise that our customers want, we purchase from a wide variety of high-quality suppliers, including domestic and foreign businesses. We also have arrangements with agents and contract manufacturers to produce our private label merchandise. We expect our suppliers to meet our "Nordstrom Partnership Guidelines," which address our corporate social responsibility standards for matters such as legal and regulatory compliance, labor, health and safety and the environment, and are available on our website at Nordstrom.com.

## EMPLOYEES

During 2014, we employed approximately 67,000 employees on a full- or part-time basis. Due to the seasonal nature of our business, employment increased to approximately 68,000 employees in July 2014 and 73,500 in December 2014. All of our employees are non-union. We believe our relationship with our employees is good.

## CAUTIONARY STATEMENT

Certain statements in this Annual Report on Form 10-K contain or may suggest "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties, including, but not limited to, anticipated financial outlook for the fiscal year ending January 30, 2016, anticipated annual total and comparable sales rates, anticipated new store openings in existing, new and international markets, anticipated Return on Invested Capital and trends in our operations. Such statements are based upon the current beliefs and expectations of the company's management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including, but not limited to:

- successful execution of our customer strategy, including expansion into new markets, acquisitions, investments in our stores and online, our ability to realize the anticipated benefits from growth initiatives, our ability to provide a seamless experience across all channels, and the timely completion of construction associated with newly planned stores, relocations and remodels, all of which may be impacted by the financial health of third parties,
- our ability to manage the transformation of our business/financial model as we increase our investments in growth opportunities, including our online business and our ability to manage related organizational changes,
- our ability to maintain relationships with our employees and to effectively attract, develop and retain our future leaders,
- effective inventory management, disruptions in our supply chain and our ability to control costs,
- the impact of any systems failures, cybersecurity and/or security breaches, including any security breach of our systems or those of a third-party provider that results in the theft, transfer or unauthorized disclosure of customer, employee or company information or compliance with information security and privacy laws and regulations in the event of such an incident,
- successful execution of our information technology strategy,
- our ability to effectively utilize data in strategic planning and decision making,
- efficient and proper allocation of our capital resources,
- reviewing of options and structure for a financial partner in regards to a potential transaction related to our credit card receivables,
- our ability to safeguard our reputation and maintain our vendor relationships,
- the impact of economic and market conditions and the resultant impact on consumer spending patterns,
- our ability to respond to the business environment, fashion trends and consumer preferences, including changing expectations of service and experience in stores and online,
- the effectiveness of planned advertising, marketing and promotional campaigns in the highly competitive retail industry,
- weather conditions, natural disasters, health hazards, national security or other market disruptions, or the prospects of these events and the resulting impact on consumer spending patterns,
- our compliance with applicable banking-related laws and regulations impacting our ability to extend credit to our customers, employment laws and regulations, certain international laws and regulations, other laws and regulations applicable to us, including the outcome of claims and litigation and resolution of tax matters, and ethical standards,
- impact of the current regulatory environment and financial system and health care reforms,

- compliance with debt covenants, availability and cost of credit, changes in interest rates, and trends in debt repayment patterns, personal bankruptcies and bad debt write-offs, and
- the timing and amounts of share repurchases by the company, if any, or any share issuances by the company, including issuances associated with option exercises or other matters.

These and other factors, including those factors described in Item 1A: Risk Factors, could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide. We undertake no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

## **SEC FILINGS**

We file annual, quarterly and current reports, proxy statements and other documents with the Securities and Exchange Commission (“SEC”). All material we file with the SEC is publicly available at the SEC’s Public Reference Room at 100 F Street NE, Washington, DC 20549. You may obtain information on the operation of the Public Reference Room by calling the SEC at 1-800-SEC-0330. In addition, the SEC maintains a website at [www.sec.gov](http://www.sec.gov) that contains reports, proxy and information statements and other information regarding issuers that file electronically with the SEC.

## **WEBSITE ACCESS**

Our website address is [Nordstrom.com](http://Nordstrom.com). Our annual and quarterly reports on Form 10-K and Form 10-Q (including related filings in eXtensible Business Reporting Language (“XBRL”) format), current reports on Form 8-K, proxy statements, our executives’ statements of changes in beneficial ownership of securities on Form 4 and amendments to those reports filed or furnished pursuant to Section 13(a) or 15 (d) of the Securities Exchange Act of 1934, as amended (the “Exchange Act”) are available for free on or through our website as soon as reasonably practicable after we electronically file the report with or furnish it to the SEC. Interested parties may also access a webcast of quarterly earnings conference calls and other financial events through our website.

## **CORPORATE GOVERNANCE**

We have a long-standing commitment to upholding a high level of ethical standards. In addition, as the listing standards of the New York Stock Exchange (“NYSE”) and the rules of the SEC require, we have adopted Codes of Business Conduct and Ethics for our employees, officers and directors (“Codes of Ethics”) and Corporate Governance Guidelines. Our Codes of Ethics, Corporate Governance Guidelines and Committee Charters for the Audit, Compensation, Corporate Governance and Nominating, Finance and Technology Committees are posted on our website. Any amendments to these documents, or waivers of the requirements they contain, will also be available on our website.

For printed versions of these items or any other inquiries, please contact:

Nordstrom Investor Relations  
 PO Box 2737  
 Seattle, Washington 98111  
 (206) 303-3200  
[invrelations@nordstrom.com](mailto:invrelations@nordstrom.com)

## **Item 1A. Risk Factors.**

Our business faces many risks. We believe the risks described below outline the items of most concern to us.

### **RISKS DUE TO STRATEGIC AND OPERATIONAL FACTORS**

**Our customer strategy focuses on providing a seamless, cohesive and high-quality experience across all Nordstrom channels and failure to successfully execute our plans could negatively impact our current business and future profitability.**

We are enhancing our customer shopping experience in our stores, online, and in mobile and social channels by pursuing a heightened focus on technology and ecommerce to fuel our growth. With the accelerated pace of change in the retail environment, we may not be able to meet our customers’ changing expectations in how they shop in stores or through ecommerce. If we target the wrong opportunities, fail to make investments at the right time or pace, fail to make the best investments in the right channels or make an investment commitment significantly above or below our needs, it may result in the loss of our competitive position. If these technologies and investments do not perform as expected or are not seamlessly integrated, our profitability and growth could be adversely affected. In addition, if we do not maintain our current systems, we may see interruptions to our business and increased costs in order to bring our systems up to date.

We are continuing our plan to accelerate the number of new Nordstrom Rack store openings. New store openings both at the Rack and in our full-line stores involve certain risks, including the availability of suitable locations, constructing, furnishing and supplying a store in a timely and cost-effective manner and properly balancing our capital investments between new stores, remodels, technology and ecommerce. In addition, we may not accurately assess the demographic or retail environment for a particular location and sales at new, relocated or remodeled stores may not meet our projections, particularly in light of the changing trends between online and brick-and-mortar shopping channels, which could adversely affect our return on investment. We also intend to open stores in new and international markets, such as Canada, Puerto Rico and Manhattan, and expansion will require additional management attention and resources and may distract us from executing our core operations. In addition, competition from strong local competitors, compliance with foreign and local laws and regulatory requirements and potentially unfavorable tax consequences may cause our business to be adversely impacted.

As we execute our plans and continue to evolve and transform our strategy, we may not adequately manage the related organizational changes to align with our strategy or appropriately monitor, report or communicate the changes in an effective manner. In addition, we may not gather accurate and relevant data or effectively utilize that data, which may impact our strategic planning and decision making.

**Our stores located in shopping malls may be adversely affected if the consumer traffic of malls decline.**

Many of our stores are located in desirable locations within shopping malls and benefit from the abilities that we and other anchor tenants have to generate consumer traffic. A substantial decline in mall traffic, the development of new shopping malls, the availability of locations within existing or new shopping malls, the success of individual shopping malls and the success of other anchor tenants may negatively impact our ability to maintain or grow our sales in existing stores, as well as our ability to open new stores, which could have an adverse effect on our financial condition or results of operations.

**Improvements to our merchandise buying processes and systems could adversely affect our business if not successfully executed.**

We are making investments to improve our merchandise planning, procurement and allocation capabilities through changes in personnel, processes and technology over a period of several years. If we encounter challenges associated with change management, the ability to hire and retain key personnel involved in these efforts, implementation of associated information technology or adoption of new processes, our ability to continue to successfully execute our strategy or evolve our strategy as the retail environment changes could be adversely affected. As a result, we may not derive the expected benefits to our sales and profitability, or we may incur increased costs relative to our current expectations.

**If we do not effectively design and implement our strategic and business planning processes to attract, retain, train and develop talent and future leaders, our business may suffer.**

We rely on the experience of our senior management, who have specific knowledge relating to us and our industry that is difficult to replace, and the talents of our workforce to execute our business strategies and objectives. If unexpected turnover occurs without adequate succession plans, the loss of the services of any of these individuals, or any resulting negative perceptions of our business, could damage our reputation and our business.

**Even if we take appropriate measures to safeguard our information security and privacy environment from security breaches, our customers and our business could still be exposed to risk.**

Our Retail and Credit segments involve the collection, storage and transmission of customers' personal information, consumer preferences and credit card information. In addition, our operations involve the collection, storage and transmission of employee information and company financial and strategic data. Any measures we implement to prevent a security or cybersecurity threat may not be totally effective and may have the potential to harm relations with our customers or decrease activity on our websites by making them more difficult to use. In addition, the regulatory environment surrounding information security, cybersecurity and privacy is increasingly demanding, with new and constantly changing requirements. Security breaches and cyber incidents and their remediation, whether at our company, our third-party providers or other retailers, could expose us to a risk of loss or misappropriation of this information, litigation, potential liability, reputation damage and loss of customers' trust and business, which could adversely impact our sales. Any such breaches or incidents could subject us to investigation, notification and remediation costs, and if there is additional information that is later discovered related to such security breach or incident, there could be further loss of customers' trust and business, based upon their reactions to this additional information. Additionally, as a credit card issuer, we could be subject to credit card fraud losses due to external credit card fraud.

**If we fail to appropriately manage our capital, we may negatively impact our operations and shareholder return.**

We utilize capital to finance our operations, make capital expenditures and acquisitions, manage our debt levels and return value to our shareholders through dividends and share repurchases. If our access to capital is restricted or our borrowing costs increase, our operations and financial condition could be adversely impacted. Further, if we do not properly allocate our capital to maximize returns, our operations, cash flows and returns to shareholders could be adversely affected.

**Our customer and employee relationships could be negatively affected if we fail to maintain our corporate culture and reputation.**

We have a well-recognized culture and reputation that consumers may associate with a high level of integrity, customer service and quality merchandise, and it is one of the reasons customers shop with us and employees choose us as a place of employment. Any significant damage to our reputation could negatively impact sales, diminish customer trust, reduce employee morale and productivity and lead to difficulties in recruiting and retaining qualified employees.

**The potential transaction related to our credit card receivables could adversely impact our business.**

In May 2014, we announced that we are reviewing options for a financial partner for our credit card receivables. This review may not result in a consummated transaction, and further, could divert management's attention away from our core Retail business, negatively impacting our execution on our customer strategy. If we do not successfully execute a transaction that meets our needs or fail to properly allocate our capital to maximize returns, our operations, cash flows and returns to shareholders could be adversely affected. Additionally, credit rating agencies may downgrade our business, which could adversely impact our operations and cash flows. Although we do not expect any change to the customer experience following a transaction, if such a transaction negatively impacts the customer service associated with our credit cards, this could harm our business and reputation, harming our competitive position.

**The concentration of stock ownership in a small number of our shareholders could limit your ability to influence corporate matters.**

We have regularly reported in our annual proxy statements the holdings of members of the Nordstrom family, including Bruce A. Nordstrom, our former Co-President and Chairman of the Board, his sister Anne E. Gittinger and members of the Nordstrom family within our Executive Team. In our proxy statement as of March 2, 2015, for the 2015 Annual Meeting of Shareholders, these individuals owned an aggregate of approximately 27% of our common stock. As a result, either individually or acting together, they may be able to exercise considerable influence over matters requiring shareholder approval. As reported in our periodic filings, our Board of Directors has from time to time authorized share repurchases. While these share repurchases may be offset in part by share issuances under our equity incentive plans and as consideration for acquisitions, the repurchases may nevertheless have the effect of increasing the overall percentage ownership held by these shareholders. The corporate law of the state of Washington, where the company is incorporated, provides that approval of a merger or similar significant corporate transaction requires the affirmative vote of two-thirds of a company's outstanding shares. The beneficial ownership of these shareholders may have the effect of discouraging offers to acquire us, delay or otherwise prevent a significant corporate transaction because the consummation of any such transaction would likely require the approval of these shareholders. As a result, the market price of our common stock could be affected.

**Investment and partnerships in new business strategies and acquisitions could disrupt our core business.**

We have invested in or are pursuing strategic growth opportunities, which may include acquisitions of, or investments in, other businesses, as well as new technologies or other investments to provide a superior customer shopping experience in our stores and online. Additionally, our business model will continue to rely more on partnerships with third parties for certain strategic initiatives and technologies. If these investments, acquisitions or partnerships do not perform as expected or create operational difficulties, our profitability and growth could be adversely affected.

**RISKS DUE TO ECONOMIC AND EXTERNAL MARKET FACTORS**

**A downturn in economic conditions could have a significant adverse effect on our business.**

During economic downturns, fewer customers may shop for the high-quality items in our stores and on our websites as they may be seen as discretionary and those who do shop may limit the amount of their purchases. This reduced demand may lead to lower sales, higher markdowns and increased marketing and promotional spending.

**Our business could suffer if we do not appropriately assess and react to competitive market forces and changes in customer behavior.**

We compete with other national, regional, local and online retailers that may carry similar lines of merchandise, including department stores, specialty stores, off-price stores, boutiques and Internet businesses. The retail environment is rapidly evolving with customer shopping preferences continuing to shift online and we expect competition in the ecommerce market to intensify in the future as the Internet facilitates competitive entry and comparison shopping. We may lose market share to our competitors and our sales and profitability could suffer if we are unable to remain competitive in the key areas of price and value, fashion newness, quality of products, depth of selection, convenience, fulfillment, service and the shopping experience, including the online and store environment and store location. Our financial model is changing to match customer shopping preferences, but if we do not properly allocate our capital between the store and online environment, or adjust the effectiveness and efficiency of our stores, our overall sales and profitability could suffer.

Our Credit segment faces competition from other retailers who also offer credit card products with associated loyalty programs, large banks and other credit card companies, some of which have substantial financial resources. If we do not effectively anticipate or respond to the competitive banking and credit card environments, we could lose market share to our competitors.

**Our sales and customer relationships may be negatively impacted if we do not anticipate and respond to consumer preferences and fashion trends appropriately.**

Our ability to predict or respond to constantly changing fashion trends, consumer preferences and spending patterns significantly impacts our sales and operating results. If we do not identify and respond to emerging trends in consumer spending and preferences quickly enough, we may harm our ability to retain our existing customers or attract new customers. If we purchase too much inventory, we may be forced to sell our merchandise at lower average margins, which could harm our business. Conversely, if we fail to purchase enough merchandise, we may lose opportunities for additional sales and damage our relationships with our customers.

**The results of our Credit operations could be adversely affected by changes in market conditions.**

Our credit card revenues and profitability are subject in large part to economic and market conditions that are beyond our control, including, but not limited to, interest rates, consumer credit availability, consumer debt levels, unemployment trends and other factors. These economic and market conditions could impair our credit card revenues and the profitability of our credit card business due to factors such as lower demand for credit, or could impair ability to assess the creditworthiness of our customers if the criteria and/or models we use to underwrite and manage our customers become less predictive of future losses, causing our losses to rise and have a negative impact on our results of operations. Deterioration of economic conditions and consumer confidence may also adversely affect our credit customers' payment patterns and delinquency rates, increasing our bad debt expense.

**Our business and operations could be materially and adversely affected by supply chain disruptions, port disruptions, severe weather patterns, natural disasters, widespread pandemics and other natural or man-made disruptions.**

We derive a significant amount of our total sales from stores located on the west and east coasts of the United States, particularly in California, which increases our exposure to conditions in these regions. Similarly, merchandise received through west coast ports could be adversely impacted by labor disruptions. These disruptions could cause, among other things, a decrease in consumer spending that would negatively impact our sales, staffing shortages in our stores, distribution centers or corporate offices, interruptions in the flow of merchandise to our stores, disruptions in the operations of our merchandise vendors or property developers, increased costs, and a negative impact on our reputation and long-term growth plans.

**RISKS DUE TO LEGAL AND REGULATORY FACTORS**

**We are subject to certain laws, litigation, regulatory matters and ethical standards, and our failure to comply with or adequately address developments as they arise could adversely affect our reputation and operations.**

Our policies, procedures and practices and the technology we implement are designed to comply with federal, state, local and foreign laws, rules and regulations, including those imposed by the SEC and other regulatory agencies, the marketplace, the banking industry and foreign countries, as well as responsible business, social and environmental practices, all of which may change from time to time. Significant legislative changes, including those that relate to employment matters and health care reform, could impact our relationship with our workforce, which could increase our expenses and adversely affect our operations. In addition, if we fail to comply with applicable laws and regulations or implement responsible business, social, environmental and supply chain practices, we could be subject to damage to our reputation, class action lawsuits, legal and settlement costs, civil and criminal liability, increased cost of regulatory compliance, restatements of our financial statements, disruption of our business and loss of customers. Any required changes to our employment practices could result in the loss of employees, reduced sales, increased employment costs, low employee morale and harm to our business and results of operations. In addition, political and economic factors could lead to unfavorable changes in federal, state and foreign tax laws, which may increase our tax liabilities. An increase in our tax liabilities could adversely affect our results of operations. We are also regularly involved in various litigation matters that arise in the ordinary course of business. Litigation or regulatory developments could adversely affect our business and financial condition.

**We continue to face uncertainties due to financial services industry regulation and supervision that could have an adverse affect on our operations.**

Federal and state regulation and supervision of the financial industry has increased in recent years due to implementation of consumer protection and financial reform legislation such as the Credit Card Accountability Responsibility and Disclosure Act of 2009 ("CARD Act") and the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 ("Financial Reform Act"). The Financial Reform Act significantly restructured regulatory oversight and other aspects of the financial industry, created the Consumer Financial Protection Bureau ("CFPB") to supervise and enforce consumer lending laws and regulations, and expanded state authority over consumer lending. The CARD Act included new and revised rules and restrictions on credit card pricing, finance charges and fees, customer billing practices and payment application. We anticipate more regulation and interpretations of the new rules to continue, and, depending on the nature and extent of these new regulations and interpretations, we may be required to make changes to our credit card practices and systems, which could adversely impact the revenues and profitability of our Credit segment. In addition, we operate in a regulated environment where financial supervisory agencies provide oversight over our activities. Compliance with applicable laws and regulations could limit or restrict our activities and the conduct of our business and enforcement actions by those agencies for failure to comply could have an adverse impact on us.

## Item 1B. Unresolved Staff Comments.

None.

## Item 2. Properties.

The following table summarizes the number of retail stores we own or lease, and the percentage of total store square footage represented by each listed category as of January 31, 2015:

	Number of stores	% of total store square footage
Leased stores on leased land	195	38%
Owned stores on leased land	61	40%
Owned stores on owned land	35	21%
Partly owned and partly leased store	1	1%
<b>Total</b>	<b>292</b>	<b>100%</b>

The following table summarizes our store activity during the last three years:

Fiscal year	2014	2013	2012
Number of stores, beginning of year	260	240	225
Stores opened	31	22	16
Stores acquired	4	—	—
Stores closed	(3)	(2)	(1)
<b>Number of stores, end of year</b>	<b>292</b>	<b>260</b>	<b>240</b>

Nordstrom full-line stores - U.S.	116	117	117
Nordstrom Rack	167	140	119
Other <sup>1</sup>	9	3	4

<sup>1</sup> Other includes Jeffrey boutiques, Trunk Club showrooms, our Nordstrom Canada full-line store and Last Chance.

In 2014, we opened three Nordstrom full-line stores (The Woodlands, Texas; Calgary, Alberta; and Jacksonville, Florida) and 27 Nordstrom Rack stores (Palm Desert, California; San Francisco, California; Chicago, Illinois; Riverside, California; Skokie, Illinois; Tulsa, Oklahoma; Wauwatosa, Wisconsin; Brooklyn, New York; Columbus, Ohio; Houston, Texas; Manhasset, New York; Chicago, Illinois; Dayton, Ohio; Houston, Texas; Queens, New York; Brentwood, Tennessee; Greenville, South Carolina; Madison, Wisconsin; Tempe, Arizona; Brooklyn, New York; Livingston, New Jersey; West Palm Beach, Florida; Brandon, Florida; Columbia, South Carolina; Des Moines, Iowa; Philadelphia, Pennsylvania; and Summerlin, Nevada). As part of our purchase of Trunk Club in August 2014, we acquired four Trunk Club showrooms (Los Angeles, California; Chicago, Illinois; Dallas, Texas; and Washington D.C.) and opened one additional Trunk Club showroom (New York City, New York) in December 2014. Additionally, in 2014, we closed three Nordstrom full-line stores (Orlando, Florida; Vancouver, Washington; and Portland, Oregon).

To date in 2015, we have opened one Nordstrom full-line store in Ottawa, Ontario. During the remainder of 2015, we have announced the opening of four additional Nordstrom full-line stores (San Juan, Puerto Rico; Vancouver, British Columbia; Minneapolis, Minnesota; and Wauwatosa, Wisconsin) and the opening of 27 additional Nordstrom Rack stores (Bakersfield, California; Redlands, California; Reno, Nevada; Princeton, New Jersey; Westwood, Massachusetts; Webster, Texas; Laguna Niguel, California; Miami, Florida; Springfield, Virginia; St. Louis Park, Minnesota; Dublin, California; Albany, New York; Anchorage, Alaska; Baton Rouge, Louisiana; Buffalo, New York; Cerritos, California; Clearwater, Florida; Eatontown, New Jersey; Emeryville, California; Fort Collins, Colorado; Long Beach, California; Mount Pleasant, South Carolina; Newark, Delaware; Rockaway, New Jersey; Syracuse, New York; Thousand Oaks, California; and Wayne, New Jersey).

We also own six merchandise distribution centers (Portland, Oregon; Dubuque, Iowa; Ontario, California; Newark, California; Upper Marlboro, Maryland; and Gainesville, Florida) and we own one fulfillment center on leased land (Cedar Rapids, Iowa), all of which are utilized by our Retail segment. Trunk Club and HauteLook, which are included in our Retail segment, lease three administrative offices (Chicago, Illinois; Los Angeles, California and New York City, New York) and one fulfillment center (San Bernardino, California). We plan to open a third, owned fulfillment center (Elizabethtown, Pennsylvania) in the second half of 2015. We lease office buildings in Centennial, Colorado and Scottsdale, Arizona, both for use by our Credit segment. Our administrative offices in Seattle, Washington are a combination of leased and owned space. We also lease a data center in Centennial, Colorado.

The following table lists our U.S. and Canada retail store count and facility square footage by state/province as of January 31, 2015:

Retail stores by channel	Nordstrom Full-Line Stores - U.S.		Nordstrom Rack and Other <sup>1</sup>		Total	
	Count	Square Footage (000's)	Count	Square Footage (000's)	Count	Square Footage (000's)
Alabama	—	—	1	35	1	35
Alaska	1	97	—	—	1	97
Alberta	—	—	1	142	1	142
Arizona	2	384	7	262	9	646
California <sup>2</sup>	32	5,489	38	1,473	70	6,962
Colorado	3	559	4	148	7	707
Connecticut	1	189	1	36	2	225
Delaware	1	127	—	—	1	127
Florida <sup>2</sup>	9	1,389	12	414	21	1,803
Georgia	3	555	5	165	8	720
Hawaii	1	211	1	44	2	255
Idaho	—	—	1	37	1	37
Illinois	4	947	11	401	15	1,348
Indiana	1	134	1	35	2	169
Iowa	—	—	1	35	1	35
Kansas	1	219	1	35	2	254
Kentucky	—	—	1	33	1	33
Maine	—	—	1	30	1	30
Maryland	4	765	4	156	8	921
Massachusetts	4	595	5	193	9	788
Michigan	3	552	4	145	7	697
Minnesota	1	240	2	75	3	315
Missouri	2	342	2	69	4	411
Nevada	1	207	2	70	3	277
New Jersey	5	991	3	102	8	1,093
New York	2	460	10	307	12	767
North Carolina	2	300	2	74	4	374
Ohio	3	549	6	224	9	773
Oklahoma	—	—	2	67	2	67
Oregon	4	555	5	190	9	745
Pennsylvania	2	381	3	120	5	501
Rhode Island	1	206	1	38	2	244
South Carolina	—	—	2	67	2	67
Tennessee	1	145	1	36	2	181
Texas <sup>2</sup>	8	1,431	15	496	23	1,927
Utah	2	277	3	101	5	378
Virginia	5	894	5	201	10	1,095
Washington	7	1,392	7	276	14	1,668
Washington D.C.	—	—	3	80	3	80
Wisconsin	—	—	2	67	2	67
<b>Total (38 states/1 province)</b>	<b>116</b>	<b>20,582</b>	<b>176</b>	<b>6,479</b>	<b>292</b>	<b>27,061</b>

<sup>1</sup> Other includes one Nordstrom Canada full-line store, five Trunk Club showrooms, one Last Chance clearance store and two Jeffrey boutiques.

<sup>2</sup> California, Texas and Florida had the highest square footage, with a combined 10,692 square feet, representing 40% of the total company square footage.

### **Item 3. Legal Proceedings.**

We are subject from time to time to various claims and lawsuits arising in the ordinary course of business, including lawsuits alleging violations of state and/or federal wage and hour and other employment laws, privacy and other consumer-based claims. Some of these lawsuits include certified classes of litigants, or purport or may be determined to be class or collective actions and seek substantial damages or injunctive relief, or both, and some may remain unresolved for several years. We believe the recorded reserves in our consolidated financial statements are adequate in light of the probable and estimable liabilities. As of the date of this report, we do not believe any currently identified claim, proceeding or litigation, either alone or in the aggregate, will have a material impact on our results of operations, financial position or cash flows. Since these matters are subject to inherent uncertainties, our view of them may change in the future.

### **Item 4. Mine Safety Disclosures.**

None.

## PART II

### Item 5. Market for Registrant's Common Equity, Related Shareholder Matters and Issuer Purchases of Equity Securities.

#### MARKET, SHAREHOLDER AND DIVIDEND INFORMATION

Our common stock, without par value, is traded on the New York Stock Exchange under the symbol "JWN." The approximate number of holders of common stock as of March 2, 2015 was 237,000 based upon the number of registered and beneficial shareholders and the number of employee shareholders in the Nordstrom 401(k) Plan and Profit Sharing Plan. On this date we had 190,405,729 shares of common stock outstanding.

The high and low prices of our common stock and dividends declared for each quarter of 2014 and 2013 are presented in the table below:

	Common Stock Price				Dividends per Share	
	2014		2013		2014	2013
	High	Low	High	Low		
1st Quarter	<b>\$64.19</b>	<b>\$54.90</b>	\$58.42	\$52.16	<b>\$0.33</b>	\$0.30
2nd Quarter	<b>\$70.71</b>	<b>\$60.20</b>	\$63.34	\$57.07	<b>\$0.33</b>	\$0.30
3rd Quarter	<b>\$73.74</b>	<b>\$64.92</b>	\$62.16	\$55.34	<b>\$0.33</b>	\$0.30
4th Quarter	<b>\$80.54</b>	<b>\$70.21</b>	\$63.72	\$56.57	<b>\$0.33</b>	\$0.30
Full Year	<b>\$80.54</b>	<b>\$54.90</b>	\$63.72	\$52.16	<b>\$1.32</b>	\$1.20

#### SHARE REPURCHASES

Dollar and share amounts in millions, except per share amounts

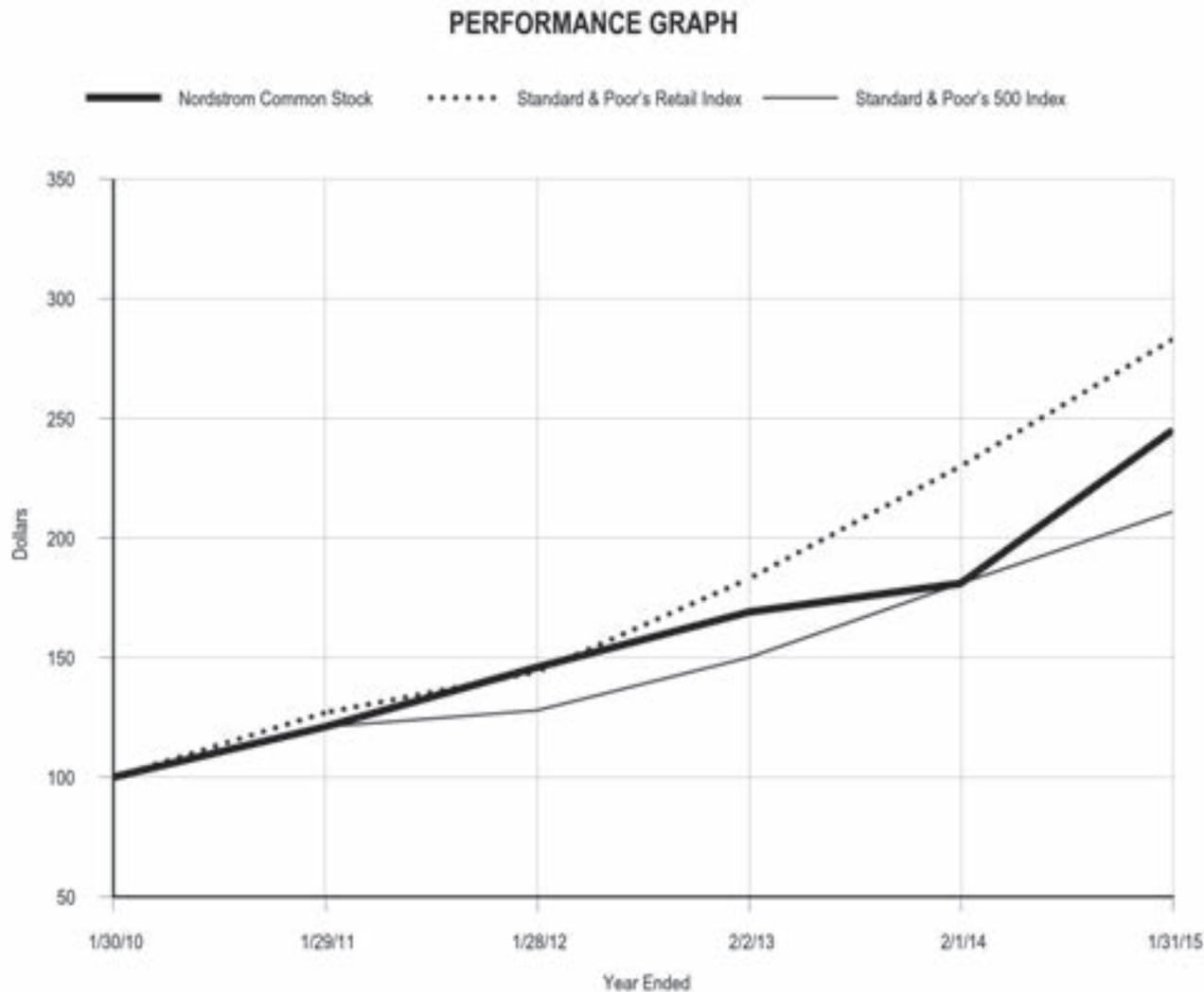
The following is a summary of our fourth quarter share repurchases:

	Total Number of Shares Purchased	Average Price Paid Per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs <sup>1</sup>
November 2014 (November 2, 2014 to November 29, 2014)	0.1	\$72.98	0.1	\$1,121
December 2014 (November 30, 2014 to January 3, 2015)	0.5	\$74.91	0.5	\$1,084
January 2015 (January 4, 2015 to January 31, 2015)	0.1	\$76.42	0.1	\$1,075
<b>Total</b>	<b>0.7</b>	<b>\$74.80</b>	<b>0.7</b>	

<sup>1</sup> In February 2013, our Board of Directors authorized a program to repurchase up to \$800 of our outstanding common stock, through March 1, 2015. In September 2014, our Board of Directors authorized a new program to repurchase up to \$1,000 of our outstanding common stock, through March 1, 2016, in addition to the remaining amount available for repurchase under the previously authorized program. During 2014, we repurchased 8.9 shares of our common stock for an aggregate purchase price of \$595 and had \$1,075 remaining in share repurchase capacity as of January 31, 2015. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable SEC rules.

## STOCK PRICE PERFORMANCE

The following graph compares the cumulative total return of Nordstrom common stock, Standard & Poor's Retail Index ("S&P Retail") and Standard & Poor's 500 Index ("S&P 500") for each of the last five fiscal years, ending January 31, 2015. The Retail Index is composed of 31 retail companies, including Nordstrom, representing an industry group of the S&P 500 Index. The following graph assumes an initial investment of \$100 each in Nordstrom common stock, the S&P Retail and the S&P 500 on January 30, 2010 and assumes reinvestment of dividends on the Nordstrom common stock as well as the S&P Retail and S&P 500 Indexes.



End of fiscal year	2009	2010	2011	2012	2013	2014
Nordstrom common stock	100	121	146	169	181	245
Standard & Poor's Retail	100	127	144	183	230	283
Standard & Poor's 500	100	121	128	150	181	211

## Item 6. Selected Financial Data.

Dollars in millions except per square foot and per share amounts

The following selected financial data are derived from the audited consolidated financial statements and should be read in conjunction with Item 1A: Risk Factors, Item 7: Management's Discussion and Analysis of Financial Condition and Results of Operations and the consolidated financial statements and related notes included in Item 8: Financial Statements and Supplementary Data of this Annual Report on Form 10-K.

Fiscal year	2014	2013	2012	2011	2010
<b>Earnings Results</b>					
Net sales	\$13,110	\$12,166	\$11,762	\$10,497	\$9,310
Credit card revenues	396	374	372	363	365
Gross profit <sup>1</sup>	4,704	4,429	4,330	3,905	3,413
Selling, general and administrative ("SG&A") expenses	(3,777)	(3,453)	(3,357)	(3,019)	(2,660)
Earnings before interest and income taxes ("EBIT")	1,323	1,350	1,345	1,249	1,118
Net earnings	720	734	735	683	613
<b>Balance Sheet and Cash Flow Data</b>					
Cash and cash equivalents	\$827	\$1,194	\$1,285	\$1,877	\$1,506
Accounts receivable, net	2,306	2,177	2,129	2,033	2,026
Merchandise inventories	1,733	1,531	1,360	1,148	977
Current assets	5,224	5,228	5,081	5,560	4,824
Land, property and equipment, net	3,340	2,949	2,579	2,469	2,318
Total assets	9,245	8,574	8,089	8,491	7,462
Current liabilities	2,800	2,541	2,226	2,575	1,879
Long-term debt, including current portion	3,131	3,113	3,131	3,647	2,781
Shareholders' equity	2,440	2,080	1,913	1,956	2,021
Cash flow from operations	1,220	1,320	1,110	1,177	1,177
<b>Performance Metrics</b>					
Comparable sales increase <sup>2</sup>	4.0%	2.5%	7.3%	7.2%	8.1%
Gross profit % of net sales	35.9%	36.4%	36.8%	37.2%	36.7%
Total SG&A % of net sales	28.8%	28.4%	28.5%	28.8%	28.6%
EBIT % of net sales	10.1%	11.1%	11.4%	11.9%	12.0%
Return on assets	8.1%	8.7%	8.9%	8.7%	8.6%
Return on invested capital ("ROIC") <sup>3</sup>	12.6%	13.6%	13.9%	13.3%	13.6%
Sales per square foot <sup>4</sup>	\$493	\$474	\$470	\$431	\$397
4-wall sales per square foot <sup>4</sup>	\$413	\$408	\$417	\$394	\$372
Ending inventory per square foot <sup>5</sup>	\$64.05	\$58.84	\$53.77	\$46.41	\$40.96
Inventory turnover rate <sup>6</sup>	4.67	5.07	5.37	5.56	5.56
<b>Per Share Information</b>					
Earnings per diluted share	\$3.72	\$3.71	\$3.56	\$3.14	\$2.75
Dividends declared per share	1.32	1.20	1.08	0.92	0.76
<b>Store Information (at year-end)</b>					
Nordstrom full-line stores - U.S.	116	117	117	117	115
Nordstrom Rack and other stores <sup>7</sup>	176	143	123	108	89
Total square footage	27,061,000	26,017,000	25,290,000	24,745,000	23,838,000

<sup>1</sup> Gross profit is calculated as net sales less cost of sales and related buying and occupancy costs (for all segments).

<sup>2</sup> Comparable sales include sales from stores that have been open at least one full year at the beginning of the year. We also include sales from our online channels (Nordstrom.com, Nordstromrack.com and HauteLook) in comparable sales because of the integration with our stores. Fiscal year 2012 includes an extra week (the 53<sup>rd</sup> week) as a result of our 4-5-4 retail reporting calendar. The 53<sup>rd</sup> week is not included in comparable sales calculations.

<sup>3</sup> See ROIC (Non-GAAP financial measure) on page 26 for additional information and reconciliation to the most directly comparable GAAP financial measure.

<sup>4</sup> Sales per square foot is calculated as net sales divided by weighted-average square footage. Weighted-average square footage includes a percentage of year-end square footage for new stores equal to the percentage of the year during which they were open. 4-wall sales per square foot is calculated as sales for Nordstrom U.S. full-line stores, Nordstrom Rack stores, Jeffrey boutiques, our Canada full-line store, Last Chance and Trunk Club showrooms divided by their weighted-average square footage.

<sup>5</sup> Ending inventory includes pack and hold inventory of \$222, \$173, \$125, \$34 and \$0 in 2014, 2013, 2012, 2011 and 2010, which represents strategic purchases of merchandise for upcoming selling seasons.

<sup>6</sup> Inventory turnover rate is calculated as annual cost of sales and related buying and occupancy costs (for all segments) divided by 4-quarter average inventory. Retailers do not uniformly calculate inventory turnover as buying and occupancy costs may be included in selling, general and administrative expenses. As such, our inventory turnover rates may not be comparable to other retailers.

<sup>7</sup> Other stores include Jeffrey boutiques, Trunk Club showrooms, our Nordstrom Canada full-line store and Last Chance.

## Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.

Dollar, share and square footage amounts in millions except percentages, per share and per square foot amounts

### OVERVIEW

Nordstrom is a leading fashion specialty retailer offering apparel, shoes, cosmetics and accessories for women, men and children. We offer an extensive selection of high-quality brand-name and private label merchandise through our various channels: "Nordstrom" branded full-line stores and online store at Nordstrom.com, Nordstrom Rack stores, Nordstromrack.com and HauteLook and other retail channels, including Trunk Club showrooms and TrunkClub.com, our Jeffrey boutiques and our clearance store that operates under the name "Last Chance." As of January 31, 2015, our stores are located in 38 states throughout the United States and in one province in Canada. In addition, we offer our customers a Nordstrom Rewards™ loyalty program along with a variety of payment products and services, including credit and debit cards.

We continue to see the ongoing evolution of retail, with increasing customer interaction between our stores and ecommerce. We are making progress to meet customer expectations of a personalized experience that merges the richness of stores with the convenience of online. Because the customer views us simply as Nordstrom, we believe there is tremendous value in strengthening our platform for the customer experience that encompasses full-price, off-price, in-store and online. While each channel represents a substantial growth opportunity, there are significant synergies across channels to create a unique customer experience to gain market share.

We considered 2014 a watershed year in our company history, with our successful entry into Canada, continued expansion of our Nordstrom Rack business through store growth, the launch of Nordstromrack.com and the acquisition of Trunk Club. Our performance in 2014 reflected continued progress in executing our customer strategy through investments to drive growth across channels. We achieved total net sales growth of 7.8%, adding nearly \$1 billion to our top-line and delivering record sales and earnings per diluted share. Our financial position remains strong and this marked the sixth consecutive year we generated over \$1 billion in cash flow from operations.

Our partnership with vendors and brands enhances our product offering. We offer Topshop merchandise at 53 full-line stores and online, with plans to reach over 80 stores in 2015. Our new partnership with Madewell in 2015, initially available at 15 of our stores and online, is another way to provide sought-after brands that appeal to new and existing customers.

In 2014, we opened our first full-line store in Canada in Calgary, Alberta, reflecting a multi-year effort from our team to address the unique challenges of crossing the border. With our store outperforming our expectations, we are encouraged with our customers' response in this market. We are looking forward to opening stores in 2015 in Ottawa, Ontario and Vancouver, British Columbia. In the U.S. we increased our presence with two full-line stores in The Woodlands, Texas and Jacksonville, Florida. In 2015, we plan to open three full-line stores in Puerto Rico, Minneapolis, Minnesota and Milwaukee, Wisconsin.

At Nordstrom Rack, we offer customers great brands at great prices, with 48 of the top 50 full-line brands represented. We opened 27 Nordstrom Rack stores in 2014, a record number of openings, contributing to Nordstrom Rack's total sales growth of 17%.

Our online businesses continue to be our fastest-growing channels. In the spring of 2014, we expanded our capabilities through the launch of Nordstromrack.com, providing a seamless integration with HauteLook. We more than doubled our merchandise selection, which accelerated growth in this channel in the second half of 2014. Demonstrating synergies across our businesses, we enabled customers to return purchases from HauteLook and Nordstromrack.com to any of our Nordstrom Rack stores, which drove nearly one million incremental trips to Nordstrom Rack stores.

Nordstrom.com finished its fifth consecutive year of approximately 20% or more comparable sales growth, with a key driver being increased merchandise selection. In 2015, we plan to open our third fulfillment center, located in Pennsylvania, which will enhance the customer experience through faster delivery. Furthermore, we have extended our full-price offering with our acquisition of Trunk Club, a high-growth business offering a new approach to personalized service.

Our credit business, through our Nordstrom Rewards program, continues to play an important role in attracting new customers and deepening our engagement with existing customers. The program contributes to our overall results, with members shopping more frequently and spending more on average than non-members. For the third consecutive year, we opened over one million new accounts. With over four million active members, 2014 sales from members represented approximately 40% of our sales.

We are confident in our ability to execute our customer strategy as we evolve with customers and continue to leverage capabilities across all channels to serve customers on their terms. To enhance the customer experience, we continue to make investments in our stores in new markets such as Canada, Puerto Rico and Manhattan, in our ecommerce and fulfillment capabilities and in technology to support growth across all channels. We believe these investments in our customer strategy will help us achieve long-term top-quartile shareholder returns through high single-digit total sales growth and mid-teens Return on Invested Capital.

## RESULTS OF OPERATIONS

Our reportable segments are Retail and Credit. Our Retail segment includes our U.S. Nordstrom branded full-line stores and online store, Nordstrom Rack stores, Nordstromrack.com and HauteLook and other retail channels, including Trunk Club, Jeffrey, our Canada store and our Last Chance clearance store. For purposes of discussion and analysis of our results of operations of our Retail Business, we combine our Retail segment results with revenues and expenses in the "Corporate/Other" column of Note 16: Segment Reporting in the Notes to Consolidated Financial Statements of Item 8: Financial Statements and Supplementary Data. We analyze our results of operations through earnings before interest and income taxes for our Retail Business and Credit, while interest expense and income taxes are discussed on a total company basis.

Similar to many other retailers, Nordstrom follows the retail 4-5-4 reporting calendar, which included an extra week in the fourth quarter of 2012 (the "53<sup>rd</sup> week"). The analysis of our results of operations, liquidity and capital resources compares the 52 weeks in 2013 to the 53 weeks in 2012. However, the 53<sup>rd</sup> week is not included in comparable sales calculations. In 2012, the 53<sup>rd</sup> week contributed approximately \$0.04 to earnings per diluted share.

### RETAIL BUSINESS

#### Summary

The following table summarizes the results of our Retail Business for the past three years:

Fiscal year	2014		2013		2012	
	Amount	% of net sales <sup>1</sup>	Amount	% of net sales <sup>1</sup>	Amount	% of net sales <sup>1</sup>
Net sales	\$13,110	100.0%	\$12,166	100.0%	\$11,762	100.0%
Cost of sales and related buying and occupancy costs	(8,401)	(64.1%)	(7,732)	(63.6%)	(7,427)	(63.1%)
Gross profit	4,709	35.9%	4,434	36.4%	4,335	36.9%
Selling, general and administrative expenses	(3,588)	(27.4%)	(3,272)	(26.9%)	(3,172)	(27.0%)
<b>Earnings before interest and income taxes</b>	<b>\$1,121</b>	<b>8.6%</b>	<b>\$1,162</b>	<b>9.6%</b>	<b>\$1,163</b>	<b>9.9%</b>

<sup>1</sup> Subtotals and totals may not foot due to rounding.

## Retail Business Net Sales

In our ongoing effort to enhance the customer experience, we are focused on providing customers with a seamless experience across our channels. While our customers may engage with us through multiple channels, we know they value the overall Nordstrom brand experience and view us simply as Nordstrom, which is ultimately how we view our business. To provide additional transparency into our net sales by channel, we present the following summary of our Retail Business:

Fiscal year	2014	2013	2012
<b>Net sales by channel:</b>			
Nordstrom full-line stores - U.S.	\$7,682	\$7,705	\$7,964
Nordstrom.com	1,996	1,622	1,269
Nordstrom	9,678	9,327	9,233
Nordstrom Rack	3,215	2,738	2,445
Nordstromrack.com and HauteLook	360	295	236
Other retail <sup>1</sup>	116	35	35
Total Retail segment	13,369	12,395	11,949
Corporate/Other	(259)	(229)	(187)
<b>Total net sales</b>	<b>\$13,110</b>	<b>\$12,166</b>	<b>\$11,762</b>
Net sales increase	7.8%	3.4%	12.1%
<b>Comparable sales increase (decrease) by channel<sup>2</sup>:</b>			
Nordstrom full-line stores - U.S.	(0.5%)	(2.1%)	3.9%
Nordstrom.com	23.1%	29.5%	37.1%
Nordstrom	3.6%	2.3%	7.5%
Nordstrom Rack	3.8%	2.7%	7.4%
Nordstromrack.com and HauteLook	22.1%	27.3%	—
<b>Total company</b>	<b>4.0%</b>	<b>2.5%</b>	<b>7.3%</b>
<b>Sales per square foot<sup>3</sup>:</b>			
Total sales per square foot	\$493	\$474	\$470
4-wall sales per square foot	413	408	417
Full-line sales per square foot - U.S.	371	372	385
Nordstrom Rack sales per square foot	552	553	568
<b>Percentage of net sales by merchandise category:</b>			
Women's Apparel	30%	31%	31%
Shoes	23%	23%	23%
Men's Apparel	16%	16%	16%
Women's Accessories	14%	14%	13%
Cosmetics	11%	11%	11%
Kids' Apparel	4%	3%	3%
Other	2%	2%	3%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

<sup>1</sup> Other retail includes our Jeffrey boutiques, Trunk Club and our Nordstrom Canada full-line store.

<sup>2</sup> Comparable sales include sales from stores that have been open at least one full year at the beginning of the year. We also include sales from our online channels (Nordstrom.com, Nordstromrack.com and HauteLook) in comparable sales because of the integration with our stores. Fiscal year 2012 includes an extra week (the 53<sup>rd</sup> week) as a result of our 4-5-4 retail reporting calendar. The 53<sup>rd</sup> week is not included in comparable sales calculations.

<sup>3</sup> Sales per square foot is calculated as net sales divided by weighted-average square footage. Weighted-average square footage includes a percentage of year-end square footage for new stores equal to the percentage of the year during which they were open. 4-wall sales per square foot is calculated as sales for Nordstrom U.S. full-line stores, Nordstrom Rack stores, Jeffrey boutiques, our Canada full-line store, Last Chance and Trunk Club showrooms divided by their weighted-average square footage.

## Net Sales (2014 vs. 2013)

In 2014, total company net sales increased 7.8%, which was attributable to the comparable sales increase of 4.0%. During the year, we opened three Nordstrom full-line stores, including our first store in Canada, and 27 Nordstrom Rack stores. Additionally, as a result of the acquisition of Trunk Club, we acquired four Trunk Club showrooms and opened one additional Trunk Club showroom in 2014. These additions increased our square footage by 5.5% and represented 2.8% of our total net sales for 2014.

Nordstrom net sales, which consist of the U.S. full-line and Nordstrom.com businesses, were \$9,678 in 2014, an increase of 3.8% compared with 2013, with comparable sales up 3.6%. These increases reflected continued momentum in our Nordstrom.com channel. Both the number of items sold and the average selling price increased on a comparable basis in 2014. Category highlights included Accessories, Cosmetics and Men's Apparel.

U.S. full-line net sales for 2014 were \$7,682, a decrease of 0.3% compared with 2013 and comparable sales decreased by 0.5%. The top-performing geographic regions for full-line stores were the Southeast and Southwest.

Our Nordstrom.com, Nordstromrack.com and HauteLook channels continued to experience outsized growth. Nordstrom.com net sales increased 23% and Nordstromrack.com and HauteLook net sales increased 22%, both driven by expanded merchandise selection and ongoing technology investments to enhance the customer experience.

Nordstrom Rack net sales increased \$477, or 17%, compared with 2013, reflecting incremental volume from existing stores and the impact of 27 new stores since fiscal 2013. Comparable sales increased 3.8% for the year. Shoes and Accessories were the top-performing categories for the year. On a comparable basis, the average selling price of Nordstrom Rack merchandise increased while the number of items sold was flat.

## Net Sales (2013 vs. 2012)

Net sales for 2013 increased 3.4% compared with 2012, driven by a comparable sales increase of 2.5%, attributable to growth at Nordstrom.com and Nordstrom Rack's accelerated store expansion. During 2013, we opened 22 Nordstrom Rack stores and relocated one Nordstrom full-line store and two Nordstrom Rack stores. These additions represented 1.6% of our total net sales for 2013 and increased our square footage by 2.9%. The 53<sup>rd</sup> week in 2012 contributed approximately \$162 in additional net sales.

Nordstrom net sales for 2013 were \$9,327, an increase of 1.0% compared with 2012, with comparable sales up 2.3%. Strong growth at Nordstrom.com was partially offset by sales decreases at our full-line stores. Both the average selling price and the number of items sold increased on a comparable basis in 2013 compared with 2012. Category highlights included Cosmetics, Men's Shoes and Women's Apparel.

Full-line net sales for 2013 were \$7,705, a decrease of 3.3% compared with 2012, which was primarily driven by a comparable sales decrease of 2.1% for the year. The top-performing geographic regions for full-line stores for 2013 were the Southwest and Southeast. Nordstrom.com showed strong sales growth with net sales of \$1,622, an increase of 28% compared with 2012, with comparable sales up 30% on a comparable 52-week basis. These increases were driven by expanded merchandise selection and ongoing technology investments to enhance the customer experience.

Nordstrom Rack net sales were \$2,738, up 12.0% compared with 2012, primarily due to 37 new store openings in 2012 and 2013. Comparable sales increased 2.7% for the year. Cosmetics and Shoes were the strongest-performing categories for the year. Both the average selling price and the number of items sold increased on a comparable basis in 2013 compared with 2012.

## Retail Business Gross Profit

The following table summarizes the Retail Business gross profit:

Fiscal year	2014	2013	2012
Retail gross profit <sup>1</sup>	\$4,709	\$4,434	\$4,335
Retail gross profit as a % of net sales	35.9%	36.4%	36.9%
Ending inventory per square foot <sup>2</sup>	\$64.05	\$58.84	\$53.77
Inventory turnover rate <sup>3</sup>	4.67	5.07	5.37

<sup>1</sup> Retailers do not uniformly record the costs of buying and occupancy and supply chain operations (freight, purchasing, receiving, distribution, etc.) between gross profit and selling, general and administrative expense. As such, our gross profit and selling, general and administrative expenses and rates may not be comparable to other retailers' expenses and rates.

<sup>2</sup> Ending inventory includes pack and hold inventory of \$222, \$173 and \$125 in 2014, 2013 and 2012, which represents strategic purchases of merchandise for upcoming selling seasons.

<sup>3</sup> Inventory turnover rate is calculated as annual cost of sales and related buying and occupancy costs (for all segments) divided by 4-quarter average inventory. Retailers do not uniformly calculate inventory turnover as buying and occupancy costs may be included in selling, general and administrative expenses. As such, our inventory turnover rates may not be comparable to other retailers.

#### Gross Profit (2014 vs. 2013)

Our Retail gross profit rate decreased 52 basis points compared with 2013 due to increased markdowns and Nordstrom Rack's accelerated store expansion. The growth in Nordstrom Rack stores resulted in a higher occupancy expense as sales volume at new stores typically take several years to reach the average of our mature stores and also have substantial pre-opening costs. Retail gross profit increased \$275 in 2014 due to an increase in net sales, partially offset by increased markdowns.

Our inventory turnover rate decreased to 4.67 times in 2014, from 5.07 times in 2013. Ending inventory per square foot increased 8.8% compared with the same period in 2013, which outpaced the total sales per square foot increase of 3.9% primarily due to planned inventory growth related to Nordstrom Rack and Nordstromrack.com and HauteLook.

#### Gross Profit (2013 vs. 2012)

Our Retail gross profit rate decreased 41 basis points compared with 2012 primarily due to higher expenses associated with the growth in the Nordstrom Rewards customer loyalty program and higher occupancy costs related to Nordstrom Rack's accelerated store expansion. Retail gross profit increased \$99 in 2013 compared with 2012 due to an increase in net sales at Nordstrom.com and Nordstrom Rack, which was partially offset by a decrease in full-line net sales and increased occupancy costs related to Nordstrom Rack's accelerated store expansion.

Our inventory turnover rate decreased to 5.07 times in 2013, from 5.37 times in 2012. This was primarily due to our increased investment in pack and hold inventory at Nordstrom Rack, which helped fuel the growth in that channel. On a per square foot basis, we ended the year with a 9.4% increase in our ending inventory on a 0.8% increase in sales compared with 2012. The increase in ending inventory per square foot relative to the increase in sales per square foot was primarily due to the impact of the 53<sup>rd</sup> week in 2012, which decreased inventory levels in our full-line stores and included an additional week of sales in 2012. In 2013, we also planned inventory increases in full-line stores to fuel growth in well-performing merchandise categories and increased our pack and hold inventory at Nordstrom Rack.

#### Retail Business Selling, General and Administrative Expenses

Retail Business selling, general and administrative expenses ("Retail SG&A") are summarized in the following table:

Fiscal year	2014	2013	2012
Selling, general and administrative expenses	\$3,588	\$3,272	\$3,172
Selling, general and administrative expenses as a % of net sales	27.4%	26.9%	27.0%

#### Selling, General and Administrative Expenses (2014 vs. 2013)

Our Retail SG&A rate increased 48 basis points in 2014 compared with 2013 primarily due to expenses related to the acquisition of Trunk Club and ongoing fulfillment and technology investments. Our Retail SG&A increased \$316 in 2014 due primarily to growth-related investments in fulfillment and technology.

#### Selling, General and Administrative Expenses (2013 vs. 2012)

Our Retail SG&A rate decreased 8 basis points in 2013 compared with 2012 due to expense leverage from increased sales volume. Our Retail SG&A expenses increased \$100 in 2013 compared with 2012 due primarily to growth-related investments in our ecommerce business, Nordstrom Rack's accelerated store expansion and Canada pre-opening expenses. The increase also reflected expenses associated with higher sales volume and the opening of 22 Nordstrom Rack stores in 2013.

## CREDIT SEGMENT

The Nordstrom credit and debit card products are designed to strengthen customer relationships and grow retail sales by providing loyalty benefits, valuable services and payment products. We believe our credit business allows us to build deeper relationships with our customers by fully integrating the Nordstrom Rewards program with our retail stores and providing better service, which in turn fosters greater customer loyalty. Our cardholders tend to visit our stores more frequently and spend more with us than non-cardholders. Our Nordstrom private label credit and debit cards can be used only at our Nordstrom full-line stores in the U.S., Nordstrom Rack stores and online at Nordstrom.com, Nordstromrack.com and HauteLook ("inside volume"), while our Nordstrom Visa credit cards also may be used for purchases outside of Nordstrom ("outside volume"). Cardholders participate in the Nordstrom Rewards program through which cardholders accumulate points for their purchases. Upon reaching a certain points threshold, cardholders receive Nordstrom Notes®, which can be redeemed for goods or services at Nordstrom full-line stores in the U.S. and Canada, Nordstrom Rack stores and at Nordstrom.com. Nordstrom Rewards customers receive reimbursements for alterations, get Personal Triple Points days and have early access to sales events. With increased spending, they can receive additional amounts of these benefits as well as access to exclusive fashion and shopping events.

In May 2014, we announced our plan to review options for a potential financial partner for our credit card receivables portfolio. We intend to execute a transaction only if our strategic and financial requirements are met. In the event a transaction is finalized, we will classify the relevant credit card receivables as held for sale, which could result in a gain or loss upon reclassification.

### Summary

The table below provides a detailed view of the operational results of our Credit segment, consistent with Note 16: Segment Reporting in the Notes to Consolidated Financial Statements of Item 8: Financial Statements and Supplementary Data. In order to better reflect the economic contribution of our credit and debit card program, intercompany merchant fees are also included in the table below, which represent the estimated costs that would be incurred if our cardholders used third-party cards instead of ours.

Interest expense at the Credit segment is equal to the amount of interest related to securitized debt plus an amount assigned to the Credit segment in proportion to the estimated debt and equity needed to fund our credit card receivables. Based on our research, debt as a percentage of credit card receivables for other credit card companies ranges from 70% to 90%. As such, we believe a mix of 80% debt and 20% equity is appropriate, and therefore assign interest expense to the Credit segment as if it carried debt of up to 80% of the credit card receivables. Our average credit card receivable investment metric below represents the remaining 20% to fund our credit card receivables.

Fiscal year	2014		2013		2012	
	Amount	% of average credit card receivables <sup>1</sup>	Amount	% of average credit card receivables <sup>1</sup>	Amount	% of average credit card receivables <sup>1</sup>
Credit card revenues	\$396	18.2%	\$374	17.7%	\$372	17.9%
Credit expenses	(194)	(8.9%)	(186)	(8.8%)	(190)	(9.1%)
<b>Earnings before interest and income taxes<sup>2</sup></b>	<b>202</b>	<b>9.3%</b>	<b>188</b>	<b>8.9%</b>	<b>182</b>	<b>8.8%</b>
Interest expense	(18)	(0.8%)	(24)	(1.2%)	(26)	(1.2%)
Intercompany merchant fees	108	5.0%	97	4.6%	89	4.3%
<b>Credit segment contribution, before income taxes</b>	<b>\$292</b>	<b>13.5%</b>	<b>\$261</b>	<b>12.4%</b>	<b>\$245</b>	<b>11.8%</b>
Credit and debit card volume <sup>3</sup> :						
Outside	\$4,331		\$4,273		\$4,305	
Inside	5,475		4,935		4,484	
<b>Total volume</b>	<b>\$9,806</b>		<b>\$9,208</b>		<b>\$8,789</b>	
Average credit card receivables	\$2,169		\$2,108		\$2,076	
Average credit card receivable investment	434		422		415	
<b>Credit segment contribution<sup>4</sup></b>	<b>40.9%</b>		<b>38.2%</b>		<b>36.6%</b>	

<sup>1</sup> Subtotals and totals may not foot due to rounding.

<sup>2</sup> As presented in Note 16: Segment Reporting in the Notes to Consolidated Financial Statements.

<sup>3</sup> Volume represents sales plus applicable taxes.

<sup>4</sup> Credit segment contribution, net of tax, calculated as a percentage of our average credit card receivable investment.

## Credit Card Revenues

The following is a summary of our Credit card revenues:

Fiscal year	2014	2013	2012
Finance charge revenue	\$253	\$244	\$246
Interchange — third-party	89	86	84
Late fees and other revenue	54	44	42
<b>Total Credit card revenues</b>	<b>\$396</b>	<b>\$374</b>	<b>\$372</b>

Credit card revenues include finance charges, interchange fees, late fees and other revenue. Finance charges represent interest earned on unpaid balances while interchange fees are earned from the use of Nordstrom Visa credit cards at merchants outside of Nordstrom. Late fees are assessed when a credit card account becomes past due. We consider an account delinquent if the minimum payment is not received by the payment due date. Credit card revenues are recorded net of estimated uncollectible finance charges and fees.

### Credit Card Revenues (2014 vs. 2013)

Credit card revenues increased \$22 in 2014 compared with 2013 primarily due to an increase in the average accounts receivable balance, slightly decreased payment rates and a 6.5% increase in total volume during 2014.

### Credit Card Revenues (2013 vs. 2012)

Credit card revenues were flat in 2013 compared with 2012. This was due to growth in total volume that was offset by continued improvement in cardholder payment rates.

## Credit Expenses

Credit expenses are summarized in the following table:

Fiscal year	2014	2013	2012
Operational expenses	\$148	\$129	\$143
Bad debt expense	41	52	42
Occupancy expenses	5	5	5
<b>Total Credit expenses</b>	<b>\$194</b>	<b>\$186</b>	<b>\$190</b>

### Credit Expenses (2014 vs. 2013)

Total Credit expenses increased \$8 in 2014 compared with 2013, due to higher operational expenses resulting from increased volume in 2014 and lower operational expenses in 2013 resulting from the conversion of our Nordstrom Rewards travel benefits into Nordstrom Notes during that year. The increase in operational expenses was partially offset by a reduction in bad debt expense, which resulted in a reduction of our allowance for credit losses by \$5 and recoveries from the sale of bad debt during 2014. We experienced continued improvement in our portfolio delinquencies and write-off results during 2014, which are further discussed below.

### Credit Expenses (2013 vs. 2012)

Total Credit expenses decreased \$4 in 2013 compared with 2012, due to lower operational and marketing expenses resulting primarily from the conversion of our Nordstrom Rewards travel benefit into Nordstrom Notes during 2013. Bad debt expense was lower in 2012 due to the \$30 reduction of our allowance for credit losses in 2012 compared with a \$5 reduction in 2013. We experienced continued improvement in our portfolio delinquencies and write-off results during 2013.

## Allowance for Credit Losses and Credit Trends

The following table illustrates activity in the allowance for credit losses:

Fiscal year	2014	2013	2012
Allowance at beginning of year	\$80	\$85	\$115
Bad debt expense	41	52	42
Write-offs	(70)	(80)	(97)
Recoveries	24	23	25
<b>Allowance at end of year</b>	<b>\$75</b>	<b>\$80</b>	<b>\$85</b>
Net write-offs as a % of average credit card receivables	2.1%	2.7%	3.5%
30 days or more delinquent as a % of ending credit card receivables	2.1%	1.8%	1.9%
Allowance as a % of ending credit card receivables	3.3%	3.7%	4.0%

### Credit Trends

During 2014, our delinquency and net write-off results continued to improve. Net write-offs in 2014 were \$46, compared with \$57 in 2013 and \$72 in 2012. As delinquencies and net write-offs improved in both 2014 and 2013, we reduced our allowance for credit losses by \$5 in both 2014 and 2013.

### Credit Quality

The quality of our credit card receivables at any time reflects, among other factors, general economic conditions, the creditworthiness of our cardholders and the success of our account management and collection activities. In general, credit quality tends to decline, and the risk of credit losses tends to increase, during periods of deteriorating economic conditions. Through our underwriting and risk management standards and practices, we seek to maintain a high-quality cardholder portfolio, thereby mitigating our exposure to credit losses. As of January 31, 2015, 79.0% of our credit card receivables were from cardholders with FICO scores of 660 or above (generally considered "prime" according to industry standards) compared with 78.1% as of February 1, 2014. See Note 3: Accounts Receivable in Item 8: Financial Statements and Supplementary Data for additional information.

### Intercompany Merchant Fees

Intercompany merchant fees represent the estimated costs that would be incurred if our cardholders used third-party cards in our Nordstrom stores and online. In 2014, this estimate increased to \$108 or 5.0% of average credit card receivables from \$97 or 4.6% in 2013. This was primarily driven by the increased use of our credit and debit cards in store and online, as reflected by an increase in inside volume as a percent of total volume from 53.6% in 2013 to 55.8% in 2014.

## TOTAL COMPANY RESULTS

### Interest Expense, Net

Interest expense is summarized in the following table:

Fiscal year	2014	2013	2012
Interest on long-term debt and short-term borrowings	\$156	\$176	\$167
Less:			
Interest income	(1)	(1)	(2)
Capitalized interest	(17)	(14)	(5)
<b>Interest expense, net</b>	<b>\$138</b>	<b>\$161</b>	<b>\$160</b>

### Interest Expense, Net (2014 vs. 2013)

Interest expense, net decreased \$23 in 2014 compared with 2013 due to a non-recurring charge of \$14 in 2013 related to our debt refinancing, as well as lower average interest rates on our notes in 2014 driven by our fourth quarter 2013 debt transactions.

### Interest Expense, Net (2013 vs. 2012)

Interest expense, net increased \$1 in 2013 compared with 2012 due to \$14 in non-recurring charges related to our debt refinancing, partially offset by an increase in capitalized interest resulting primarily from planned capital investments related to our Manhattan store and accelerated Nordstrom Rack growth.

## Income Tax Expense

Income tax expense is summarized in the following table:

Fiscal year	2014	2013	2012
Income tax expense	\$465	\$455	\$450
Effective tax rate	39.2%	38.3%	38.0%

The following table illustrates the components of our effective tax rate:

Fiscal year	2014	2013	2012
Statutory rate	35.0%	35.0%	35.0%
State and local income taxes, net of federal income taxes	3.8%	3.6%	3.6%
Non-deductible acquisition-related items	0.9%	—%	—%
Other, net	(0.5%)	(0.3%)	(0.6%)
<b>Effective tax rate</b>	<b>39.2%</b>	<b>38.3%</b>	<b>38.0%</b>

### Income Tax Expense (2014 vs. 2013)

The increase in the effective tax rate for 2014 compared with 2013 was primarily due to tax adjustments associated with a reassessment of our deferred tax assets related to acquisitions.

### Income Tax Expense (2013 vs. 2012)

The increase in the effective tax rate for 2013 compared with 2012 was primarily due to changes in our estimated state tax reserves.

## Fourth Quarter Results

The following are our results for the fourth quarters of 2014 and 2013:

Quarter ended	January 31, 2015	February 1, 2014
Net sales	\$3,938	\$3,614
Credit card revenues	105	97
Gross profit <sup>1</sup>	1,444	1,345
Gross profit (% of net sales) <sup>1</sup>	36.7%	37.2%
Retail SG&A expenses	(1,032)	(918)
Retail SG&A (% of net sales)	(26.2%)	(25.4%)
Credit expenses	(54)	(38)
Net earnings	255	268
Earnings per diluted share	\$1.32	\$1.37

<sup>1</sup> Gross profit is calculated as net sales less cost of sales and related buying and occupancy costs (for all segments).

Our fourth quarter sales trends were consistent with trends the company experienced throughout 2014. We continued to make progress executing our customer strategy through investments to drive growth across channels. Net earnings for the fourth quarter of 2014 were \$255, or \$1.32 per diluted share, compared with \$268, or \$1.37 per diluted share, in 2013. The Trunk Club acquisition reduced earnings before interest and taxes in the fourth quarter by \$11.

### Net Sales

Total net sales increased in the fourth quarter by 9.0%, driven by a comparable sales increase of 4.7% and 35 new stores in 2014.

Nordstrom net sales, which consist of the full-line stores in the U.S. and Nordstrom.com businesses, increased \$141, or 5.0%, compared with the same period in 2013, while comparable sales increased 4.5%. Both the number of items sold and the average selling price of our merchandise increased on a comparable basis. Category highlights for the quarter were Cosmetics, Accessories and Men's Apparel.

U.S. full-line net sales for the quarter increased \$26, or 1.2%, compared with the same period in 2013, with an increase in comparable sales of 0.5%. The Southwest and Southeast were the top-performing geographic regions.

Nordstrom.com net sales increased \$115, or 19%, on top of last year's 30% increase for the same period. Nordstromrack.com and HauteLook net sales increased \$24, or 28%, compared with the same period in 2013. Both were primarily driven by expanded merchandise selection and ongoing technology investments to enhance the customer experience.

Nordstrom Rack net sales for the quarter increased \$130, or 17%, reflecting 27 new Nordstrom Rack store openings since the fourth quarter of 2013, while comparable sales increased 3.2%. On a comparable basis, the average selling price of Nordstrom Rack merchandise increased while the number of items sold was flat. Shoes and Accessories were the category highlights for Nordstrom Rack.

#### Gross Profit

Our total company gross profit rate decreased 53 basis points compared with the same period in the prior year, primarily due to increased markdowns at Nordstrom Rack.

#### Retail Selling, General, and Administrative Expenses

Our Retail SG&A rate increased 80 basis points primarily due to expenses related to the acquisition of Trunk Club and ongoing technology and fulfillment expenses.

#### Credit Expenses

In the fourth quarter, expenses for our Credit segment of \$54 increased from \$38 in the prior year. The increase was primarily driven by higher operational expenses resulting from a 6% increase in credit volume during the fourth quarter of 2014. The fourth quarter of 2013 also included the impact of the conversion of our Nordstrom Rewards travel benefit into Nordstrom Notes, which decreased operational expenses in the prior year.

For further information on our quarterly results in 2014 and 2013, refer to Note 17: Selected Quarterly Data in the Notes to Consolidated Financial Statements in Item 8: Financial Statements and Supplementary Data.

### 2015 Outlook

Our expectations for 2015 are as follows:

Net sales	7 percent to 9 percent increase
Comparable sales	2 percent to 4 percent increase
Earnings per diluted share <sup>1</sup>	\$3.65 to \$3.80

<sup>1</sup>This outlook does not include the impact of any future share repurchases.

Capital expenditures, net of property incentives, of approximately \$1.2 billion are expected in 2015, an increase from \$751 in 2014. The increase relates to store expansion, including Canada and Manhattan, and ongoing investments to improve the customer experience through flagship store remodels and a third fulfillment center expected to open in the second half of the year. To date in 2015, we have opened our second full-line store in Canada. We plan to open 27 Nordstrom Rack stores, three additional Nordstrom full-line stores in the U.S. and another full-line store in Canada during 2015. Planned net store openings are expected to increase our retail square footage by approximately 6.1%.

### Return on Invested Capital (“ROIC”) (Non-GAAP financial measure)

We believe that ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of our use of capital and believe ROIC is an important component of shareholders’ return over the long term. In addition, we incorporate ROIC in our executive incentive compensation measures. For the 12 fiscal months ended January 31, 2015, our ROIC decreased to 12.6% compared with 13.6% for the 12 fiscal months ended February 1, 2014. Our ROIC decreased compared with the prior year primarily due to the acquisition of Trunk Club in addition to ongoing store expansion and increased technology investments.

ROIC is not a measure of financial performance under generally accepted accounting principles (“GAAP”) and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies’ methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to ROIC is return on assets. The following is a reconciliation of the components of ROIC and return on assets:

	12 Fiscal months ended				
	January 31, 2015	February 1, 2014	February 2, 2013	January 28, 2012	January 29, 2011
Net earnings	\$720	\$734	\$735	\$683	\$613
Add: income tax expense	465	455	450	436	378
Add: interest expense	139	162	162	132	128
Earnings before interest and income tax expense	1,324	1,351	1,347	1,251	1,119
Add: rent expense	137	125	105	78	62
Less: estimated depreciation on capitalized operating leases <sup>1</sup>	(74)	(67)	(56)	(42)	(32)
Net operating profit	1,387	1,409	1,396	1,287	1,149
Less: estimated income tax expense <sup>2</sup>	(544)	(539)	(530)	(501)	(439)
<b>Net operating profit after tax</b>	<b>\$843</b>	<b>\$870</b>	<b>\$866</b>	<b>\$786</b>	<b>\$710</b>
Average total assets <sup>3</sup>	\$8,860	\$8,398	\$8,274	\$7,890	\$7,091
Less: average non-interest-bearing current liabilities <sup>4</sup>	(2,730)	(2,430)	(2,262)	(2,041)	(1,796)
Less: average deferred property incentives <sup>3</sup>	(502)	(489)	(494)	(504)	(487)
Add: average estimated asset base of capitalized operating leases <sup>5</sup>	1,058	929	724	555	425
<b>Average invested capital</b>	<b>\$6,686</b>	<b>\$6,408</b>	<b>\$6,242</b>	<b>\$5,900</b>	<b>\$5,233</b>
<b>Return on assets</b>	<b>8.1%</b>	<b>8.7%</b>	<b>8.9%</b>	<b>8.7%</b>	<b>8.6%</b>
<b>ROIC</b>	<b>12.6%</b>	<b>13.6%</b>	<b>13.9%</b>	<b>13.3%</b>	<b>13.6%</b>

<sup>1</sup> Capitalized operating leases is our best estimate of the asset base we would record for our leases that are classified as operating if they had met the criteria for a capital lease or we had purchased the property. Asset base is calculated as described in footnote 5 below.

<sup>2</sup> Based upon our effective tax rate multiplied by the net operating profit for the 12 fiscal months ended January 31, 2015, February 1, 2014, February 2, 2013, January 28, 2012 and January 29, 2011.

<sup>3</sup> Based upon the trailing 12-month average.

<sup>4</sup> Based upon the trailing 12-month average for accounts payable, accrued salaries, wages and related benefits, and other current liabilities.

<sup>5</sup> Based upon the trailing 12-month average of the monthly asset base. The asset base for each month is calculated as the trailing 12 months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the asset base we would record for our capitalized operating leases described in footnote 1.

## LIQUIDITY AND CAPITAL RESOURCES

We strive to maintain a level of liquidity sufficient to allow us to cover our seasonal cash needs and to maintain appropriate levels of short-term borrowings. We believe that our operating cash flows, available credit facilities and potential future borrowings are sufficient to finance our cash requirements for the next 12 months and beyond.

Over the long term, we manage our cash and capital structure to maximize shareholder return, maintain our financial position, manage refinancing risk and allow flexibility for strategic initiatives. We regularly assess our debt and leverage levels, capital expenditure requirements, debt service payments, dividend payouts, potential share repurchases and other future investments. We believe that as of January 31, 2015, our existing cash and cash equivalents on-hand of \$827, available credit facilities of \$800 and potential future operating cash flows and borrowings will be sufficient to fund these scheduled future payments and potential long-term initiatives. Additionally, if an agreement is reached and a transaction is consummated in regards to our credit card receivables, it could result in additional cash flows to further support our capital requirements and strategic initiatives.

### Operating Activities

Net cash provided by operating activities was \$1,220 in 2014, \$1,320 in 2013 and \$1,110 in 2012. The majority of our operating cash inflows are derived from sales. We also receive cash payments for property incentives from developers. Our operating cash outflows generally consist of payments to our merchandise vendors (net of vendor allowances), payments to our employees for wages, salaries and other employee benefits and payments to our landlords for rent. Operating cash outflows also include payments for income taxes and interest payments on our short-term and long-term borrowings.

Cash provided by operating activities decreased in 2014 compared with 2013, which was primarily due to higher state tax payments made in 2014 compared with 2013, as well as changes in working capital in 2014.

Cash provided by operating activities increased in 2013 compared with 2012, resulting from less state tax payments made in 2013 due to additional payments made in 2012 as a result of the 53rd week, along with increased property incentives received from developers and changes in working capital.

### Investing Activities

Net cash used in investing activities was \$889 in 2014, \$822 in 2013 and \$369 in 2012. Our investing cash flows primarily consist of capital expenditures, changes in restricted cash accumulated for debt maturities and changes in credit card receivables associated with cardholder purchases outside of Nordstrom using our Nordstrom Visa credit cards.

#### Capital Expenditures

Our capital expenditures over the last three years totaled \$2,177, with \$861 in 2014, \$803 in 2013 and \$513 in 2012. Capital expenditures increased in 2014 compared with 2013 primarily due to ongoing store expansion and increased technology investments.

Capital expenditures increased in 2013 compared with 2012 as we continued to make progress executing our customer strategy through increased investments in technology, ecommerce, remodels and new stores, including Nordstrom Rack and our Manhattan full-line store.

The following table summarizes our store count and square footage activity:

Fiscal year	Store count			Square footage		
	2014	2013	2012	2014	2013	2012
Total, beginning of year	260	240	225	26.0	25.3	24.7
Store openings:						
Nordstrom full-line stores - U.S.	2	—	1	0.3	—	0.1
Nordstrom Rack and other stores <sup>1</sup>	29	22	15	1.2	0.7	0.6
Stores acquired	4	—	—	—	—	—
Stores closed	(3)	(2)	(1)	(0.4)	—	(0.1)
<b>Total, end of year</b>	<b>292</b>	<b>260</b>	<b>240</b>	<b>27.1</b>	<b>26.0</b>	<b>25.3</b>

<sup>1</sup> Other stores include Jeffrey boutiques, Trunk Club showrooms, our Nordstrom Canada full-line store and Last Chance.

We had no store relocations in 2014, compared with one Nordstrom full-line store and two Nordstrom Rack relocations in 2013 and three Nordstrom Rack relocations in 2012. Our 2014 new store openings increased our square footage by 5.5%.

To date in 2015, we have opened our second full-line store in Canada. We plan to open 27 Nordstrom Rack stores, three additional Nordstrom full-line stores in the U.S. and another full-line store in Canada during 2015. Planned net store openings are expected to increase our retail square footage by approximately 6.1%.

We received property incentives from our developers of \$110 in 2014, \$89 in 2013 and \$58 in 2012. These incentives are included in our cash provided by operations in our Consolidated Statements of Cash Flows in Item 8: Financial Statements and Supplementary Data. However, operationally we view these as an offset to our capital expenditures. Our capital expenditure percentages, net of property incentives, by category are summarized as follows:

Fiscal year	2014	2013	2012
Category and expenditure percentage:			
New store openings, relocations and remodels	62%	62%	54%
Information technology	35%	27%	27%
Other	3%	11%	19%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Other capital expenditures consist of ongoing improvements to our stores in the ordinary course of business and expenditures related to various growth initiatives.

We expect to significantly increase our capital expenditures, net of property incentives, over the next five years to approximately \$4,300, compared with \$2,700 over the previous five years. We plan to spend approximately \$1,200 in 2015 compared with \$751 in 2014. Both of these increases are primarily due to our continued expansion into new markets such as Canada, Puerto Rico and Manhattan, investment in new Nordstrom Rack and full-line stores and remodels of existing stores. Over these next five years, we expect that 62% of our net capital expenditures will be for new store openings, relocations and remodels and 34% for ecommerce and information technology. We believe that we have the capacity for additional capital investments should opportunities arise.

#### Change in Restricted Cash

In connection with the \$500 debt maturity in the first quarter of 2012, we began making required monthly cash deposits of \$100 into a restricted account in December 2011 until we accumulated \$500 by April 2012 to retire the debt. As of January 28, 2012, we had accumulated \$200. During the first quarter of 2012, the net amount withdrawn from restricted cash of \$200 was recorded as cash received from investing activities.

#### Change in Credit Card Receivables Originated at Third Parties

The Nordstrom Visa credit cards allow our customers to make purchases at merchants outside of our stores and accumulate points for our Nordstrom Rewards program. In 2014, the change in credit card receivables from customers' third-party purchases using their Nordstrom Visa credit cards was relatively flat compared with 2013.

In 2013, the change in credit card receivables from customers' third-party purchases using their Nordstrom Visa credit cards decreased to \$6, compared with \$42 in 2012, as payment rates slightly increased in 2013.

#### Financing Activities

Net cash used in financing activities was \$698 in 2014 compared with \$589 in 2013 and \$1,333 in 2012. Our financing activities include repurchases of common stock, our short-term and long-term borrowing activity, and payment of dividends.

#### Short-term and Long-term Borrowing Activity

In the fourth quarter of 2013, we issued \$665 of 5.00% senior unsecured notes due January 2044 ("2044 Notes"). We used \$400 of the proceeds to retire all 6.75% senior unsecured notes due June 2014. We exchanged \$201 of the 7.00% senior unsecured notes due January 2038 ("2038 Notes") for \$265 of the 2044 Notes. The \$64 in excess of the outstanding principal of the 2038 Notes relates to the lower interest rate and longer maturity of the new 2044 Notes, and we recorded it as part of the discount to be amortized over the term of the 2044 Notes. As of January 31, 2015, we had \$598 of outstanding 2044 Notes, net of a \$67 discount. The 2044 Notes exchanged for the 2038 Notes and the related discounts represented a non-cash activity of \$201 that had no impact to our 2013 Consolidated Statements of Cash Flows. See Note 8: Debt and Credit Facilities in Item 8: Financial Statements and Supplementary Data for additional information.

During 2012, we retired our \$500 securitized Series 2007-2 Class A & B Notes upon maturity in April 2012 using accumulated restricted cash described in Investing Activities above.

## Share Repurchases

In February 2013, our Board of Directors authorized a program to repurchase up to \$800 of our outstanding common stock, through March 1, 2015. In September 2014, our Board of Directors authorized a new program to repurchase up to \$1,000 of our outstanding common stock, through March 1, 2016, in addition to the remaining amount available for repurchase under previously authorized programs. During 2014, we repurchased 8.9 shares of our common stock for an aggregate purchase price of \$595 and had \$1,075 remaining in share repurchase capacity as of January 31, 2015. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable SEC rules.

## Dividends

In 2014, we paid dividends of \$251, or \$1.32 per share, compared with \$234, or \$1.20 per share, in 2013 and \$220, or \$1.08 per share, in 2012. During the first quarter of 2014, we increased our quarterly dividend from \$0.30 per share to \$0.33 per share. In determining the amount of dividends to pay, we analyze our dividend payout ratio and dividend yield, while taking into consideration our current and projected operating performance and liquidity. Our dividend payout ratio target range is 30% to 35% and is calculated as our dividend payments divided by net earnings.

In February 2015, we declared a quarterly dividend of \$0.37 per share, increased from a quarterly dividend of \$0.33 per share in 2014.

## Free Cash Flow (Non-GAAP financial measure)

Free Cash Flow is one of our key liquidity measures, and when used in conjunction with GAAP measures, provides investors with a meaningful analysis of our ability to generate cash from our business. For the year ended January 31, 2015, Free Cash Flow decreased to \$96 compared with \$324 for the year ended February 1, 2014, primarily due to a decrease in cash provided by operating activities and an increase in capital investments.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of net cash provided by operating activities to Free Cash Flow:

Fiscal year	2014	2013
Net cash provided by operating activities	\$1,220	\$1,320
Less: capital expenditures	(861)	(803)
Less: cash dividends paid	(251)	(234)
Less: change in credit card receivables originated at third parties	(8)	(6)
(Less) Add: change in cash book overdrafts	(4)	47
<b>Free Cash Flow</b>	<b>\$96</b>	<b>\$324</b>
Net cash used in investing activities	(\$889)	(\$822)
Net cash used in financing activities	(\$698)	(\$589)

## Credit Capacity and Commitments

As of January 31, 2015, we had total short-term borrowing capacity available for general corporate purposes of \$800, which is our five-year \$800 senior unsecured revolving credit facility ("revolver") that expires in March 2018. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes and backs our commercial paper program. We have the option to increase the revolving commitment by up to \$200, to a total of \$1,000, provided that we obtain written consent from the lenders.

Our \$800 commercial paper program allows us to use the proceeds to fund operating cash requirements. Under the terms of the commercial paper agreement, we pay a rate of interest based on, among other factors, the maturity of the issuance and market conditions. The issuance of commercial paper has the effect, while it is outstanding, of reducing borrowing capacity under our revolver by an amount equal to the principal amount of commercial paper.

During 2014 and 2013, we had no issuances under our commercial paper program and no borrowings under our revolver.

In November 2013, our wholly owned subsidiary in Puerto Rico entered into a \$52 unsecured borrowing facility that expires in November 2018 to support our expansion into that market. As of January 31, 2015, we had \$37 outstanding on this facility.

We have a registration statement on file with the SEC using a “shelf” registration process. Under this shelf registration process, we may offer and sell, from time to time, any combination of the securities described in a prospectus to the registration statement, including registered debt, provided we maintain Well-known Seasoned Issuer (“WKSI”) status.

We maintain trade and standby letters of credit to facilitate international payments. As of January 31, 2015, we have \$8 available under a trade letter of credit, with \$1 outstanding, and \$15 available under the standby letter of credit, with \$7 outstanding at the end of the year.

Plans for our Manhattan full-line store, which we currently expect to open in late 2018 to 2019, ultimately include owning a condominium interest in a mixed-use tower and leasing certain nearby properties. As of January 31, 2015, we had approximately \$125 of fee interest in land, which is expected to convert to the condominium interest once the store is constructed. We have committed to make future installment payments based on the developer meeting pre-established construction and development milestones. Our fee interest in the land is currently and will continue to be subject to lien by project development lenders until project completion or fulfillment of our existing installment payment commitment. In the unlikely event that this project is not completed, the opening may be delayed and we may potentially be subject to future losses or capital commitments in order to complete construction or to monetize our previous investments in the land.

### Impact of Credit Ratings

Under the terms of our revolver, any borrowings we may enter into will accrue interest for Euro-Dollar Rate Loans at a floating base rate tied to LIBOR, for Canadian Dealer Offer Rate Loans at a floating rate tied to CDOR, and for Base Rate Loans at the highest of: (i) the Euro-Dollar rate plus 100 basis points, (ii) the federal funds rate plus 50 basis points and (iii) the prime rate.

The rate depends upon the type of borrowing incurred, plus in each case an applicable margin. This applicable margin varies depending upon the credit ratings assigned to our long-term unsecured debt. At the time of this report, our long-term unsecured debt ratings, outlook and resulting applicable margin were as follows:

	Credit Ratings	Outlook
Moody's	Baa1	Stable
Standard & Poor's	A-	Stable

	Base Interest Rate	Applicable Margin
Euro-Dollar Rate Loan	LIBOR	0.9%
Canadian Dealer Offer Rate Loan	CDOR	0.9%
Base Rate Loan	various	—

Should the ratings assigned to our long-term unsecured debt improve, the applicable margin associated with any such borrowings may decrease, resulting in a slightly lower borrowing cost under this facility. Should the ratings assigned to our long-term unsecured debt worsen, the applicable margin associated with our borrowings may increase, resulting in a slightly higher borrowing cost under this facility.

### Debt Covenants

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent (“EBITDAR”) leverage ratio of less than four times (see the following additional discussion of Adjusted Debt to EBITDAR).

As of January 31, 2015 and February 1, 2014, we were in compliance with this covenant. We will continue to monitor this covenant and believe that we will remain in compliance with this covenant during 2015.

**Adjusted Debt to EBITDAR (Non-GAAP financial measure)**

Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our goal is to manage debt levels to maintain an investment-grade credit rating and operate with an efficient capital structure. In evaluating our debt levels, this measure provides a reflection of our credit worthiness that could impact our credit rating and borrowing costs. We also have a debt covenant that requires an adjusted debt to EBITDAR leverage ratio of less than four times. As of January 31, 2015 and February 1, 2014, our Adjusted Debt to EBITDAR was 2.1.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted Debt to EBITDAR is debt to net earnings. The following is a reconciliation of the components of Adjusted Debt to EBITDAR and debt to net earnings:

	2014 <sup>1</sup>	2013 <sup>1</sup>
Debt	\$3,131	\$3,113
Add: estimated capitalized operating lease liability <sup>2</sup>	1,095	999
Less: fair value hedge adjustment included in long-term debt	(36)	(48)
<b>Adjusted Debt</b>	<b>\$4,190</b>	<b>\$4,064</b>
Net earnings	720	734
Add: income tax expense	465	455
Add: interest expense, net	138	161
Earnings before interest and income taxes	1,323	1,350
Add: depreciation and amortization expenses	508	454
Add: rent expense	137	125
Add: non-cash acquisition-related charges	12	8
<b>EBITDAR</b>	<b>\$1,980</b>	<b>\$1,937</b>
<b>Debt to Net Earnings</b>	<b>4.3</b>	<b>4.2</b>
<b>Adjusted Debt to EBITDAR</b>	<b>2.1</b>	<b>2.1</b>

<sup>1</sup> The components of Adjusted Debt are as of January 31, 2015 and February 1, 2014, while the components of EBITDAR are for the 12 months ended January 31, 2015 and February 1, 2014.

<sup>2</sup> Based upon the estimated lease liability as of the end of the period, calculated as the trailing 12 months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the debt we would record for our leases that are classified as operating if they had met the criteria for a capital lease or we had purchased the property.

## Contractual Obligations

The following table summarizes our contractual obligations and the expected effect on our liquidity and cash flows as of January 31, 2015. We expect to fund these commitments primarily with operating cash flows generated in the normal course of business and credit available to us under existing and potential future facilities.

	Total	Less than 1 year	1 – 3 years	3 – 5 years	More than 5 years
Long-term debt	\$5,044	\$166	\$1,300	\$268	\$3,310
Capital lease obligations	6	2	3	1	—
Operating leases	2,318	210	460	446	1,202
Purchase obligations	2,092	1,809	162	120	1
Other long-term liabilities	333	—	59	37	237
<b>Total</b>	<b>\$9,793</b>	<b>\$2,187</b>	<b>\$1,984</b>	<b>\$872</b>	<b>\$4,750</b>

Included in the required debt repayments disclosed above are estimated total interest payments of \$1,881 as of January 31, 2015, payable over the remaining life of the debt.

The capital and operating lease obligations in the table above do not include payments for operating expenses that are required by most of our lease agreements. Such expenses, which include common area charges, real estate taxes and other executory costs, totaled \$88 in 2014, \$81 in 2013 and \$74 in 2012. In addition, some of our leases require additional rental payments based on a percentage of our sales, referred to as "percentage rent." Percentage rent, which is also excluded from the obligations in the table above, was \$14 in 2014, 2013 and 2012.

Purchase obligations primarily consist of purchase orders for unreceived goods or services and capital expenditure commitments, including our Manhattan store.

Other long-term liabilities consist of workers' compensation and general liability insurance reserves and postretirement benefits. The payment amounts presented above were estimated based on historical payment trends. Other long-term liabilities not requiring cash payments, such as deferred property incentives and deferred revenue, were excluded from the table above. Also excluded from the table above are unrecognized tax benefits of \$9, as we are unable to reasonably estimate the timing of future cash payments, if any, for these liabilities.

## Off-Balance Sheet Arrangements

We enter into commitments to extend credit to customers through our Nordstrom credit cards. The unused credit card capacity available to our customers represents an off-balance sheet commitment. As of January 31, 2015, this unfunded commitment was \$17,322.

Other than operating leases entered into in the normal course of business and the development of our Manhattan full-line store, we had no material off-balance sheet arrangements during 2014.

## CRITICAL ACCOUNTING ESTIMATES

The preparation of our financial statements requires that we make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and liabilities. We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates. The following discussion highlights the estimates we believe are critical and should be read in conjunction with the Notes to Consolidated Financial Statements in Item 8: Financial Statements and Supplementary Data. Our management has discussed the development and selection of these critical accounting estimates with the Audit Committee of our Board of Directors and the Audit Committee has reviewed our disclosures that follow.

### Allowance for Credit Losses

The allowance for credit losses reflects our best estimate of the losses inherent in our credit card receivables as of the balance sheet date, including uncollectible finance charges and fees. We estimate such credit losses based on several factors, including historical aging and delinquency trends, write-off experience, portfolio concentration and risk metrics and general economic conditions.

We believe the allowance for credit losses is adequate to cover anticipated losses in our credit card receivables under current conditions; however, significant deterioration in any of the factors mentioned above could materially change these expectations. During 2014, our net write-off results continued to improve. As a result, we reduced our allowance for credit losses by \$5 during 2014, from \$80 to \$75, and by \$5 in 2013, from \$85 to \$80. A 10% change in our allowance for credit losses would have affected net earnings by approximately \$5 for the fiscal year ended January 31, 2015.

## Revenue Recognition

We recognize revenue from sales at our retail stores at the point of sale, net of estimated sales returns and excluding sales taxes. Revenue from sales to customers shipped directly from our stores, website and catalog, which includes shipping revenue when applicable, is recognized upon estimated receipt by the customer. We estimate customer merchandise returns based on historical return patterns and reduce sales and cost of sales accordingly.

Although we believe we have sufficient current and historical knowledge to record reasonable estimates of sales returns, there is a possibility that actual returns could differ from recorded amounts. In the past three years, there were no significant changes in customer behavior and we have made no material changes to our estimates included in the calculations of our sales return reserve. A 10% change in the sales return reserve would have had a \$10 impact on our net earnings for the year ended January 31, 2015.

## Inventory

Our merchandise inventories are generally stated at the lower of cost or market value using the retail inventory method. Under the retail method, the valuation of inventories and the resulting gross margins are determined by applying a calculated cost-to-retail ratio to the retail value of ending inventory. The value of our inventory on the balance sheet is then reduced by a charge to cost of sales for retail inventory markdowns taken on the selling floor. To determine if the retail value of our inventory should be marked down, we consider current and anticipated demand, customer preferences, age of the merchandise and fashion trends. Inherent in the retail inventory method are certain management judgments that may affect the ending inventory valuation as well as gross margin.

We reserve for obsolescence based on historical trends and specific identification. Our obsolescence reserve contains uncertainties as the calculations require management to make assumptions and to apply judgment regarding a number of factors, including market conditions, the selling environment, historical results and current inventory trends.

We do not believe that the assumptions used in these estimates will change significantly based on prior experience. In the past three years, we have made no material changes to our estimates included in the calculations of the obsolescence reserve. A 10% change in the obsolescence reserve would have had no material impact on our net earnings for the year ended January 31, 2015.

## Goodwill

We review our goodwill annually for impairment or when circumstances indicate its carrying value may not be recoverable. We perform this evaluation at the reporting unit level, comprised of the principal business units within our Retail segment, through the application of a two-step fair value test. The first step compares the carrying value of the reporting unit to its estimated fair value, which is based on the expected present value of future cash flows (income approach), comparable public companies and acquisitions (market approach) or a combination of both. If fair value is lower than the carrying value, then a second step is performed to quantify the amount of the impairment.

As part of our impairment testing, we utilize certain assumptions and apply judgment regarding a number of factors. Significant estimates in the market approach include identifying similar companies and acquisitions with comparable business factors such as size, growth, profitability, risk and return of investment and assessing comparable earnings or revenue multiples in estimating the fair value of the reporting unit. Assumptions in the income approach include future cash flows for the business, future growth rates and discount rates. Estimates of cash flows may differ from actual cash flows due to, among other things, economic conditions, changes to the business model or changes in operating performance. For Nordstrom.com, Jeffrey and HauteLook, the fair values substantially exceeded carrying values and therefore we had no goodwill impairment in 2014, 2013 or 2012. The fair value of Trunk Club's reporting unit will be tested in 2015. A 10% change in the fair value of any of our reporting units would not have had an impact on our net earnings for the fiscal year ended January 31, 2015.

## Stock-Based Compensation Expense

We recognize stock-based compensation expense related to stock options and restricted stock at their estimated grant date fair value, recorded on a straight-line basis over the requisite service period. The total compensation expense is reduced by estimated forfeitures expected to occur over the vesting period of the award. We estimate the grant date fair value of stock options using the Binomial Lattice option valuation model. Stock-based compensation expense also includes amounts related to HauteLook and Trunk Club stock compensation based on the grant date fair value. Stock-based compensation expense related to the Trunk Club Value Creation Plan is based on the grant date fair value of the payout scenario we believe is probable using the Black-Scholes valuation model and is recognized on an accelerated basis due to performance criteria and graded vesting features of the plan. We also recognize stock-based compensation expense for performance share units and our Employee Stock Purchase Plan, which are based on their fair values as of the end of each reporting period.

Calculating the grant date fair value of stock-based awards is based on certain assumptions and requires judgment, including estimating stock price volatility, forfeiture rates, expected life and performance criteria. A 10% change in stock-based compensation expense would have a \$4 impact on our net earnings for the year ended January 31, 2015.

**Income Taxes**

We regularly evaluate the likelihood of realizing the benefit for income tax positions we have taken in various federal, state and foreign filings by considering all relevant facts, circumstances and information available. If we believe it is more likely than not that our position will be sustained, we recognize a benefit at the largest amount that we believe is cumulatively greater than 50% likely to be realized. Our unrecognized tax benefit was \$15 as of January 31, 2015 and \$14 as of February 1, 2014.

Unrecognized tax benefits require significant management judgment regarding applicable statutes and their related interpretation, the status of various income tax audits and our particular facts and circumstances. Also, as audits are completed or statutes of limitations lapse, it may be necessary to record adjustments to our taxes payable, deferred taxes, tax reserves or income tax expense. Such adjustments did not materially impact our effective income tax rate in 2014 or 2013.

**RECENT ACCOUNTING PRONOUNCEMENTS**

See Note 1: Nature of Operations and Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements of Item 8: Financial Statements and Supplementary Data for a discussion of recent accounting pronouncements. We are currently evaluating the impact of these standards or do not expect any of these pronouncements to have a material effect on our results of operations, liquidity or capital resources.

## Item 7A. Quantitative and Qualitative Disclosures About Market Risk.

Dollars in millions

### INTEREST RATE RISK

We are exposed to interest rate risk primarily from changes in short-term interest rates. As of January 31, 2015, we had cash and cash equivalents of \$827, which generate interest income at variable rates, and gross credit card receivables of \$2,284, which generate finance charge income at a combination of fixed and variable rates. Interest rate fluctuations can affect our interest income, credit card revenues and interest expense. See Note 3: Accounts Receivable in Item 8: Financial Statements and Supplementary Data for additional information.

We use sensitivity analyses to measure and assess our interest rate risk exposure. For purposes of presenting the potential earnings effect of a reasonably possible hypothetical change in interest rates from our reporting date, we utilized two sensitivity scenarios: (i) linear growth of approximately 225 basis points over the year and (ii) linear decline of approximately 15 basis points over the year, due to the fact that current interest rates are near historically low levels. Other key parameters and assumptions in our sensitivity analyses include the average cash and cash equivalents balance, average credit card receivables balance and no new floating rate debt. The first hypothetical scenario would result in an approximate \$15 increase in future earnings, while the second hypothetical scenario would not have a material effect on future earnings.

For our long-term fixed-rate debt of \$3,131, our exposure to interest rate risk is limited to changes in the fair value of our debt. As our debt is primarily fixed-rate, changes in interest rates do not impact our cash flows. However, changes in interest rates increase or decrease the fair value of our debt, depending on whether market rates are lower or higher than our fixed-rates. As of January 31, 2015, the fair value of our fixed-rate debt was \$3,693. See Note 8: Debt and Credit Facilities and Note 9: Fair Value Measurements in Item 8: Financial Statements and Supplementary Data for additional information.

### FOREIGN CURRENCY EXCHANGE RISK

The majority of our revenues, expenses and capital expenditures are transacted in U.S. Dollars. Our U.S. operation periodically enters into merchandise purchase orders denominated in British Pounds or Euros. From time to time, we may use forward contracts to hedge against fluctuations in foreign currency prices. As of January 31, 2015, our outstanding forward contracts did not have a material impact on our consolidated financial statements.

As of January 31, 2015, we have opened one full-line store in Canada and have announced plans to open five additional full-line stores in Canada over the next few years. The functional currency of our Canadian operations is the Canadian Dollar. We translate assets and liabilities into U.S. Dollars using the exchange rate in effect at the balance sheet date, while we translate revenues and expenses using a weighted-average exchange rate for the period. We record these translation adjustments as a component of accumulated other comprehensive loss on the Consolidated Balance Sheets in Item 8: Financial Statements and Supplementary Data. Our Canadian operations enter into merchandise purchase orders denominated in U.S. Dollars for approximately half of its inventory. As sales in Canada are denominated in the Canadian Dollar, gross profit for our Canadian operations can be impacted by foreign currency fluctuations.

In addition, our U.S. operations incurred certain expenditures denominated in Canadian Dollars and our Canadian operations incurred certain expenditures denominated in U.S. Dollars. This activity results in transaction gains and losses that arise from exchange rate fluctuations and are recorded as gains or losses in the Consolidated Statements of Earnings in Item 8: Financial Statements and Supplementary Data. As of January 31, 2015, activities associated with foreign currency exchange risk have not had a material impact on our consolidated financial statements.

## Item 8. Financial Statements and Supplementary Data.

### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Shareholders of Nordstrom, Inc.  
Seattle, Washington

We have audited the accompanying consolidated balance sheets of Nordstrom, Inc. and subsidiaries (the "Company") as of January 31, 2015 and February 1, 2014, and the related consolidated statements of earnings, comprehensive earnings, shareholders' equity, and cash flows for each of the three years in the period ended January 31, 2015. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of Nordstrom, Inc. and subsidiaries as of January 31, 2015 and February 1, 2014, and the results of their operations and their cash flows for each of the three years in the period ended January 31, 2015, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of January 31, 2015, based on the criteria established in *Internal Control – Integrated Framework (2013)* issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated March 16, 2015 expressed an unqualified opinion on the Company's internal control over financial reporting.

/s/ Deloitte & Touche LLP  
Seattle, Washington  
March 16, 2015

**Nordstrom, Inc.**  
**Consolidated Statements of Earnings**

In millions except per share amounts

<b>Fiscal year</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Net sales	\$13,110	\$12,166	\$11,762
Credit card revenues	396	374	372
Total revenues	13,506	12,540	12,134
Cost of sales and related buying and occupancy costs	(8,406)	(7,737)	(7,432)
Selling, general and administrative expenses	(3,777)	(3,453)	(3,357)
Earnings before interest and income taxes	1,323	1,350	1,345
Interest expense, net	(138)	(161)	(160)
Earnings before income taxes	1,185	1,189	1,185
Income tax expense	(465)	(455)	(450)
<b>Net earnings</b>	<b>\$720</b>	<b>\$734</b>	<b>\$735</b>
Earnings per share:			
Basic	\$3.79	\$3.77	\$3.62
Diluted	\$3.72	\$3.71	\$3.56
Weighted-average shares outstanding:			
Basic	190.0	194.5	203.0
Diluted	193.6	197.7	206.7

The accompanying Notes to Consolidated Financial Statements are an integral part of these financial statements.

**Nordstrom, Inc.**  
**Consolidated Statements of Comprehensive Earnings**

In millions

<b>Fiscal year</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Net earnings	\$720	\$734	\$735
Postretirement plan adjustments, net of tax of \$7, (\$6) and \$1	(11)	10	(2)
Foreign currency translation adjustment	(14)	(2)	—
<b>Comprehensive net earnings</b>	<b>\$695</b>	<b>\$742</b>	<b>\$733</b>

The accompanying Notes to Consolidated Financial Statements are an integral part of these financial statements.

**Nordstrom, Inc.**  
**Consolidated Balance Sheets**

In millions

	January 31, 2015	February 1, 2014
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$827	\$1,194
Accounts receivable, net	2,306	2,177
Merchandise inventories	1,733	1,531
Current deferred tax assets, net	256	239
Prepaid expenses and other	102	87
<b>Total current assets</b>	<b>5,224</b>	<b>5,228</b>
Land, property and equipment, net	3,340	2,949
Goodwill	435	175
Other assets	246	222
<b>Total assets</b>	<b>\$9,245</b>	<b>\$8,574</b>
<b>Liabilities and Shareholders' Equity</b>		
Current liabilities:		
Accounts payable	\$1,328	\$1,263
Accrued salaries, wages and related benefits	416	395
Other current liabilities	1,048	876
Current portion of long-term debt	8	7
<b>Total current liabilities</b>	<b>2,800</b>	<b>2,541</b>
Long-term debt, net	3,123	3,106
Deferred property incentives, net	510	498
Other liabilities	372	349
Commitments and contingencies		
Shareholders' equity:		
Common stock, no par value: 1,000 shares authorized; 190.1 and 191.2 shares issued and outstanding	2,338	1,827
Retained earnings	166	292
Accumulated other comprehensive loss	(64)	(39)
<b>Total shareholders' equity</b>	<b>2,440</b>	<b>2,080</b>
<b>Total liabilities and shareholders' equity</b>	<b>\$9,245</b>	<b>\$8,574</b>

The accompanying Notes to Consolidated Financial Statements are an integral part of these financial statements.

**Nordstrom, Inc.**

**Consolidated Statements of Shareholders' Equity**

In millions except per share amounts

	Common Stock		Retained Earnings	Accumulated Other Comprehensive	Total
	Shares	Amount		Loss	
<b>Balance at January 28, 2012</b>	207.6	\$1,484	\$517	(\$45)	\$1,956
Net earnings	—	—	735	—	735
Other comprehensive loss	—	—	—	(2)	(2)
Dividends (\$1.08 per share)	—	—	(220)	—	(220)
Issuance of common stock under stock compensation plans	3.3	114	—	—	114
Stock-based compensation	0.1	47	—	—	47
Repurchase of common stock	(14.0)	—	(717)	—	(717)
<b>Balance at February 2, 2013</b>	197.0	1,645	315	(47)	1,913
Net earnings	—	—	734	—	734
Other comprehensive earnings	—	—	—	8	8
Dividends (\$1.20 per share)	—	—	(234)	—	(234)
Issuance of common stock under stock compensation plans	3.2	124	—	—	124
Stock-based compensation	0.1	58	—	—	58
Repurchase of common stock	(9.1)	—	(523)	—	(523)
<b>Balance at February 1, 2014</b>	191.2	1,827	292	(39)	2,080
Net earnings	—	—	720	—	720
Other comprehensive loss	—	—	—	(25)	(25)
Dividends (\$1.32 per share)	—	—	(251)	—	(251)
Issuance of common stock for Trunk Club acquisition	3.7	280	—	—	280
Issuance of common stock under stock compensation plans	3.6	161	—	—	161
Stock-based compensation	0.5	70	—	—	70
Repurchase of common stock	(8.9)	—	(595)	—	(595)
<b>Balance at January 31, 2015</b>	<b>190.1</b>	<b>\$2,338</b>	<b>\$166</b>	<b>(\$64)</b>	<b>\$2,440</b>

The accompanying Notes to Consolidated Financial Statements are an integral part of these financial statements.

**Nordstrom, Inc.**  
**Consolidated Statements of Cash Flows**

In millions

<b>Fiscal year</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
<b>Operating Activities</b>			
Net earnings	\$720	\$734	\$735
Adjustments to reconcile net earnings to net cash provided by operating activities:			
Depreciation and amortization expenses	508	454	429
Amortization of deferred property incentives and other, net	(76)	(58)	(63)
Deferred income taxes, net	7	12	22
Stock-based compensation expense	68	58	53
Tax benefit from stock-based compensation	20	21	23
Excess tax benefit from stock-based compensation	(22)	(23)	(24)
Bad debt expense	41	52	42
Change in operating assets and liabilities:			
Accounts receivable	(161)	(93)	(99)
Merchandise inventories	(176)	(157)	(170)
Prepaid expenses and other assets	(4)	(6)	5
Accounts payable	15	167	48
Accrued salaries, wages and related benefits	18	(12)	13
Other current liabilities	155	60	36
Deferred property incentives	110	89	58
Other liabilities	(3)	22	2
<b>Net cash provided by operating activities</b>	<b>1,220</b>	<b>1,320</b>	<b>1,110</b>
<b>Investing Activities</b>			
Capital expenditures	(861)	(803)	(513)
Change in restricted cash	—	—	200
Change in credit card receivables originated at third parties	(8)	(6)	(42)
Other, net	(20)	(13)	(14)
<b>Net cash used in investing activities</b>	<b>(889)</b>	<b>(822)</b>	<b>(369)</b>
<b>Financing Activities</b>			
Proceeds from long-term borrowings, net of discounts	34	399	—
Principal payments on long-term borrowings	(7)	(407)	(506)
(Decrease) increase in cash book overdrafts	(4)	47	5
Cash dividends paid	(251)	(234)	(220)
Payments for repurchase of common stock	(610)	(515)	(725)
Proceeds from issuances under stock compensation plans	141	103	91
Excess tax benefit from stock-based compensation	22	23	24
Other, net	(23)	(5)	(2)
<b>Net cash used in financing activities</b>	<b>(698)</b>	<b>(589)</b>	<b>(1,333)</b>
Net decrease in cash and cash equivalents	(367)	(91)	(592)
Cash and cash equivalents at beginning of year	1,194	1,285	1,877
<b>Cash and cash equivalents at end of year</b>	<b>\$827</b>	<b>\$1,194</b>	<b>\$1,285</b>
<b>Supplemental Cash Flow Information</b>			
Cash paid during the year for:			
Income taxes, net of refunds	\$391	\$445	\$429
Interest, net of capitalized interest	152	170	169
Non-cash investing and financing activities:			
Issuance of common stock for Trunk Club acquisition	280	—	—
Debt exchange	—	201	—

The accompanying Notes to Consolidated Financial Statements are an integral part of these financial statements.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 1: NATURE OF OPERATIONS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

##### The Company

Founded in 1901 as a shoe store in Seattle, Washington, Nordstrom, Inc. is now a leading fashion specialty retailer that offers customers a well-edited selection of high-quality fashion brands focused on apparel, shoes, cosmetics and accessories for men, women and children. This breadth of merchandise allows us to serve a wide range of customers who appreciate quality fashion and a superior shopping experience. We offer an extensive selection of high-quality brand-name and private label merchandise through multiple retail channels, including 116 "Nordstrom" branded full-line stores in the U.S. and at Nordstrom.com (collectively, "Nordstrom"), one Canada full-line store, 167 off-price Nordstrom Rack stores, Nordstromrack.com and HauteLook, five Trunk Club showrooms and TrunkClub.com, two Jeffrey boutiques and one Last Chance clearance store. Our stores are located in 38 states throughout the U.S and in one province in Canada.

Through our Credit segment, we provide our customers with a variety of payment products and services, including a Nordstrom private label card, two Nordstrom Visa credit cards and a debit card for Nordstrom purchases. These products also allow our customers to participate in our loyalty program designed to increase customer visits and spending. Although the primary purposes of our Credit segment are to foster greater customer loyalty and drive more sales, we also generate revenues from finance charges and other fees on these cards. In addition, we save on interchange fees that the Retail segment would incur if our customers used third-party cards.

##### Fiscal Year

We operate on a 52/53-week fiscal year ending on the Saturday closest to January 31<sup>st</sup>. References to 2014 and all years within this document are based on a 52-week fiscal year, except 2012, which is based on a 53-week fiscal year.

##### Principles of Consolidation

The consolidated financial statements include the balances of Nordstrom, Inc. and its subsidiaries. All intercompany transactions and balances are eliminated in consolidation.

##### Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the U.S. requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and liabilities during the reporting period. Uncertainties regarding such estimates and assumptions are inherent in the preparation of financial statements and actual results may differ from these estimates and assumptions. Our most significant accounting judgments and estimates include the allowance for credit losses, revenue recognition, inventory, goodwill, stock-based compensation and income taxes.

##### Net Sales

We recognize revenue from sales at our retail stores at the point of sale, net of estimated returns and excluding sales taxes. Revenue from sales to customers shipped directly from our stores, website and catalog, which includes shipping revenue when applicable, is recognized upon estimated receipt by the customer. We estimate customer merchandise returns based on historical return patterns and reduce sales and cost of sales accordingly. Activity in the allowance for sales returns, net, for the past three fiscal years is as follows:

Fiscal year	2014	2013	2012
Allowance at beginning of year	\$128	\$116	\$103
Additions	2,129	1,880	1,724
Returns, net <sup>1</sup>	(2,097)	(1,868)	(1,711)
<b>Allowance at end of year</b>	<b>\$160</b>	<b>\$128</b>	<b>\$116</b>

<sup>1</sup>Returns, net consist of actual returns offset by the value of the merchandise returned and any related sales commission.

##### Credit Card Revenues

Credit card revenues include finance charges, late fees and other revenue generated by our combined Nordstrom private label card and Nordstrom Visa credit card programs, and interchange fees generated by the use of Nordstrom Visa credit cards at third-party merchants. Finance charges and late fees are assessed according to the terms of the related cardholder agreements and recognized as revenue when earned. Credit card revenues are recorded net of estimated uncollectible finance charges and fees.

##### Cost of Sales

Cost of sales includes the purchase cost of inventory sold (net of vendor allowances), in-bound freight and certain costs of loyalty program benefits related to our credit and debit cards.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### Loyalty Program

Customers who use our Nordstrom private label credit or debit card or our Nordstrom Visa credit cards can participate in the Nordstrom Rewards program through which customers accumulate points based on their level of spending. Upon reaching a certain points threshold, customers receive Nordstrom Notes, which can be redeemed for goods or services at Nordstrom full-line stores in the U.S. and Canada, Nordstrom Rack stores and at Nordstrom.com. Nordstrom Rewards customers receive reimbursements for alterations, get Personal Triple Points days and have early access to sales events. With increased spending, they can receive additional amounts of these benefits as well as access to exclusive fashion and shopping events.

We estimate the net cost of Nordstrom Notes that will be issued and redeemed and record this cost as rewards points are accumulated. These costs, as well as reimbursed alterations, are recorded in cost of sales given that we provide customers with products and services for these rewards. Other costs of the loyalty program, including shopping and fashion events, are recorded in selling, general and administrative expenses.

#### Buying and Occupancy Costs

Buying costs consist primarily of compensation and other costs incurred by our merchandising and product development groups. Occupancy costs include rent, depreciation, property taxes and facility operating costs of our retail, corporate center and distribution operations.

#### Rent

We recognize minimum rent expense, net of landlord reimbursements, on a straight-line basis over the minimum lease term from the time that we control the leased property. For leases that contain predetermined, fixed escalations of the minimum rent, we recognize the rent expense on a straight-line basis and record the difference between the rent expense and the rent payable as a deferred credit. Contingent rental payments, typically based on a percentage of sales, are recognized in rent expense when payment of the contingent rent is probable.

We receive incentives from landlords to construct stores in certain developments. These property incentives are recorded as a deferred credit and recognized as a reduction of rent expense on a straight-line basis over the lease term. At the end of 2014 and 2013, the deferred credit balance was \$570 and \$561.

#### Selling, General and Administrative Expenses

Selling, general and administrative expenses consist primarily of compensation and benefit costs, advertising, shipping and handling costs, bad debt expense related to our credit card operations and other miscellaneous expenses.

#### Advertising

Advertising production costs for Internet, magazines, store events and other media are expensed the first time the advertisement is run. Online marketing costs are expensed when incurred. Total advertising expenses, net of vendor allowances, of \$195, \$167 and \$161 in 2014, 2013 and 2012 were included in selling, general and administrative expenses.

#### Vendor Allowances

We receive allowances from merchandise vendors for cosmetic selling expenses, purchase price adjustments, cooperative advertising and promotion programs and various other expenses. Allowances for cosmetic selling expenses are recorded in selling, general and administrative expenses as a reduction of the related costs when incurred. Purchase price adjustments are recorded as a reduction of cost of sales at the point they have been earned and the related merchandise has been marked down or sold. Allowances for cooperative advertising and promotion programs and other expenses are recorded in selling, general and administrative expenses as a reduction of the related costs when incurred. Any allowances in excess of actual costs incurred that are included in selling, general and administrative expenses are recorded as a reduction of cost of sales. Vendor allowances earned are as follows:

Fiscal year	2014	2013	2012
Cosmetic selling expenses	\$140	\$137	\$137
Purchase price adjustments	164	143	125
Cooperative advertising and promotion	102	103	92
Other	7	6	3
<b>Total vendor allowances</b>	<b>\$413</b>	<b>\$389</b>	<b>\$357</b>

#### Shipping and Handling Costs

Our shipping and handling costs include payments to third-party shippers and costs to hold, move and prepare merchandise for shipment. These costs do not include in-bound freight to our distribution centers, which we include in the cost of our inventory. Shipping and handling costs of \$348, \$267 and \$240 in 2014, 2013 and 2012 were included in selling, general and administrative expenses.

## **Nordstrom, Inc.**

### **Notes to Consolidated Financial Statements**

Dollar and share amounts in millions except per share, per option and per unit amounts

#### **Stock-Based Compensation**

We recognize stock-based compensation expense related to stock options and restricted stock at their estimated grant date fair value, recorded on a straight-line basis over the requisite service period. The total compensation expense is reduced by estimated forfeitures expected to occur over the vesting period of the award. We estimate the grant date fair value of stock options using the Binomial Lattice option valuation model. Stock-based compensation expense also includes amounts related to HauteLook and Trunk Club stock compensation based on the grant date fair value. Stock-based compensation expense related to the Trunk Club Value Creation Plan is based on the grant date fair value of the payout scenario we believe is probable using the Black-Scholes valuation model and is recognized on an accelerated basis due to performance criteria and graded vesting features of the plan. We also recognize stock-based compensation expense for performance share units and our Employee Stock Purchase Plan, which are based on their fair values as of the end of each reporting period.

#### **New Store Opening Costs**

Non-capital expenditures associated with opening new stores, including marketing expenses, relocation expenses and temporary occupancy costs, are charged to expense as incurred. These costs are included in both buying and occupancy costs and selling, general and administrative expenses according to their nature as disclosed above.

#### **Gift Cards**

We recognize revenue from the sale of gift cards when the gift card is redeemed by the customer, or we recognize breakage income when the likelihood of redemption, based on historical experience, is deemed to be remote. Based on an analysis of our program since its inception in 1999, we determined that balances remaining on cards issued beyond five years are unlikely to be redeemed and therefore may be recognized as income. Breakage income was \$8, \$9 and \$10 in 2014, 2013 and 2012. To date, our breakage rate is approximately 3% of the amount initially issued as gift cards. Gift card breakage income is included in selling, general and administrative expenses in our Consolidated Statements of Earnings. We had outstanding gift card liabilities of \$286 and \$255 at the end of 2014 and 2013, which are included in other current liabilities.

#### **Income Taxes**

We use the asset and liability method of accounting for income taxes. Using this method, deferred tax assets and liabilities are recorded based on differences between the financial reporting and tax basis of assets and liabilities. The deferred tax assets and liabilities are calculated using the enacted tax rates and laws that are expected to be in effect when the differences are expected to reverse. We routinely evaluate the likelihood of realizing the benefit of our deferred tax assets and may record a valuation allowance if, based on all available evidence, it is determined that some portion of the tax benefit will not be realized.

We regularly evaluate the likelihood of realizing the benefit for income tax positions we have taken in various federal, state and foreign filings by considering all relevant facts, circumstances and information available. If we believe it is more likely than not that our position will be sustained, we recognize a benefit at the largest amount that we believe is cumulatively greater than 50% likely to be realized.

Interest and penalties related to income tax matters are classified as a component of income tax expense.

#### **Comprehensive Net Earnings**

Comprehensive net earnings consist of net earnings and other gains and losses affecting equity that are excluded from net earnings. These consist of postretirement plan adjustments, net of related income tax effects and foreign currency translation adjustments.

#### **Cash Equivalents**

Cash equivalents are short-term investments with a maturity of three months or less from the date of purchase and are carried at amortized cost, which approximates fair value. Our cash management system provides for the reimbursement of all major bank disbursement accounts on a daily basis. Accounts payable at the end of 2014 and 2013 included \$129 and \$133 of checks not yet presented for payment drawn in excess of our bank deposit balances.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### Accounts Receivable

Accounts receivable includes credit card receivables from our Nordstrom private label and Visa credit cards, as well as credit and debit card receivables due from third parties. We record credit card receivables on our Consolidated Balance Sheets at the outstanding balance, net of an allowance for credit losses. The allowance for credit losses reflects our best estimate of the losses inherent in our credit card receivables as of the balance sheet date, including uncollectible finance charges and fees. We estimate such credit losses based on several factors, including historical aging and delinquency trends, write-off experience, portfolio concentration and risk metrics and general economic conditions. For purposes of determining impairment and recording the associated allowance for credit losses, we evaluate our credit card receivables on a collective basis as they are composed of large groups of smaller-balance homogeneous loans and, therefore, are not individually evaluated for impairment. We record estimated uncollectible principal balances to bad debt expense while estimated uncollectible finance charges and fees result in a reduction of credit card revenue. Credit card receivables constitute unsecured consumer loans, for which the risk of cardholder default and associated credit losses tend to increase as general economic conditions deteriorate.

We consider a credit card account delinquent if the minimum payment is not received by the payment due date. Our aging method is based on the number of completed billing cycles during which the customer has failed to make a minimum payment. Delinquent accounts, including accrued finance charges and fees, are written off when they are determined to be uncollectible. During the third quarter of 2014, we modified our write-off policy from 150 days past due to 180 days past due to better align with industry practice. Accounts are written off sooner in the event of customer bankruptcy or other circumstances that make further collection unlikely.

Concurrent with our write-off policy change discussed above, we now recognize finance charges and fees on delinquent accounts until they become 150 days past due, after which we place accounts on non-accrual status. Payments received for accounts on non-accrual status are applied to accrued finance charges, fees and principal balances consistent with other accounts, with subsequent finance charge income recognized only when actually received. Non-accrual accounts may return to accrual status when we receive three consecutive minimum payments or the equivalent lump sum.

Our Nordstrom private label credit and debit cards can be used only at our Nordstrom full-line stores in the U.S., Nordstrom Rack stores and online at Nordstrom.com, Nordstromrack.com and HauteLook, while our Nordstrom Visa credit cards also may be used for purchases outside of Nordstrom. Cash flows from the use of both the private label and Nordstrom Visa credit cards for sales originating at our stores and our website are treated as an operating activity within the Consolidated Statements of Cash Flows, as they relate to sales at Nordstrom. Cash flows arising from the use of Nordstrom Visa credit cards outside of our stores are treated as an investing activity within the Consolidated Statements of Cash Flows, as they represent loans made to our customers for purchases at third parties.

#### Merchandise Inventories

Merchandise inventories are generally stated at the lower of cost or market value using the retail inventory method (weighted-average cost). Under the retail method, the valuation of inventories and the resulting gross margins are determined by applying a calculated cost-to-retail ratio to the retail value of ending inventory. The value of our inventory on the balance sheet is then reduced by a charge to cost of sales for retail inventory markdowns taken on the selling floor. To determine if the retail value of our inventory should be marked down, we consider current and anticipated demand, customer preferences, age of the merchandise and fashion trends. We reserve for obsolescence based on historical trends and specific identification.

#### Land, Property and Equipment

Land is recorded at historical cost, while property and equipment are recorded at cost less accumulated depreciation. Capitalized software includes the costs of developing or obtaining internal-use software, including external direct costs of materials and services and internal payroll costs related to the software project.

We capitalize interest on construction in progress and software projects during the period in which expenditures have been made, activities are in progress to prepare the asset for its intended use and actual interest costs are being incurred.

Depreciation is computed using the straight-line method over the asset's estimated useful life, which is determined by asset category as follows:

<b>Asset</b>	<b>Life (in years)</b>
Buildings and improvements	5 – 40
Store fixtures and equipment	3 – 15
Leasehold improvements	5 – 40
Capitalized software	3 – 7

## **Nordstrom, Inc.**

### **Notes to Consolidated Financial Statements**

Dollar and share amounts in millions except per share, per option and per unit amounts

Leasehold improvements and leased property and equipment that are purchased at the inception of the lease, or during the lease term, are depreciated over the shorter of the lease term or the asset life. Lease terms include the fixed, non-cancelable term of a lease, plus any renewal periods determined to be reasonably assured.

#### **Goodwill, Intangible Assets and Long-Lived Assets**

Goodwill represents the excess of acquisition cost over the fair value of the related net assets acquired and is not subject to amortization. As of January 31, 2015, we had Trunk Club goodwill of \$261, HauteLook goodwill of \$121 and Nordstrom.com and Jeffrey goodwill of \$53. We review our goodwill annually for impairment or when circumstances indicate its carrying value may not be recoverable. We perform this evaluation at the reporting unit level, comprised of the principal business units within our Retail segment, through the application of a two-step fair value test. The first step compares the carrying value of the reporting unit to its estimated fair value, which is based on the expected present value of future cash flows (income approach), comparable public companies and acquisitions (market approach) or a combination of both. If fair value is lower than the carrying value, then a second step is performed to quantify the amount of the impairment. The fair value of Trunk Club's reporting unit will be tested in 2015.

When facts and circumstances indicate that the carrying values of long-lived assets, including buildings, equipment and amortizable intangible assets, may be impaired, we perform an evaluation of recoverability by comparing the carrying values of the net assets to their related projected undiscounted future cash flows, in addition to other quantitative and qualitative analyses. Upon indication that the carrying values of long-lived assets will not be recoverable, we recognize an impairment loss. We estimate the fair value of the assets using the expected present value of future cash flows of the assets. Land, property and equipment are grouped at the lowest level at which there are identifiable cash flows when assessing impairment. Cash flows for our retail store assets are identified at the individual store level, while our intangible assets associated with HauteLook and Trunk Club are identified at their respective reporting unit levels. We did not record any material impairment losses for long-lived tangible or amortizable intangible assets in 2014, 2013 or 2012. Amortization expense for acquired intangibles was \$10, \$10 and \$19 in 2014, 2013 and 2012. As of January 31, 2015, we expect future amortization expense of acquired intangible assets of \$16 in 2015, \$15 in 2016, \$11 in 2017, \$7 in 2018 and \$7 in 2019.

#### **Self-Insurance**

We retain a portion of the risk for certain losses related to employee health and welfare, workers' compensation and general liability claims. Liabilities associated with these losses include undiscounted estimates of both losses reported and losses incurred but not yet reported. We estimate our ultimate cost using an actuarially-based analysis of claims experience, regulatory changes and other relevant factors.

#### **Foreign Currency**

As of January 31, 2015, we have opened one full-line store in Canada and have announced plans to open five additional full-line stores in Canada over the next few years. The functional currency of our Canadian operations is the Canadian Dollar. We translate assets and liabilities into U.S. Dollars using the exchange rate in effect at the balance sheet date, while we translate revenues and expenses using a weighted-average exchange rate for the period. We record these translation adjustments as a component of accumulated other comprehensive loss on the Consolidated Balance Sheets. In addition, our U.S. operations incurred certain expenditures denominated in Canadian Dollars and our Canadian operations incurred certain expenditures denominated in U.S. Dollars. This activity results in transaction gains and losses that arise from exchange rate fluctuations and are recorded as gains or losses in the Consolidated Statements of Earnings. As of January 31, 2015, activities associated with the foreign currency exchange risk have not had a material impact on our consolidated financial statements.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### Recent Accounting Pronouncements

In April 2014, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) No. 2014-08, *Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity*. This ASU raises the threshold for a disposal to qualify as discontinued operations and requires new disclosures for individually material disposal transactions that do not meet the definition of a discontinued operation. Under the new guidance, companies report discontinued operations when they have a disposal that represents a strategic shift that has or will have a major impact on operations or financial results. We do not expect the provisions of this ASU, which are effective for us beginning in the first quarter of 2015, to have a material impact on our consolidated financial statements.

In May 2014, the FASB issued ASU No. 2014-09, *Revenue from Contracts with Customers*. The core principle of this ASU is that companies should recognize revenue when the transfer of promised goods or services to customers occurs in an amount that reflects what the company expects to receive. It requires additional disclosures to describe the nature, amount, timing, and uncertainty of revenue and cash flows from contracts with customers. This ASU is effective for us beginning with the first quarter of 2017. We are currently evaluating the impact the provisions of this ASU would have on our consolidated financial statements.

In June 2014, the FASB issued ASU No. 2014-12, *Compensation - Stock Compensation*. This ASU provides guidance on how to account for share-based payments for performance targets that could be achieved after an employee completes the requisite service period. Under the new guidance, a performance target that affects vesting and could be achieved after the requisite service period is treated as a performance condition. As such, the performance target is not reflected in estimating the grant-date fair value of the award. This ASU is effective for us beginning with the first quarter of 2016. We do not expect the provisions of this ASU to have a material impact on our consolidated financial statements.

#### NOTE 2: TRUNK CLUB ACQUISITION

On August 22, 2014, we acquired 100% of the outstanding equity of Trunk Club, a personalized clothing service for men. We believe the acquisition enables us to provide a high-touch personalized shopping experience combined with the convenience of an online platform. This represents a natural extension of our core business, aligns with our strategic priorities around a relevant customer experience and accelerates our entry into this fast-growing market.

The following bullets summarize the accounting activity related to Trunk Club and provide reference to relevant disclosures throughout our 10-K:

- Consideration – The purchase price fair value of \$357 reflects the value of our stock as of the acquisition date. Purchase price consideration is discussed in further detail below.
- Issuance of Nordstrom Common Stock – 3.7 shares of Nordstrom common stock were issued in 2014 as part of the acquisition purchase price. Additional shares will be issued, either to be earned as future compensation or associated with indemnity holdback releases. Stock issued is discussed in further detail below and also reflected in our Consolidated Statements of Shareholders’ Equity.
- Net Assets Acquired – Of the \$357 purchase price fair value, \$46 is compensation expense and subject to future performance and vesting. The remaining net purchase price consideration of \$311 is allocated to the tangible and intangible assets acquired and liabilities assumed. The net asset allocation is discussed in further detail below.
- Issuance of Nordstrom Stock Awards – Trunk Club employees received Nordstrom stock awards in exchange for previously held Trunk Club awards and stock. Stock awards are discussed in further detail within Note 13: Stock-Based Compensation.
- Long-term Incentive Plan – A long-term incentive plan (the “Value Creation Plan”) was created to incentivize certain Trunk Club employees to increase the value of the Trunk Club business. The accounting for this plan is discussed in further detail within Note 13: Stock-Based Compensation.

Trunk Club’s financial results have been included in our consolidated financial statements from the date of acquisition forward and were not material to our consolidated results for the fiscal year ended January 31, 2015. We have not presented pro forma results of operations for any periods prior to the acquisition, as Trunk Club’s results of operations were not material to our consolidated results.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

The components of the purchase price consideration and the net assets acquired as of the acquisition date are as follows:

	August 22, 2014
<b>Purchase Price Consideration</b>	
Purchase price fair value	\$357
Less: post-combination compensation expense	(46)
<b>Net purchase price</b>	<b>\$311</b>
<b>Net Assets Acquired</b>	
Current assets	\$21
Intangible assets:	
Trade names	47
Technology	7
Customer relationships	5
Goodwill	261
Other non-current assets	2
Total assets acquired	343
Less: total liabilities assumed	(32)
<b>Net assets acquired</b>	<b>\$311</b>

#### Purchase Price Consideration

The \$357 purchase price, which is based on the closing stock price of \$69 per share on August 22, 2014, includes \$46 attributable to Trunk Club employee stock awards that are subject to ongoing vesting requirements. The \$46 will be recorded as compensation expense as the related service is performed over the respective employee vesting periods of up to four years after the acquisition date. Of the purchase price consideration, \$9 is attributable to an adjustment holdback settled primarily in Nordstrom stock in the fourth quarter of fiscal 2014 and \$35 represents an indemnity holdback that will be settled primarily in Nordstrom stock over the next three years upon satisfaction of the representations, warranties and covenants subject to the indemnities.

Of the \$311 net purchase price, \$280 was recorded to common stock for 3.6 Nordstrom common shares at acquisition, 0.1 fully vested Nordstrom stock options and 0.1 Nordstrom common shares for the release of an acquisition adjustment holdback. The remaining \$31 of net purchase price was recorded as a liability for future issuances of shares and cash related to the indemnity holdback.

#### Net Assets Acquired

We allocated the net purchase price of \$311 to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values on the acquisition date, with the remaining unallocated net purchase price recorded as goodwill. We estimated the fair values of the acquired intangible assets based on discounted cash flow models using estimates and assumptions regarding future operations and cash flows. We will amortize the acquired intangible assets over their estimated lives on a straight-line basis, which approximates the pattern of expected economic benefit. The expected amortization periods for intangible assets acquired are seven years for trade names, two years for technology and 2.5 years for customer relationships. We expect to record total amortization expense of \$59 associated with these intangible assets over the next seven years, including \$5 recognized in 2014.

Goodwill of \$261 is equal to the excess of the net purchase price over the identifiable assets acquired and liabilities assumed and represents the acquisition's benefits that are not attributable to individually identified and separately recognized assets. These benefits include our expected ability to increase innovation and speed in the way we serve customers across channels, Trunk Club's assembled workforce, including its key management, and the going-concern value of acquiring Trunk Club's business as a whole. We assigned this goodwill, which is not deductible for tax purposes, to our Retail segment.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 3: ACCOUNTS RECEIVABLE

The components of accounts receivable are as follows:

	January 31, 2015	February 1, 2014
Credit card receivables:		
Nordstrom Visa credit card receivables	\$1,310	\$1,316
Nordstrom private label credit card receivables	974	868
Total credit card receivables	2,284	2,184
Allowance for credit losses	(75)	(80)
Credit card receivables, net	2,209	2,104
Other accounts receivable <sup>1</sup>	97	73
<b>Accounts receivable, net</b>	<b>\$2,306</b>	<b>\$2,177</b>

<sup>1</sup> Other accounts receivable consist primarily of debit card receivables and third-party credit receivables.

Our credit card receivables are restricted under our securitization program. Our Series 2011-1 Class A Notes are secured by 100% of the Nordstrom private label credit card receivables and 90% of the Nordstrom Visa credit card receivables. As of January 31, 2015 and February 1, 2014, our restricted credit card receivables included more receivables than necessary to collateralize our outstanding secured debt and variable funding facilities. As such, they can be utilized to increase the current usage of our securitization program. Our credit card securitization agreements set a maximum percentage of receivables that can be associated with various receivable categories, such as employee or foreign receivables, and as of January 31, 2015 and February 1, 2014, these maximums were not exceeded.

Activity in the allowance for credit losses is as follows:

Fiscal year	2014	2013	2012
Allowance at beginning of year	\$80	\$85	\$115
Bad debt expense	41	52	42
Write-offs	(70)	(80)	(97)
Recoveries	24	23	25
<b>Allowance at end of year</b>	<b>\$75</b>	<b>\$80</b>	<b>\$85</b>

Under certain circumstances, we may make modifications to payment terms for a customer experiencing financial difficulties in an effort to help the customer avoid a charge-off or bankruptcy and to maximize our recovery of the outstanding balance. These modifications, which meet the accounting definition of troubled debt restructurings ("TDRs"), include reduced or waived fees and finance charges, and/or reduced minimum payments. Receivables classified as TDRs are as follows:

	January 31, 2015	February 1, 2014
Credit card receivables classified as TDRs	\$34	\$43
Percent of total credit card receivables classified as TDRs	1.5%	2.0%

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### Credit Quality

The primary indicators of the credit quality of our credit card receivables are aging and delinquency, particularly the levels of account balances delinquent 30 days or more, as these are the accounts most likely to be written off. The following table illustrates the aging and delinquency status of our credit card receivables:

	January 31, 2015		February 1, 2014	
	Balance	% of total	Balance	% of total
Current	\$2,134	93.4%	\$2,046	93.7%
1 – 29 days delinquent	103	4.5%	99	4.5%
30 days or more delinquent:				
30 – 59 days delinquent	16	0.7%	16	0.7%
60 – 89 days delinquent	10	0.5%	9	0.4%
90 days or more delinquent	21	0.9%	14	0.7%
<b>Total 30 days or more delinquent</b>	<b>47</b>	<b>2.1%</b>	<b>39</b>	<b>1.8%</b>
<b>Total credit card receivables</b>	<b>\$2,284</b>	<b>100.0%</b>	<b>\$2,184</b>	<b>100.0%</b>
Receivables not accruing finance charges	\$13		\$13	
Receivables 90 days or more delinquent and still accruing finance charges	\$13		\$8	

We also evaluate credit quality using FICO credit scores. The following table illustrates the distribution of our credit card receivables across FICO score ranges:

FICO Score Range <sup>1</sup>	January 31, 2015		February 1, 2014	
	Balance	% of total	Balance	% of total
801+	\$369	16.2%	\$313	14.3%
660 – 800	1,435	62.8%	1,393	63.8%
001 – 659	392	17.1%	379	17.4%
Other <sup>2</sup>	88	3.9%	99	4.5%
<b>Total credit card receivables</b>	<b>\$2,284</b>	<b>100.0%</b>	<b>\$2,184</b>	<b>100.0%</b>

<sup>1</sup> Credit scores for our credit cardholders are updated at least every 60 days for active accounts and every 90 days for inactive accounts. Amounts listed in the table reflect the most recently obtained credit scores as of the dates indicated.

<sup>2</sup> Other consists of amounts not yet posted to customers' accounts and receivables from customers for whom FICO scores are temporarily unavailable.

#### NOTE 4: LAND, PROPERTY AND EQUIPMENT

Land, property and equipment consist of the following:

	January 31, 2015	February 1, 2014
Land and land improvements	\$99	\$80
Buildings and building improvements	1,040	991
Leasehold improvements	2,510	2,330
Store fixtures and equipment	3,055	2,894
Capitalized software	739	628
Construction in progress	595	421
Land, property and equipment	8,038	7,344
Less: accumulated depreciation and amortization	(4,698)	(4,395)
<b>Land, property and equipment, net</b>	<b>\$3,340</b>	<b>\$2,949</b>

The total cost of property and equipment held under capital lease obligations was \$28 at the end of both 2014 and 2013, with related accumulated amortization of \$26 in 2014 and \$25 in 2013. Depreciation expense was \$498 in 2014, \$444 in 2013 and \$410 in 2012.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

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#### NOTE 5: SELF-INSURANCE

Our self-insurance reserves are summarized as follows:

	January 31, 2015	February 1, 2014
Workers' compensation	\$70	\$66
Employee health and welfare	23	23
General liability	16	16
<b>Total self-insurance reserve</b>	<b>\$109</b>	<b>\$105</b>

Our workers' compensation policies have a retention per claim of \$1 or less and no policy limits.

We are self-insured for the majority of our employee health and welfare coverage and we do not use stop-loss coverage. Participants contribute to the cost of their coverage through both premiums and out-of-pocket expenses and are subject to certain plan limits and deductibles.

Our general liability policies, encompassing employment practices liability and commercial general liability, have a retention per claim of \$3 or less and a policy limit up to \$30 and \$150, respectively.

#### NOTE 6: 401(k) PLAN

We provide a 401(k) plan for our employees that allows for employee elective contributions and discretionary company contributions. Employee elective contributions are funded through voluntary payroll deductions. Our discretionary company contribution is funded in an amount determined by our Board of Directors each year. Our expense related to company contributions totaled \$77, \$77 and \$83 in 2014, 2013 and 2012.

#### NOTE 7: POSTRETIREMENT BENEFITS

We have an unfunded defined benefit Supplemental Executive Retirement Plan ("SERP"), which provides retirement benefits to certain officers and select employees. The SERP has different benefit levels depending on the participant's role in the company. At the end of 2014, we had 59 participants in the plan, including 27 officers and select employees eligible for SERP benefits, 31 retirees and 1 beneficiary. This plan is non-qualified and does not have a minimum funding requirement.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

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#### Benefit Obligations and Funded Status

Our benefit obligation and funded status is as follows:

	January 31, 2015	February 1, 2014
Change in benefit obligation:		
Benefit obligation at beginning of year	\$168	\$167
Participant service cost	3	4
Interest cost	8	7
Benefits paid	(6)	(5)
Actuarial loss (gain)	36	(5)
Plan amendment	(6)	—
<b>Benefit obligation at end of year</b>	<b>203</b>	<b>168</b>
Change in plan assets:		
Fair value of plan assets at beginning of year	—	—
Employer contribution	6	5
Benefits paid	(6)	(5)
<b>Fair value of plan assets at end of year</b>	<b>—</b>	<b>—</b>
<b>Underfunded status at end of year</b>	<b>(\$203)</b>	<b>(\$168)</b>

The accumulated benefit obligation, which is the present value of benefits, assuming no future compensation changes, was \$197 and \$162 at the end of 2014 and 2013. 2014 includes an actuarial loss of \$36 driven by decreased interest rates and updated mortality rates, and will be amortized over the average remaining future service years.

Amounts recognized as liabilities in the Consolidated Balance Sheets consist of the following:

	January 31, 2015	February 1, 2014
Current liabilities	\$8	\$7
Noncurrent liabilities	195	161
<b>Net amount recognized</b>	<b>\$203</b>	<b>\$168</b>

#### Components of SERP Expense

The components of SERP expense recognized in the Consolidated Statements of Earnings are as follows:

Fiscal year	2014	2013	2012
Participant service cost	\$3	\$4	\$4
Interest cost	7	7	7
Amortization of net loss	6	8	7
<b>Total SERP expense</b>	<b>\$16</b>	<b>\$19</b>	<b>\$18</b>

Amounts not yet reflected in SERP expense and included in accumulated other comprehensive loss (pre-tax) consist of the following:

	January 31, 2015	February 1, 2014
Accumulated loss	(\$78)	(\$47)
Prior service credit (cost)	6	(1)
<b>Total accumulated other comprehensive loss</b>	<b>(\$72)</b>	<b>(\$48)</b>

In 2015, we expect \$10 of costs currently in accumulated other comprehensive loss to be recognized as components of SERP expense.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

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#### Assumptions

Weighted-average assumptions used to determine our benefit obligation and SERP expense are as follows:

Fiscal year	2014	2013	2012
Assumptions used to determine benefit obligation:			
Discount rate	3.70%	4.60%	4.30%
Rate of compensation increase	3.00%	3.00%	3.00%
Assumptions used to determine SERP expense:			
Discount rate	4.60%	4.30%	4.50%
Rate of compensation increase	3.00%	3.00%	3.00%

#### Future Benefit Payments and Contributions

As of January 31, 2015, the expected future benefit payments based upon the assumptions described above and including benefits attributable to estimated future employee service are as follows:

Fiscal year	
2015	\$8
2016	9
2017	9
2018	9
2019	10
2020 – 2024	59

#### NOTE 8: DEBT AND CREDIT FACILITIES

##### Debt

A summary of our long-term debt is as follows:

	January 31, 2015	February 1, 2014
<b>Secured</b>		
Series 2011-1 Class A Notes, 2.28%, due October 2016	\$325	\$325
Mortgage payable, 7.68%, due April 2020	36	42
Other	7	9
<b>Total secured debt</b>	<b>368</b>	<b>376</b>
<b>Unsecured</b>		
Net of unamortized discount:		
Senior notes, 6.25%, due January 2018	649	648
Senior notes, 4.75%, due May 2020	499	499
Senior notes, 4.00%, due October 2021	499	499
Senior debentures, 6.95%, due March 2028	300	300
Senior notes, 7.00%, due January 2038	146	146
Senior notes, 5.00%, due January 2044	598	595
Other	72	50
<b>Total unsecured debt</b>	<b>2,763</b>	<b>2,737</b>
<b>Total long-term debt</b>	<b>3,131</b>	<b>3,113</b>
Less: current portion	(8)	(7)
<b>Total due beyond one year</b>	<b>\$3,123</b>	<b>\$3,106</b>

All of our Nordstrom private label card receivables and a 90% interest in our Nordstrom Visa credit card receivables serve as collateral for our Series 2011-1 Class A Notes.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

In the fourth quarter of 2013, we issued \$665 of 5.00% senior unsecured notes due January 2044 ("2044 Notes"). We used \$400 of the proceeds to retire all 6.75% senior unsecured notes due June 2014. We exchanged \$201 of the 7.00% senior unsecured notes due January 2038 ("2038 Notes") for \$265 of the 2044 Notes. The \$64 in excess of the outstanding principal of the 2038 Notes relates to the lower interest rate and longer maturity of the new 2044 Notes, and we recorded it as part of the discount to be amortized over the term of the 2044 Notes. As of January 31, 2015, we had \$598 of outstanding 2044 Notes, net of a \$67 discount. The 2044 Notes exchanged for the 2038 Notes and the related discounts represented a non-cash activity of \$201 that had no impact to our 2013 Consolidated Statements of Cash Flows.

Our mortgage payable is secured by an office building that had a net book value of \$64 at the end of 2014. Other secured debt as of January 31, 2015 consisted primarily of capital lease obligations.

Required principal payments on long-term debt, excluding capital lease obligations, are as follows:

<b>Fiscal year</b>	
2015	\$6
2016	333
2017	659
2018	41
2019	8
Thereafter	2,116

### Interest Expense

The components of interest expense, net are as follows:

<b>Fiscal year</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Interest on long-term debt and short-term borrowings	\$156	\$176	\$167
Less:			
Interest income	(1)	(1)	(2)
Capitalized interest	(17)	(14)	(5)
<b>Interest expense, net</b>	<b>\$138</b>	<b>\$161</b>	<b>\$160</b>

### Credit Facilities

As of January 31, 2015, we had total short-term borrowing capacity available for general corporate purposes of \$800, which is our five-year \$800 senior unsecured revolving credit facility ("revolver") that expires in March 2018. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes and backs our commercial paper program. We have the option to increase the revolving commitment by up to \$200, to a total of \$1,000, provided that we obtain written consent from the lenders.

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent ("EBITDAR") leverage ratio of less than four times. As of January 31, 2015 and February 1, 2014, we were in compliance with this covenant.

Our \$800 commercial paper program allows us to use the proceeds to fund operating cash requirements. Under the terms of the commercial paper agreement, we pay a rate of interest based on, among other factors, the maturity of the issuance and market conditions. The issuance of commercial paper has the effect, while it is outstanding, of reducing borrowing capacity under our revolver by an amount equal to the principal amount of commercial paper.

During 2014, 2013 and 2012, we had no issuances under our commercial paper program and no borrowings under our revolver.

In November 2013, our wholly owned subsidiary in Puerto Rico entered into a \$52 unsecured borrowing facility to support our expansion into that market. The facility expires in November 2018 and borrowings on this facility incur interest based upon the LIBOR plus 1.275% per annum and also incurs a fee based on our unused commitment. As of January 31, 2015, we had \$37 outstanding on this facility.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 9: FAIR VALUE MEASUREMENTS

We disclose our financial assets and liabilities that are measured at fair value in our Consolidated Balance Sheets by level within the fair value hierarchy as defined by applicable accounting standards:

- Level 1: Quoted market prices in active markets for identical assets or liabilities
- Level 2: Other observable market-based inputs or unobservable inputs that are corroborated by market data
- Level 3: Unobservable inputs that cannot be corroborated by market data that reflect the reporting entity's own assumptions

We did not have any financial assets or liabilities that were measured at fair value on a recurring basis as of January 31, 2015 or February 1, 2014.

Financial instruments not measured at fair value on a recurring basis include cash and cash equivalents, accounts receivable and accounts payable and approximate fair value due to their short-term nature. We estimate the fair value of long-term debt using quoted market prices of the same or similar issues and, as such, this is considered a Level 2 fair value measurement. The following table summarizes the carrying value and fair value estimate of our long-term debt, including current maturities:

	January 31, 2015	February 1, 2014
Carrying value of long-term debt <sup>1</sup>	\$3,131	\$3,113
Fair value of long-term debt	3,693	3,511

<sup>1</sup> The carrying value of long-term debt includes the remaining unamortized adjustment from our previous effective fair value hedge.

We also measure certain non-financial assets at fair value on a nonrecurring basis, primarily goodwill and long-lived tangible and intangible assets, in connection with periodic evaluations for potential impairment. See Note 1: Nature of Operations and Summary of Significant Accounting Policies for additional information related to goodwill, intangible assets and long-lived assets. We recorded no material impairment charges for these assets in 2014, 2013 and 2012. We estimate the fair value of goodwill and long-lived tangible and intangible assets using primarily unobservable inputs and, as such, these are considered Level 3 fair value measurements.

#### NOTE 10: LEASES

We lease the land or the land and buildings at many of our stores. Additionally, we lease office facilities, warehouses and equipment. Most of these leases are classified as operating leases and they expire at various dates through 2080. The majority of our fixed, non-cancelable lease terms are 15 to 30 years for Nordstrom full-line stores and 10 to 15 years for Nordstrom Rack stores. Many of our leases include options that allow us to extend the lease term beyond the initial commitment period, subject to terms agreed to at lease inception. Most of our leases also provide for payment of operating expenses, such as common area charges, real estate taxes and other executory costs, and some leases require additional payments based on sales, referred to as "percentage rent."

Future minimum lease payments as of January 31, 2015 are as follows:

Fiscal year	Capital leases	Operating leases
2015	\$2	\$210
2016	2	231
2017	1	229
2018	1	227
2019	—	219
Thereafter	—	1,202
Total minimum lease payments	\$6	\$2,318
Less: amount representing interest	(1)	
<b>Present value of net minimum lease payments</b>	<b>\$5</b>	

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

Rent expense for 2014, 2013 and 2012 was as follows:

Fiscal year	2014	2013	2012
Minimum rent:			
Store locations	\$170	\$145	\$124
Offices, warehouses and equipment	36	35	32
Percentage rent	14	14	14
Property incentives	(83)	(69)	(65)
<b>Total rent expense</b>	<b>\$137</b>	<b>\$125</b>	<b>\$105</b>

The rent expense above does not include common area charges, real estate taxes and other executory costs, which were \$88 in 2014, \$81 in 2013 and \$74 in 2012.

#### NOTE 11: COMMITMENTS AND CONTINGENT LIABILITIES

Our estimated total purchase obligations, capital expenditure contractual commitments and inventory purchase orders were \$2,092 as of January 31, 2015. In connection with the purchase of foreign merchandise, we have outstanding trade letters of credit totaling \$1 as of January 31, 2015.

Plans for our Manhattan full-line store, which we currently expect to open in late 2018 to 2019, ultimately include owning a condominium interest in a mixed-use tower and leasing certain nearby properties. As of January 31, 2015, we had approximately \$125 of fee interest in land, which is expected to convert to the condominium interest once the store is constructed. We have committed to make future installment payments based on the developer meeting pre-established construction and development milestones. Our fee interest in the land is currently and will continue to be subject to lien by project development lenders until project completion or fulfillment of our existing installment payment commitment. In the unlikely event that this project is not completed, the opening may be delayed and we may potentially be subject to future losses or capital commitments in order to complete construction or to monetize our previous investments in the land.

#### NOTE 12: SHAREHOLDERS' EQUITY

In February 2013, our Board of Directors authorized a program to repurchase up to \$800 of our outstanding common stock, through March 1, 2015. In September 2014, our Board of Directors authorized a new program to repurchase up to \$1,000 of our outstanding common stock through March 1, 2016, in addition to the remaining amount available for repurchase under the previously authorized program. The following is a summary of the activity related to our share repurchase programs in 2012, 2013 and 2014:

	Shares	Average price per share	Amount
<b>Capacity at January 28, 2012</b>			\$310
February 2012 authorization (ended February 1, 2014)			800
Shares repurchased	14.0	\$51	(717)
<b>Capacity at February 2, 2013</b>			393
February 2013 authorization (ends March 1, 2015)			800
Shares repurchased	9.1	\$57	(523)
<b>Capacity at February 1, 2014</b>			670
September 2014 authorization (ends March 1, 2016)			1,000
Shares repurchased	8.9	\$66	(595)
<b>Capacity at January 31, 2015</b>			<b>\$1,075</b>

The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable SEC rules.

We paid dividends of \$1.32 per share in 2014, \$1.20 per share in 2013 and \$1.08 per share in 2012. In February 2015, we declared a quarterly dividend of \$0.37 per share, increased from a quarterly dividend of \$0.33 per share in 2014.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 13: STOCK-BASED COMPENSATION

We currently have three stock-based compensation plans: the 2010 Equity Incentive Plan ("2010 Plan"), the Employee Stock Purchase Plan ("ESPP") and the 2002 Nonemployee Director Stock Incentive Plan. Additionally, as part of our acquisitions of HauteLook in 2011 and Trunk Club in 2014, we replaced and/or granted awards from shares available that were not allocated to a specific plan, as well as created an additional long-term incentive plan for certain Trunk Club employees.

In 2010, our shareholders approved the adoption of the 2010 Plan, which replaced the 2004 Equity Incentive Plan ("2004 Plan"). The 2010 Plan authorizes the grant of stock options, performance share units, restricted stock units, stock appreciation rights and both restricted and unrestricted shares of common stock to employees. The aggregate number of shares to be issued under the 2010 Plan may not exceed 27.6 plus any shares currently outstanding under the 2004 Plan which are forfeited or which expire during the term of the 2010 Plan. No future grants will be made under the 2004 Plan. As of January 31, 2015, we have 70.4 shares authorized, 40.4 shares issued and outstanding and 16.7 shares remaining available for future grants under the 2010 Plan.

Under the ESPP, employees may make payroll deductions of up to 10% of their base and bonus compensation. At the end of each six-month offering period, participants may apply their accumulated payroll deductions toward the purchase of shares of our common stock at 90% of the fair market value on the last day of the offer period. As of January 31, 2015, we had 12.6 shares authorized and 3.3 shares available for issuance under the ESPP. We issued 0.3 shares under the ESPP during 2014. At the end of both 2014 and 2013, we had current liabilities of \$6 for future purchases of shares under the ESPP.

The 2002 Nonemployee Director Stock Incentive Plan authorizes the grant of stock awards to our nonemployee directors. These awards may be deferred or issued in the form of restricted or unrestricted stock, non-qualified stock options or stock appreciation rights. As of January 31, 2015, we had 0.9 shares authorized and 0.5 shares available for issuance under this plan. In 2014, we deferred shares with a total expense of less than \$1.

The following table summarizes our stock-based compensation expense:

Fiscal year	2014	2013	2012
Stock options	\$37	\$44	\$36
Acquisition-related stock compensation	11	8	9
Restricted stock units	10	—	—
Performance share units	6	—	3
Other	4	6	5
Total stock-based compensation expense, before income tax benefit	68	58	53
Income tax benefit	(23)	(19)	(17)
<b>Total stock-based compensation expense, net of income tax benefit</b>	<b>\$45</b>	<b>\$39</b>	<b>\$36</b>

The stock-based compensation expense before income tax benefit was recorded in our Consolidated Statements of Earnings as follows:

Fiscal year	2014	2013	2012
Cost of sales and related buying and occupancy costs	\$17	\$15	\$14
Selling, general and administrative expenses	51	43	39
<b>Total stock-based compensation expense, before income tax benefit</b>	<b>\$68</b>	<b>\$58</b>	<b>\$53</b>

The benefit of tax deductions in excess of the compensation cost recognized for stock-based awards is classified as financing cash inflows and are reflected as "Excess tax benefit from stock-based compensation" in the Consolidated Statements of Cash Flows.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### Stock Options

We used the following assumptions to estimate the fair value for stock options at grant date:

Fiscal year	2014	2013	2012
<b>Risk-free interest rate:</b> Represents the yield on U.S. Treasury zero-coupon securities that mature over the 10-year life of the stock options.	0.2% – 2.6%	0.2% – 1.8%	0.3% – 2.0%
<b>Weighted-average volatility:</b> Based on a combination of the historical volatility of our common stock and the implied volatility of exchange-traded options for our common stock.	30.1%	31.8%	36.5%
<b>Weighted-average expected dividend yield:</b> Our forecasted dividend yield for the next 10 years.	2.2%	2.0%	2.1%
<b>Expected life in years:</b> Represents the estimated period of time until option exercise. The expected term of options granted was derived from the output of the Binomial Lattice option valuation model and was based on our historical exercise behavior, taking into consideration the contractual term of the option and our employees' expected exercise and post-vesting employment termination behavior.	6.8	6.7	6.1

The weighted-average fair value per option at the grant date was \$16, \$14 and \$15 in 2014, 2013 and 2012. In 2014, 2013 and 2012, stock option awards to employees were approved by the Compensation Committee of our Board of Directors and their exercise price was set at \$61, \$54 and \$53, the closing price of our common stock on March 3, 2014, March 4, 2013 and February 22, 2012 (the dates of grant). The awards are determined based upon a percentage of the recipients' base salaries' and the fair value of the stock options. Options vest over four years, and expire 10 years after the date of grant. In 2014, we awarded stock options to 1,799 employees, compared with 1,625 and 1,477 employees in 2013 and 2012.

A summary of stock option activity (excluding Trunk Club) for 2014 is presented below:

Fiscal year	2014			
	Shares	Weighted-average exercise price	Weighted-average remaining contractual life (years)	Aggregate intrinsic value
Outstanding, beginning of year	13.8	\$43		
Granted	1.9	61		
Exercised	(3.1)	40		
Forfeited or cancelled	(0.3)	55		
<b>Outstanding, end of year</b>	<b>12.3</b>	<b>\$47</b>	<b>6</b>	<b>\$362</b>
<b>Options exercisable at end of year</b>	<b>6.2</b>	<b>\$39</b>	<b>5</b>	<b>\$232</b>
<b>Options vested or expected to vest at end of year</b>	<b>11.9</b>	<b>\$46</b>	<b>6</b>	<b>\$353</b>

The aggregate intrinsic value of options exercised during 2014, 2013 and 2012 was \$89, \$89 and \$90. The total fair value of stock options vested during 2014, 2013 and 2012 was \$39, \$34 and \$32. As of January 31, 2015, the total unrecognized stock-based compensation expense related to nonvested stock options was \$49, which is expected to be recognized over a weighted-average period of 27 months.

#### Restricted Stock Units

Beginning in the quarter ended May 3, 2014, we grant our employees a combination of restricted stock units and stock options. In 2014, restricted stock units granted to employees were approved by the Compensation Committee of our Board of Directors, and are determined based upon a percentage of the recipients' base salaries' and the fair value of the restricted stock units. Restricted stock units typically vest over four years.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

A summary of restricted stock unit activity (excluding Trunk Club) for 2014 is presented below:

Fiscal year	2014	
	Shares	Weighted-average grant date fair value per unit
Outstanding, beginning of year	0.0	\$56
Granted	0.5	63
Vested	0.0	56
Forfeited	0.0	61
<b>Outstanding, end of year</b>	<b>0.5</b>	<b>\$63</b>

The total fair value of restricted stock units vested during 2014 was \$1. As of January 31, 2015, the total unrecognized stock-based compensation expense related to nonvested restricted stock units was \$25, which is expected to be recognized over a weighted-average period of 38 months.

#### Trunk Club

As discussed in Note 2: Trunk Club Acquisition, some of the Nordstrom stock issued as consideration for our acquisition includes ongoing vesting requirements for Trunk Club's employees. These amounts are recorded as compensation expense as the related service is performed over the respective employee vesting periods of up to four years after the acquisition date.

The weighted-average grant date fair value of stock options granted was \$59 per share. As of January 31, 2015, the total unrecognized stock-based compensation expense related to Trunk Club options was \$13, which is expected to be recognized over a weighted-average period of 32 months. The total intrinsic value of Trunk Club options exercised during 2014 was \$8, while the total fair value of Trunk Club stock options vested during 2014 was \$2. A summary of the stock option activity related to Trunk Club is as follows:

Fiscal year	2014			
	Shares	Weighted-average exercise price	Weighted-average remaining contractual life (years)	Aggregate intrinsic value
Outstanding, beginning of year	—	\$—		
Granted	0.5	4		
Exercised	(0.1)	3		
Forfeited or cancelled	0.0	6		
<b>Outstanding, end of year</b>	<b>0.4</b>	<b>\$4</b>	<b>8</b>	<b>\$24</b>
<b>Options exercisable at end of year</b>	<b>0.1</b>	<b>\$4</b>	<b>8</b>	<b>\$4</b>
<b>Options vested or expected to vest at end of year</b>	<b>0.3</b>	<b>\$4</b>	<b>8</b>	<b>\$24</b>

The total unrecognized stock-based compensation expense related to Trunk Club restricted stock was \$21, which is expected to be recognized over a weighted-average period of 30 months. A summary of the restricted stock award activity related to Trunk Club is as follows:

Fiscal year	2014	
	Shares	Weighted-average grant date fair value per unit
Outstanding, beginning of year	—	\$—
Granted	0.5	69
Vested	(0.1)	69
Forfeited	—	—
<b>Outstanding, end of year</b>	<b>0.4</b>	<b>\$69</b>

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

As part of the acquisition, we created a Value Creation Plan (“VCP”) to incentivize Trunk Club employees to increase the value of the Trunk Club business. The VCP has three payout scenarios that are determined based on the Trunk Club business meeting minimum or exceeding maximum fiscal 2018 sales and earnings metrics. If the minimum is not met, the payout is \$0 (“Outcome A”); if the maximum is met, the payout is \$100 (“Outcome B”). If the sales and earnings metrics surpass the minimum but do not reach the maximum, the payout is based on the incremental value growth of the Trunk Club business since acquisition, and will be between \$0 and \$100 (“Outcome C”).

We estimate the grant date fair value for each outcome and recognize expense based upon Outcome C, deemed most probable. If at any time it becomes probable that another outcome will be achieved, compensation expense will be cumulatively adjusted based on the grant date fair value associated with that outcome.

The final payout amount will be determined at the end of fiscal 2018 and settled in fiscal 2019 at our discretion in either cash or stock. We intend to settle the VCP in stock.

As of the fiscal year ended January 31, 2015, based on the payout scenario we believe is probable, we estimated the grant date fair value of \$10 per unit using the Black-Scholes valuation model. Stock-based compensation expense will be recognized on an accelerated basis due to the performance criteria and graded vesting features of the VCP. In 2014, we recognized \$3 in stock-based compensation expense associated with the VCP.

As of January 31, 2015, we have granted 0.8 of the 1.0 units available for grant. Total unrecognized stock-based compensation expense related to nonvested VCP units was \$6, which we expect to recognize over the next 43 months.

#### Performance Share Units

We generally grant performance share units to executive officers as one of the ways to align compensation with shareholder interests. Performance share units are earned after a three-year performance cycle only when our total shareholder return (reflecting daily stock price appreciation and compounded reinvestment of dividends) outperforms companies in a defined group of competitors determined by the Compensation Committee of our Board of Directors. Performance share units granted in 2012 and 2013 also require the total shareholder return to be positive for any payout. The percentage of units that are earned depends on our relative position at the end of the performance cycle and can range from 0% to 175% of the number of units granted.

Because performance share units are payable in either cash or stock as elected by the employee, they are classified as a liability award. The liability is remeasured, with a corresponding adjustment to earnings, at each fiscal quarter-end during the performance cycle. The performance share unit liability is remeasured using the estimated percentage of units earned multiplied by the closing market price of our common stock on the current period-end date and is pro-rated based on the amount of time that has passed in the vesting period. The price used to determine the amount of cash received for the performance share units upon vesting is the closing market price of our common stock on the last day of the performance cycle.

The following is a summary of performance share unit activity:

<b>Fiscal year</b>	<b>2014<sup>1</sup></b>
Outstanding units, beginning of year	0.2
Granted	0.1
Vested	—
Forfeited or cancelled	(0.1)
<b>Outstanding units, end of year<sup>2</sup></b>	<b>0.2</b>

<sup>1</sup> Assumes performance share units at 100% of the number of units granted.

<sup>2</sup> On February 13, 2015, the Compensation Committee of our Board of Directors approved the vesting of 48,229 performance share units that were granted in 2012 and outstanding as of January 31, 2015. Those units were earned and vested at 75% based on the defined performance criteria above. For purposes of this footnote only, performance share units are stated in exact units instead of millions.

No performance share units were earned and vested in 2014. As of January 31, 2015, our current and non-current other liabilities included a total of \$8 for performance share units. As of January 31, 2015, the remaining unrecognized stock-based compensation expense for unvested performance share units was \$6, which is expected to be recognized over a weighted-average period of 21 months.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 14: INCOME TAXES

Income tax expense consists of the following:

Fiscal year	2014	2013	2012
Current income taxes:			
Federal	\$397	\$379	\$362
State and local	61	64	66
Total current income tax expense	458	443	428
Deferred income taxes:			
Federal	9	9	21
State and local	2	3	1
Foreign	(4)	—	—
Total deferred income tax expense	7	12	22
<b>Total income tax expense</b>	<b>\$465</b>	<b>\$455</b>	<b>\$450</b>

A reconciliation of the statutory federal income tax rate to the effective tax rate on earnings before income taxes is as follows:

Fiscal year	2014	2013	2012
Statutory rate	35.0%	35.0%	35.0%
State and local income taxes, net of federal income taxes	3.8%	3.6%	3.6%
Non-deductible acquisition-related items	0.9%	—%	—%
Other, net	(0.5%)	(0.3%)	(0.6%)
<b>Effective tax rate</b>	<b>39.2%</b>	<b>38.3%</b>	<b>38.0%</b>

In 2014, we acquired Trunk Club in a tax-free merger transaction. Tax adjustments related to a reassessment of our deferred tax assets related to acquisitions resulted in an increase in our effective tax rate in 2014.

The major components of deferred tax assets and liabilities are as follows:

	January 31, 2015	February 1, 2014
Compensation and benefits accruals	\$191	\$182
Allowance for sales returns	62	56
Accrued expenses	51	48
Allowance for credit losses	29	32
Merchandise inventories	31	28
Gift cards	23	21
Gain on sale of interest rate swap	12	19
Nordstrom Notes	22	18
Federal benefit of state taxes	3	6
Other	4	16
Total deferred tax assets	428	426
Land, property and equipment basis and depreciation differences	(116)	(98)
Debt exchange premium	(22)	(24)
Total deferred tax liabilities	(138)	(122)
<b>Net deferred tax assets</b>	<b>\$290</b>	<b>\$304</b>

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

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As of January 31, 2015, our state and foreign net operating loss carryforwards for income tax purposes were approximately \$3 and \$11, respectively. As of February 1, 2014, our federal, state and foreign net operating loss carryforwards for income tax purposes were approximately \$4, \$24 and \$0, respectively. The state net operating loss carryforwards are subject to certain statutory limitations of the Internal Revenue Code and applicable state law. If not utilized, a portion of our state and foreign net operating loss carryforwards will begin to expire in 2031 and 2033, respectively.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

Fiscal year	2014	2013	2012
Unrecognized tax benefit at beginning of year	\$14	\$15	\$21
Gross increase to tax positions in prior periods	9	3	1
Gross decrease to tax positions in prior periods	(2)	(1)	(7)
Gross increase to tax positions in current period	2	1	1
Lapses in statute	(3)	—	—
Settlements	(5)	(4)	(1)
<b>Unrecognized tax benefit at end of year</b>	<b>\$15</b>	<b>\$14</b>	<b>\$15</b>

At the end of 2014, 2013 and 2012, \$13, \$7 and \$7 of the ending gross unrecognized tax benefit related to items which, if recognized, would affect the effective tax rate.

Our income tax expense included a decrease to expense of \$1 in both 2014 and 2012, and an increase to expense of \$1 in 2013, for tax-related interest and penalties. At the end of 2014, 2013 and 2012, our liability for interest and penalties was \$2, \$7 and \$7.

We file income tax returns in the U.S. and a limited number of foreign jurisdictions. With few exceptions, we are no longer subject to federal, state and local, or non-U.S. income tax examinations for years before 2010. Unrecognized tax benefits related to federal, state and local tax positions may decrease by \$4 by January 30, 2016, due to the completion of examinations and the expiration of various statutes of limitations.

#### NOTE 15: EARNINGS PER SHARE

Earnings per basic share is computed using the weighted-average number of common shares outstanding during the year. Earnings per diluted share uses the weighted-average number of common shares outstanding during the year plus dilutive common stock equivalents, primarily stock options. Dilutive common stock reflects the issuance of stock for all outstanding options that could be exercised, and would also reduce the amount of earnings that each share is entitled to. Anti-dilutive shares (including stock options and other shares) are excluded from the calculation of diluted shares and earnings per diluted share because their impact could increase earnings per diluted share.

The computation of earnings per share is as follows:

Fiscal year	2014	2013	2012
Net earnings	\$720	\$734	\$735
Basic shares	190.0	194.5	203.0
Dilutive effect of stock options and other	3.6	3.2	3.7
Diluted shares	193.6	197.7	206.7
<b>Earnings per basic share</b>	<b>\$3.79</b>	<b>\$3.77</b>	<b>\$3.62</b>
<b>Earnings per diluted share</b>	<b>\$3.72</b>	<b>\$3.71</b>	<b>\$3.56</b>
Anti-dilutive stock options and other	2.1	4.1	4.2

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

#### NOTE 16: SEGMENT REPORTING

##### Segments

We have two reportable segments: **Retail** and **Credit**. Our **Retail** segment includes our “Nordstrom” operating segment, which is composed of our Nordstrom full-line stores in the U.S. and our online store at Nordstrom.com. Through our multi-channel initiatives, we have integrated the operations, merchandising and technology of our Nordstrom full-line and online stores, consistent with our customers’ expectations of a seamless shopping experience regardless of channel. Our internal reporting to our president, who is our chief operating decision maker, is consistent with these multi-channel initiatives. We aggregate our Nordstrom Rack operating segment into the Retail reporting segment, based on similar economic and other qualitative characteristics. Additionally, we include Nordstromrack.com, HauteLook, Jeffrey, Trunk Club and our Canadian operations in the Retail reporting segment.

Through our **Credit** segment, we provide our customers with a variety of payment products and services, including a Nordstrom private label card, two Nordstrom Visa credit cards and a debit card for Nordstrom purchases. Our credit and debit card products also include a loyalty program that provides benefits to our cardholders based on their level of spending.

Amounts in the **Corporate/Other** column include unallocated corporate expenses and assets, sales return reserve, inter-segment eliminations and other adjustments to segment results necessary for the presentation of consolidated financial results in accordance with generally accepted accounting principles.

##### Accounting Policy

In general, we use the same measurements to compute earnings before income taxes for reportable segments as we do for the consolidated company. However, redemptions of our Nordstrom Notes are included in net sales for our Retail segment. The sales amount in our Corporate/Other column includes an entry to eliminate these transactions from our consolidated net sales. The related Nordstrom Notes expenses are included in our Retail segment at face value. Our Corporate/Other column includes an adjustment to reduce the Nordstrom Notes expense from face value to their estimated cost. In addition, our sales return reserve and other corporate adjustments are recorded in the Corporate/Other column. Other than as described above, the accounting policies of the operating segments are the same as those described in Note 1: Nature of Operations and Summary of Significant Accounting Policies.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

The following table sets forth information for our reportable segments:

	Retail	Corporate/ Other	Total Retail Business <sup>1</sup>	Credit	Total
<b>Fiscal year 2014</b>					
Net sales	\$13,369	(\$259)	\$13,110	\$—	\$13,110
Credit card revenues	—	—	—	396	396
Earnings (loss) before interest and income taxes	1,404	(283)	1,121	202	1,323
Interest expense, net	—	(120)	(120)	(18)	(138)
Earnings (loss) before income taxes	1,404	(403)	1,001	184	1,185
Capital expenditures	683	172	855	6	861
Depreciation and amortization	393	112	505	3	508
Goodwill	435	—	435	—	435
Assets <sup>2</sup>	5,103	1,781	6,884	2,361	9,245
<b>Fiscal year 2013</b>					
Net sales	\$12,395	(\$229)	\$12,166	\$—	\$12,166
Credit card revenues	—	—	—	374	374
Earnings (loss) before interest and income taxes	1,420	(258)	1,162	188	1,350
Interest expense, net	—	(137)	(137)	(24)	(161)
Earnings (loss) before income taxes	1,420	(395)	1,025	164	1,189
Capital expenditures	636	161	797	6	803
Depreciation and amortization	364	88	452	2	454
Goodwill	175	—	175	—	175
Assets <sup>2</sup>	4,191	2,118	6,309	2,265	8,574
<b>Fiscal year 2012</b>					
Net sales	\$11,949	(\$187)	\$11,762	\$—	\$11,762
Credit card revenues	—	—	—	372	372
Earnings (loss) before interest and income taxes	1,409	(246)	1,163	182	1,345
Interest expense, net	—	(134)	(134)	(26)	(160)
Earnings (loss) before income taxes	1,409	(380)	1,029	156	1,185
Capital expenditures	371	140	511	2	513
Depreciation and amortization	357	70	427	2	429
Goodwill	175	—	175	—	175
Assets <sup>2</sup>	3,922	1,966	5,888	2,201	8,089

<sup>1</sup> Total Retail Business is not a reportable segment, but represents a subtotal of the Retail segment and Corporate/Other, and is consistent with our presentation in Management's Discussion and Analysis of Financial Condition and Results of Operations.

<sup>2</sup> Assets in Corporate/Other include unallocated assets in corporate headquarters, consisting primarily of cash, land, buildings and equipment and deferred tax assets.

## Nordstrom, Inc.

### Notes to Consolidated Financial Statements

Dollar and share amounts in millions except per share, per option and per unit amounts

The following table summarizes net sales within our reportable segments:

Fiscal year	2014	2013	2012
Nordstrom full-line stores - U.S.	\$7,682	\$7,705	\$7,964
Nordstrom.com	1,996	1,622	1,269
Nordstrom	9,678	9,327	9,233
Nordstrom Rack	3,215	2,738	2,445
Nordstromrack.com and HauteLook	360	295	236
Other retail <sup>1</sup>	116	35	35
Total Retail segment	13,369	12,395	11,949
Corporate/Other	(259)	(229)	(187)
<b>Total net sales</b>	<b>\$13,110</b>	<b>\$12,166</b>	<b>\$11,762</b>

<sup>1</sup> Other retail includes our Jeffrey boutiques, Trunk Club and our Nordstrom Canada full-line store.

The following table summarizes net sales by merchandise category:

Fiscal year	2014		2013		2012	
	Net sales	% of total	Net sales	% of total	Net sales	% of total
Women's Apparel	\$3,950	30%	\$3,733	31%	\$3,684	31%
Shoes	3,038	23%	2,828	23%	2,716	23%
Men's Apparel	2,129	16%	1,943	16%	1,866	16%
Women's Accessories	1,801	14%	1,644	14%	1,574	13%
Cosmetics	1,400	11%	1,312	11%	1,255	11%
Kids' Apparel	483	4%	413	3%	381	3%
Other	309	2%	293	2%	286	3%
<b>Total net sales</b>	<b>\$13,110</b>	<b>100%</b>	<b>\$12,166</b>	<b>100%</b>	<b>\$11,762</b>	<b>100%</b>

**Nordstrom, Inc.****Notes to Consolidated Financial Statements**

Dollar and share amounts in millions except per share, per option and per unit amounts

**NOTE 17: SELECTED QUARTERLY DATA<sup>1</sup> (UNAUDITED)**

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total
<b>Fiscal year 2014</b>					
Net sales	\$2,837	\$3,296	\$3,040	\$3,938	\$13,110
Comparable sales increase <sup>2</sup>	3.9%	3.3%	3.9%	4.7%	4.0%
Credit card revenues	94	96	100	105	396
Gross profit <sup>3</sup>	1,015	1,166	1,079	1,444	4,704
Selling, general and administrative expenses	(844)	(931)	(917)	(1,084)	(3,777)
Earnings before income taxes	230	296	228	431	1,185
Net earnings	140	183	142	255	720
Earnings per basic share	\$0.74	\$0.97	\$0.74	\$1.35	\$3.79
Earnings per diluted share	\$0.72	\$0.95	\$0.73	\$1.32	\$3.72
<b>Fiscal year 2013</b>					
Net sales	\$2,657	\$3,104	\$2,791	\$3,614	\$12,166
Comparable sales increase <sup>2</sup>	2.7%	4.4%	0.1%	2.6%	2.5%
Credit card revenues	92	92	93	97	374
Gross profit <sup>3</sup>	984	1,100	1,000	1,345	4,429
Selling, general and administrative expenses	(801)	(857)	(840)	(955)	(3,453)
Earnings before income taxes	236	298	218	437	1,189
Net earnings	145	184	137	268	734
Earnings per basic share	\$0.74	\$0.94	\$0.70	\$1.39	\$3.77
Earnings per diluted share	\$0.73	\$0.93	\$0.69	\$1.37	\$3.71

<sup>1</sup> Quarterly totals may not foot across due to rounding.<sup>2</sup> Comparable sales include sales from stores that have been open at least one full year at the beginning of the year. We also include sales from our online channels (Nordstrom.com, Nordstromrack.com and HauteLook) in comparable sales because of the integration with our stores.<sup>3</sup> Gross profit is calculated as net sales less cost of sales and related buying and occupancy costs (for all segments).

## **Item 9. Changes in and Disagreements With Accountants on Accounting and Financial Disclosure.**

None.

## **Item 9A. Controls and Procedures.**

### **DISCLOSURE CONTROLS AND PROCEDURES**

As of the end of the period covered by this Annual Report on Form 10-K, the Company performed an evaluation under the supervision and with the participation of management, including our President and Chief Financial Officer, of the design and effectiveness of our disclosure controls and procedures (as defined in rules 13a-15(e) or 15d-15(e) under the Securities Exchange Act of 1934 (the "Exchange Act")). Based upon that evaluation, our President and Chief Financial Officer concluded that, as of the end of the period covered by this Annual Report, our disclosure controls and procedures were effective in the timely and accurate recording, processing, summarizing and reporting of material financial and non-financial information within the time periods specified within the Commission's rules and forms. Our President and Chief Financial Officer also concluded that our disclosure controls and procedures were effective to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our President and Chief Financial Officer, to allow timely decisions regarding required disclosure.

### **CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING**

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) or 15d-15(f) of the Exchange Act) during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

### **MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING**

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as is defined in the Securities Exchange Act of 1934. These internal controls are designed to provide reasonable assurance that the reported financial information is presented fairly, that disclosures are adequate and that the judgments inherent in the preparation of financial statements are reasonable. There are inherent limitations in the effectiveness of any system of internal control, including the possibility of human error and overriding of controls. Consequently, an effective internal control system can only provide reasonable, not absolute, assurance with respect to reporting financial information.

Management conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework and criteria established in *Internal Control – Integrated Framework (2013)*, issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on this evaluation, management concluded that the Company's internal control over financial reporting was effective as of January 31, 2015.

Deloitte & Touche LLP, an independent registered public accounting firm, is retained to audit Nordstrom's consolidated financial statements and the effectiveness of the Company's internal control over financial reporting. They have issued an attestation report on the Company's internal control over financial reporting as of January 31, 2015, which is included herein.

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Shareholders of Nordstrom, Inc.  
Seattle, Washington

We have audited the internal control over financial reporting of Nordstrom, Inc. and subsidiaries (the "Company") as of January 31, 2015, based on criteria established in *Internal Control – Integrated Framework (2013)*, issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying *Management's Report on Internal Control Over Financial Reporting*. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed by, or under the supervision of, the company's principal executive and principal financial officers, or persons performing similar functions, and effected by the company's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of January 31, 2015, based on the criteria established in *Internal Control – Integrated Framework (2013)* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated financial statements as of and for the year ended January 31, 2015 of the Company and our report dated March 16, 2015 expressed an unqualified opinion on those financial statements.

/s/ Deloitte & Touche LLP  
Seattle, Washington  
March 16, 2015

## **Item 9B. Other Information.**

None.

## **PART III**

### **Item 10. Directors, Executive Officers and Corporate Governance.**

The information required under this item is included in the following sections of our Proxy Statement for our 2015 Annual Meeting of Shareholders, the sections of which are incorporated by reference herein and will be filed within 120 days after the end of our fiscal year:

- Executive Officers
- Director Elections
- Board Committees and Charters
- Director Nominating Process
- Website Access to Corporate Governance Documents
- Section 16(a) Beneficial Ownership Reporting Compliance
- Corporate Governance

The certifications of our President and Chief Financial Officer required pursuant to Sections 302 and 906 of the Sarbanes-Oxley Act of 2002 are included as exhibits to this Annual Report on Form 10-K and were included as exhibits to each of our quarterly reports on Form 10-Q. Our President certified to the New York Stock Exchange ("NYSE") on May 15, 2014 pursuant to Section 303A.12(a) of the NYSE's listing standards, that he was not aware of any violation by the Company of the NYSE's corporate governance listing standards as of that date.

### **Item 11. Executive Compensation.**

The information required under this item is included in the following sections of our Proxy Statement for our 2015 Annual Meeting of Shareholders, the sections of which are incorporated by reference herein and will be filed within 120 days after the end of our fiscal year:

- Compensation of Executive Officers
- Compensation Discussion and Analysis
- Director Compensation
- Compensation Committee Interlocks and Insider Participation

### **Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Shareholder Matters.**

The information required under this item is included in the following sections of our Proxy Statement for our 2015 Annual Meeting of Shareholders, the sections of which are incorporated by reference herein and will be filed within 120 days after the end of our fiscal year:

- Security Ownership of Certain Beneficial Owners and Management
- Equity Compensation Plans

### **Item 13. Certain Relationships and Related Transactions, and Director Independence.**

The information required under this item is included in the following sections of our Proxy Statement for our 2015 Annual Meeting of Shareholders, the sections of which are incorporated by reference herein and will be filed within 120 days after the end of our fiscal year:

- Election of Directors
- Certain Relationships and Related Transactions

### **Item 14. Principal Accounting Fees and Services.**

The information required under this item is included in the following section of our Proxy Statement for our 2015 Annual Meeting of Shareholders, the section of which is incorporated by reference herein and will be filed within 120 days after the end of our fiscal year:

- Ratification of the Appointment of Independent Registered Public Accounting Firm

## PART IV

### Item 15. Exhibits and Financial Statement Schedules.

The following information required under this item is filed as part of this report:

#### (a)1. FINANCIAL STATEMENTS

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#### (a)3. EXHIBITS

Exhibits are incorporated herein by reference or are filed with this report as set forth in the Index to Exhibits on pages 72 through 78 hereof.

All other schedules and exhibits are omitted because they are not applicable, not required or because the information required has been given as part of this report.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NORDSTROM, INC.  
(Registrant)

/s/ Michael G. Koppel  
Michael G. Koppel  
Executive Vice President and Chief Financial Officer  
(Principal Financial Officer)

Date: March 16, 2015

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the date indicated.

Principal Financial Officer:

/s/ Michael G. Koppel  
Michael G. Koppel  
Executive Vice President and Chief Financial Officer

Principal Executive Officer:

/s/ Blake W. Nordstrom  
Blake W. Nordstrom  
President

Principal Accounting Officer:

/s/ James A. Howell  
James A. Howell  
Executive Vice President, Finance and Treasurer

Directors:

/s/ Shellye L. Archambeau  
Shellye L. Archambeau  
Director

/s/ Phyllis J. Campbell  
Phyllis J. Campbell  
Director

/s/ Michelle M. Ebanks  
Michelle M. Ebanks  
Director

/s/ Enrique Hernandez, Jr.  
Enrique Hernandez, Jr.  
Chairman of the Board of Directors

/s/ Robert G. Miller  
Robert G. Miller  
Director

/s/ Blake W. Nordstrom  
Blake W. Nordstrom  
Director

/s/ Erik B. Nordstrom  
Erik B. Nordstrom  
Director

/s/ Peter E. Nordstrom  
Peter E. Nordstrom  
Director

/s/ Philip G. Satre  
Philip G. Satre  
Director

/s/ Brad D. Smith  
Brad D. Smith  
Director

/s/ B. Kevin Turner  
B. Kevin Turner  
Director

/s/ Robert D. Walter  
Robert D. Walter  
Director

/s/ Alison A. Winter  
Alison A. Winter  
Director

Date: March 16, 2015

## CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

We consent to the incorporation by reference in Registration Statement Nos. 333-166961, 333-161803, 333-63403, 333-40064, 333-40066, 333-79791, 333-101110, 333-118756, 333-146049, 333-174336, 333-173020, 333-189301 and 333-198413 on Form S-8 and 333-198408 on Form S-3 of our reports dated March 16, 2015, relating to the financial statements of Nordstrom, Inc. and subsidiaries, and the effectiveness of Nordstrom, Inc. and subsidiaries' internal control over financial reporting, appearing in the Annual Report on Form 10-K of Nordstrom, Inc. for the year ended January 31, 2015.

/s/ Deloitte & Touche LLP  
Seattle, Washington  
March 16, 2015

**Nordstrom, Inc. and Subsidiaries**  
**Exhibit Index**

	Exhibit	Method of Filing
3.1	Articles of Incorporation as amended and restated on May 25, 2005	Incorporated by reference from the Registrant's Form 8-K filed on May 31, 2005, Exhibit 3.1
3.2	Bylaws, as amended and restated on February 12, 2015	Incorporated by reference from the Registrant's Form 8-K filed on February 17, 2015, Exhibit 3.1
4.1	Indenture between Registrant and Norwest Bank Colorado, N.A., as trustee, dated March 11, 1998	Incorporated by reference from Registration No. 333-47035, Exhibit 4.1
4.2	Amended and Restated Master Indenture, dated as of May 1, 2007, by and between Nordstrom Credit Card Master Note Trust II and Wells Fargo Bank, National Association, as indenture trustee	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 4.1
4.3	Series 2011-1 Indenture Supplement, dated as of November 22, 2011, by and between Nordstrom Credit Card Master Note Trust II and Wells Fargo Bank, National Association, as indenture trustee	Incorporated by reference from the Registrant's Form 8-K filed on November 28, 2011, Exhibit 4.2
4.4	Indenture dated December 3, 2007, between the Company and Wells Fargo Bank, National Association	Incorporated by reference from the Registrant's Form S-4/A filed on April 29, 2014, Exhibit 4.1
4.5	Note Purchase Agreement, dated as of November 16, 2011, by and between Nordstrom Credit Card Receivables II LLC, Nordstrom fsb, Nordstrom Credit, Inc., RBS Securities Inc. and J.P. Morgan Securities LLC	Incorporated by reference from the Registrant's Form 8-K filed on November 28, 2011, Exhibit 4.1
4.6	Form of 6.25% Note due January 2018	Incorporated by reference from the Registrant's Form 8-K filed on December 3, 2007, Exhibit 4.1
4.7	Form of 6.75% Note due June 2014	Incorporated by reference from the Registrant's Form 8-K filed on May 26, 2009, Exhibit 4.1
4.8	Form of 4.75% Note due May 1, 2020	Incorporated by reference from the Registrant's Form 8-K filed on April 23, 2010, Exhibit 4.1
4.9	Form of 4.00% Note due 2021	Incorporated by reference from the Registrant's Form 8-K filed on October 11, 2011, Exhibit 4.1
4.10	Form of 5.00% Global Note due 2044	Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.2
4.11	Form of 5.00% Rule 144A Global Note due 2044	Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.3
4.12	Form of 5.00% Regulation S Global Note due 2044	Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.4
4.13	Registration Rights Agreement, dated as of December 12, 2013	Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.5
4.14*	Trunk Club Newco, Inc. 2010 Equity Incentive Plan	Incorporated by reference from the Registrant's Form S-8 filed on August 27, 2014, Exhibit 4.1
10.1*	Nordstrom 401(k) Plan & Profit Sharing, amended and restated on August 27, 2008	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended November 1, 2008, Exhibit 10.1
10.2*	Amendment 2009-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 8-K filed on March 3, 2009, Exhibit 10.5
10.3*	Amendment 2009-2 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 1, 2010, Exhibit 10.2
10.4*	Amendment 2009-3 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 1, 2010, Exhibit 10.3

\*This exhibit is a management contract, compensatory plan or arrangement

Exhibit		Method of Filing
10.5*	Amendment 2010-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 1, 2010, Exhibit 10.4
10.6*	Amendment 2010-2 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 1, 2010, Exhibit 10.5
10.7*	Amendment 2010-3 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended April 30, 2011, Exhibit 10.1
10.8*	Amendment 2011-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-K for the year ended January 28, 2012, Exhibit 10.8
10.9*	Amendment 2012-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended April 28, 2012, Exhibit 10.3
10.10*	Amendment 2012-1A to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 11-K for the year ended December 31, 2012, Exhibit 99.12
10.11*	Amendment 2012-2 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 11-K for the year ended December 31, 2012, Exhibit 99.13
10.12*	Amendment to the Participant Loan Program of the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-K for the year ended January 28, 2012, Exhibit 10.9
10.13*	Amendment 2014-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 3, 2014, Exhibit 10.1
10.14*	Amendment 2013-1 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 11-K filed on June 13, 2014, Exhibit 99.14
10.15*	Amendment 2014-2 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended August 2, 2014, Exhibit 10.4
10.16*	Amendment 2014-3 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended August 2, 2014, Exhibit 10.5
10.17*	Amendment 2014-4 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended August 2, 2014, Exhibit 10.6
10.18*	Amendment 2014-5 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended November 1, 2014, Exhibit 10.2
10.19*	Amendment 2014-6 to the Nordstrom 401(k) Plan & Profit Sharing	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended November 1, 2014, Exhibit 10.3
10.20*	Nordstrom, Inc. Executive Management Group Bonus Plan	Incorporated by reference from the Registrant's definitive proxy statement filed with the Commission on April 15, 2004
10.21*	Nordstrom, Inc. Executive Management Bonus Plan	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 2, 2009, Exhibit 10.6
10.22*	Amended and Restated Nordstrom, Inc. Executive Management Bonus Plan	Incorporated by reference from the Registrant's Form DEF 14A filed on March 30, 2012
10.23*	Nordstrom Executive Deferred Compensation Plan (2007)	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2007, Exhibit 10.40
10.24*	Amendment 2008-1 to the Nordstrom Executive Deferred Compensation Plan (2007)	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2008, Exhibit 10.2
10.25*	Amendment 2008-2 to the Nordstrom Executive Deferred Compensation Plan	Incorporated by reference from the Registrant's Form S-8 filed on September 9, 2009, Exhibit 10.4
10.26*	Amendment 2010-2 to the Nordstrom Executive Deferred Compensation Plan (2007 Restatement)	Incorporated by reference from the Registrant's Form 8-K filed on December 23, 2010, Exhibit 10.1
10.27*	Amendment 2015-1 to the Nordstrom Executive Deferred Compensation Plan (2014 Restatement)	Filed herewith electronically

\*This exhibit is a management contract, compensatory plan or arrangement

**Nordstrom, Inc. and Subsidiaries**  
**Exhibit Index**

	Exhibit	Method of Filing
10.28*	Amendment 2013-1 to the Nordstrom Executive Compensation Plan (2007 Restatement)	Incorporated by reference from the Registrant's Form 8-K/A filed on November 26, 2013, Exhibit 10.1
10.29*	Nordstrom, Inc. Employee Stock Purchase Plan, amended and restated on August 27, 2008	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended November 1, 2008, Exhibit 10.2
10.30*	Nordstrom, Inc. Employee Stock Purchase Plan (2011 Restatement)	Incorporated by reference to Appendix A to the Registrant's Form DEF 14A filed on March 31, 2011
10.31*	1997 Nordstrom Stock Option Plan, amended and restated on February 16, 2000	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended August 2, 2003, Exhibit 10.1
10.32*	Form of Notice of 2002 Stock Option Grant and Stock Option Agreement under the Nordstrom, Inc. 1997 Equity Incentive Plan	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended February 2, 2008, Exhibit 10.41
10.33*	Form of Notice of 2003 Stock Option Grant and Stock Option Agreement under the Nordstrom, Inc. 1997 Equity Incentive Plan	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended February 2, 2008, Exhibit 10.42
10.34*	Form of Notice of 2004 Stock Option Grant and Stock Option Agreement under the Nordstrom, Inc. 1997 Equity Incentive Plan	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended February 2, 2008, Exhibit 10.43
10.35*	2004 Equity Incentive Plan	Incorporated by reference from the Registrant's definitive proxy statement filed with the Commission on April 15, 2004
10.36*	Nordstrom, Inc. 2004 Equity Incentive Plan (2007 Amendment)	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2007, Exhibit 10.44
10.37*	Nordstrom, Inc. 2004 Equity Incentive Plan (2008 Amendment)	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2008, Exhibit 10.1
10.38*	Form of Notice of 2005 Stock Option Grant and Stock Option Agreement under the Nordstrom, Inc. 2004 Equity Incentive Plan	Incorporated by reference from the Registrant's Form 8-K filed on March 1, 2005, Exhibit 10.1
10.39*	Form of Notice of 2006 Stock Option Grant and Stock Option Agreement under the Nordstrom, Inc. 2004 Equity Incentive Plan	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended February 2, 2008, Exhibit 10.45
10.40*	2007 Stock Option Notice Award Agreement and Form of Notice	Incorporated by reference from the Registrant's Form 8-K filed on February 26, 2007, Exhibit 10.1
10.41*	2008 Stock Option Notice Award Agreement and Form of Notice	Incorporated by reference from the Registrant's Form 8-K filed on February 22, 2008, Exhibit 10.1
10.42*	2009 Nonqualified Stock Option Grant Agreement and Form of Notice	Incorporated by reference from the Registrant's Form 8-K filed on March 3, 2009, Exhibit 10.2
10.43*	Form of 2014 Nonqualified Stock Option Grant Agreement	Incorporated by reference from the Registrant's Form 8-K filed on March 4, 2014, Exhibit 10.1
10.44*	2010 Stock Option Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2009, Exhibit 10.1
10.45*	Nordstrom, Inc. 2010 Equity Incentive Plan	Incorporated by reference to Appendix A to the Registrant's Form DEF 14A filed on April 8, 2010
10.46*	Nordstrom, Inc. 2010 Equity Incentive Plan as amended February 27, 2013	Incorporated by reference to Appendix A to the Registrant's Form DEF 14A filed on April 1, 2013
10.47*	Nordstrom, Inc. 2010 Equity Incentive Plan as amended and restated February 26, 2014	Incorporated by reference from the Registrant's Form 8-K filed on March 4, 2014, Exhibit 10.4

\*This exhibit is a management contract, compensatory plan or arrangement

<b>Exhibit</b>		<b>Method of Filing</b>
10.48*	Form of 2011 Stock Option Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2010, Exhibit 10.1
10.49*	Form of 2012 Nonqualified Stock Option Grant Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 18, 2011, Exhibit 10.1
10.50*	Form of 2013 Nonqualified Stock Option Grant Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 14, 2012, Exhibit 10.1
10.51*	Form of the 2015 Nonqualified Stock Option Grant Agreement	Incorporated by reference from the Registrant's Form 8-K filed on February 19, 2015, Exhibit 10.1
10.52*	Nordstrom, Inc. Leadership Separation Plan (Effective March 1, 2005)	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended January 29, 2005, Exhibit 10.43
10.53*	Amendment 2006-1 to the Nordstrom, Inc. Leadership Separation Plan	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended February 2, 2008, Exhibit 10.56
10.54*	Amendment 2008-1, Nordstrom, Inc. Leadership Separation Plan	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2008, Exhibit 10.3
10.55*	Amendment 2011-1 to the Nordstrom Leadership Separation Plan	Incorporated by reference from the Registrant's Form 8-K filed on August 25, 2011, Exhibit 10.1
10.56*	Amendment 2013-1 to the Nordstrom Leadership Separation Plan	Incorporated by reference from the Registrant's Form 8-K filed on March 5, 2013, Exhibit 10.1
10.57*	2008 Performance Share Unit Agreement and Form of Notice	Incorporated by reference from the Registrant's Form 8-K filed on February 22, 2008, Exhibit 10.2
10.58*	2009 Performance Share Unit Award Agreement and Form of Notice	Incorporated by reference from the Registrant's Form 8-K filed on March 3, 2009, Exhibit 10.3
10.59*	2010 Performance Share Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2009, Exhibit 10.2
10.60*	Form of 2011 Performance Share Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2010, Exhibit 10.2
10.61*	Form of 2012 Performance Share Unit Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 18, 2011, Exhibit 10.2
10.62*	Form of 2013 Performance Share Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 14, 2012, Exhibit 10.2
10.63*	Form of 2014 Performance Share Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on March 4, 2014, Exhibit 10.3
10.64*	Form of the 2015 Performance Share Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on February 19, 2015, Exhibit 10.3
10.65*	Nordstrom Supplemental Executive Retirement Plan (2008)	Incorporated by reference from the Registrant's Form 8-K filed on November 24, 2008, Exhibit 10.4
10.66*	Amendment 2009-1 to the Nordstrom Supplemental Executive Retirement Plan	Incorporated by reference from the Registrant's Form 8-K filed on March 3, 2009, Exhibit 10.4
10.67*	Amendment 2014-1 to the Nordstrom Supplemental Executive Retirement Plan	Incorporated by reference from the Registrant's Form 8-K filed on August 25, 2014, Exhibit 10.1
10.68*	Amendment 2014-2 to the Nordstrom Supplemental Executive Retirement Plan	Incorporated by reference from the Registrant's Form 8-K filed on August 25, 2014, Exhibit 10.2
10.69	Nordstrom Directors Deferred Compensation Plan (2002 Restatement)	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended January 31, 2004, Exhibit 10.55

\*This exhibit is a management contract, compensatory plan or arrangement

**Nordstrom, Inc. and Subsidiaries**  
**Exhibit Index**

	Exhibit	Method of Filing
10.70	Nordstrom Directors Deferred Compensation Plan (2007)	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2007, Exhibit 10.41
10.71	Amendment 2009-1 to the Nordstrom Directors Deferred Compensation Plan	Incorporated by reference from the Registrant's Form S-8 filed on September 9, 2009, Exhibit 10.5
10.72	2009 Form of Independent Director Indemnification Agreement	Incorporated by reference from the Registrant's Form 8-K filed on March 3, 2009, Exhibit 10.1
10.73	2010 Form of Independent Director Indemnification Agreement	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended January 29, 2011, Exhibit 10.78
10.74	The 2002 Nonemployee Director Stock Incentive Plan	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended July 31, 2002, Exhibit 10.1
10.75	Nordstrom, Inc. 2002 Nonemployee Director Stock Incentive Plan (2007 Amendment)	Incorporated by reference from the Registrant's Form 8-K filed on November 19, 2007, Exhibit 10.39
10.76	Form of Restricted Stock Award under the 2002 Nonemployee Director Stock Incentive Plan	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended November 3, 2007, Exhibit 10.1
10.77	Form of 2012 Restricted Stock Unit Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 18, 2011, Exhibit 10.3
10.78	Form of 2013 Restricted Stock Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on November 14, 2012, Exhibit 10.3
10.79	Form of 2014 Restricted Stock Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on March 4, 2014, Exhibit 10.2
10.80	Form of the 2015 Restricted Stock Unit Award Agreement	Incorporated by reference from the Registrant's Form 8-K filed on February 19, 2015, Exhibit 10.2
10.81	Commitment of Nordstrom, Inc. to Nordstrom fsb dated June 17, 2004	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended July 31, 2004, Exhibit 10.4
10.82	Nordstrom fsb Segregated Earmarked Deposit Agreement and Security Agreement by and between Nordstrom fsb and Nordstrom, Inc. dated July 1, 2004	Incorporated by reference from the Registrant's Quarterly Report on Form 10-Q for the quarter ended July 31, 2004, Exhibit 10.5
10.83	Revolving Credit Facility Agreement dated March 21, 2013, between Registrant and each of the initial lenders named therein as Lenders; Bank of America, N.A. as Administrative Agent; Wells Fargo Bank, National Association and U.S. Bank, National Association as Syndication Agents; and The Royal Bank of Scotland PLC as Documentation Agent	Incorporated by reference from the Registrant's Form 8-K filed on March 26, 2013, Exhibit 10.1
10.84	Performance Undertaking dated December 4, 2001 between Registrant and Bank One, N.A.	Incorporated by reference from the Registrant's Annual Report on Form 10-K for the year ended January 31, 2002, Exhibit 10.38
10.85	Servicing Agreement, dated as of May 1, 2007, by and between Nordstrom fsb, and Nordstrom Credit, Inc.	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.2
10.86	Amended and Restated Transfer and Servicing Agreement, dated as of May 1, 2007, by and between Nordstrom Credit Card Receivables II LLC, as transferor, Nordstrom fsb, as servicer, Wells Fargo Bank, National Association, as indenture trustee, and Nordstrom Credit Card Master Note Trust II, as issuer	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.4

	Exhibit	Method of Filing
10.87	Second Amended and Restated Trust Agreement, dated as of May 1, 2007, by and between Nordstrom Credit Card Receivables II LLC, as transferor, and Wilmington Trust Company, as owner trustee	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.5
10.88	Amended and Restated Administration Agreement, dated as of May 1, 2007, by and between Nordstrom Credit Card Master Note Trust II, as issuer, and Nordstrom fsb, as administrator	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.6
10.89	Amended and Restated Receivables Purchase Agreement, dated as of May 1, 2007, by and between Nordstrom Credit, Inc., as seller and Nordstrom Credit Card Receivables II LLC, as purchaser	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.3
10.90	Participation Agreement, dated as of May 1, 2007, by and between Nordstrom fsb, as seller and Nordstrom Credit, Inc., as purchaser	Incorporated by reference from the Registrant's Form 8-K filed on May 8, 2007, Exhibit 99.1
10.91	Confirmation of transaction between The Royal Bank of Scotland plc and Nordstrom Inc., dated as of December 22, 2009	Incorporated by reference from the Registrant's Form 8-K filed on December 23, 2009, Exhibit 10.1
10.92	Confirmation of transaction between Wachovia Bank N.A. and Nordstrom Inc., dated as of December 22, 2009	Incorporated by reference from the Registrant's Form 8-K filed on December 23, 2009, Exhibit 10.2
10.93	Press release dated May 12, 2011 announcing that its Board of Directors authorized a \$750 million share repurchase program	Incorporated by reference from the Registrant's Form 8-K filed on May 12, 2011, Exhibit 99.3
10.94	Press release dated February 17, 2012 announcing that its Board of Directors authorized an \$800 million share repurchase program	Incorporated by reference from the Registrant's Form 8-K filed on February 21, 2012, Exhibit 99.1
10.95	Press release dated February 27, 2013 announcing that its Board of Directors authorized an \$800 million share repurchase program	Incorporated by reference from the Registrant's Form 8-K filed on February 28, 2013, Exhibit 99.1
10.96	Historical Statement of Earnings and segment data for fiscal year 2012 reclassified for consistency with our current view of business performance	Incorporated by reference from the Registrant's Form 8-K filed on May 16, 2013, Exhibit 99.2
10.97	Historical Statement of Earnings and Operating Results for fiscal year 2012 by quarter reclassified for consistency with our current view of business performance	Incorporated by reference from the Registrant's Form 10-Q for the quarter ended May 4, 2013, Exhibit 99.2
10.98	Press release dated December 3, 2013 announcing the pricing of a private offering of 2044 Notes	Incorporated by reference from the Registrant's Form 8-K filed on December 4, 2013, Exhibit 99.1
10.99	Press release dated December 3, 2013 announcing the commencement of a private exchange offering	Incorporated by reference from the Registrant's Form 8-K filed on December 4, 2013, Exhibit 99.2
10.100	Press release dated December 12, 2013 announcing the closing of the private offering of 2044 Notes	Incorporated by reference from the Registrant's Form 8-K filed on December 12, 2013, Exhibit 99.1
10.101	Press release dated December 17, 2013 relating to the expiration of the early participation period	Incorporated by reference from the Registrant's Form 8-K filed on December 17, 2013, Exhibit 99.1
10.102	Press release dated January 2, 2014 relating to the closing of the private exchange offer	Incorporated by reference from the Registrant's Form 8-K filed on January 2, 2014, Exhibit 99.1
10.103	Press release dated September 4, 2014 announcing that its Board of Directors authorized a \$1,000 million share repurchase program	Incorporated by reference from the Registrant's Form 8-K filed on September 4, 2014, Exhibit 99.1

**Nordstrom, Inc. and Subsidiaries**  
**Exhibit Index**

	<b>Exhibit</b>	<b>Method of Filing</b>
21.1	Significant subsidiaries of the Registrant	Filed herewith electronically
23.1	Consent of Independent Registered Public Accounting Firm	Filed as page 71 of this report
31.1	Certification of President required by Section 302(a) of the Sarbanes-Oxley Act of 2002	Filed herewith electronically
31.2	Certification of Chief Financial Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002	Filed herewith electronically
32.1	Certification of President and Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Furnished herewith electronically
101.INS	XBRL Instance Document	Filed herewith electronically
101.SCH	XBRL Taxonomy Extension Schema Document	Filed herewith electronically
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document	Filed herewith electronically
101.LAB	XBRL Taxonomy Extension Labels Linkbase Document	Filed herewith electronically
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document	Filed herewith electronically
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document	Filed herewith electronically

SHAREHOLDER INFORMATION

## Executive Officers

**Teri Bariquit, 49**

Executive Vice President,  
Nordstrom Merchandising Group

**Kirk Beardsley, 46**

Executive Vice President,  
Online Merchandising

**Terence Boyle, 42**

Executive Vice President,  
Nordstromrack.com|HauteLook

**Brian K. Dennehy, 49**

Executive Vice President and  
Chief Marketing Officer

**James A. Howell, 49**

Executive Vice President,  
Finance and Treasurer

**Michael G. Koppel, 58**

Executive Vice President and  
Chief Financial Officer

**Gemma Lionello, 49**

Executive Vice President and  
General Merchandise Manager,  
Cosmetics Division

**Daniel F. Little, 53**

Executive Vice President and  
Chief Information Officer

**Lisa Luther, 46**

Executive Vice President of  
Finance and Operations,  
Nordstrom.com

**Steven C. Mattics, 46**

Executive Vice President;  
Chairman and Chief Executive Officer of  
Nordstrom fsb,  
President of Nordstrom Credit, Inc.

**Scott A. Meden, 52**

Executive Vice President and  
General Merchandise Manager,  
Shoe Division

**Robert J. Middlemas, 58**

Executive Vice President and  
Regional Manager,  
Southern California

**Margaret Myers, 68**

Executive Vice President and  
General Merchandise Manager,  
Accessories and Women's  
Specialized Divisions

**Blake W. Nordstrom, 54**

President

**Erik B. Nordstrom, 51**

Executive Vice President and  
President, Nordstrom.com

**James F. Nordstrom, Jr., 42**

Executive Vice President and  
President, Stores

**Peter E. Nordstrom, 53**

Executive Vice President and  
President, Merchandising

**Brian Saltzman, 47**

Executive Vice President,  
User Experience and Optimization

**Robert B. Sari, 58**

Executive Vice President,  
General Counsel and Secretary

**Michael Sato, 48**

Executive Vice President,  
Supply Chain

**Tricia D. Smith, 43**

Executive Vice President and  
General Merchandise Manager,  
Designer, Women's and Kids'  
Apparel

**Geevy S. K. Thomas, 50**

Executive Vice President and  
President, Nordstrom Rack

**Paige L. Thomas, 43**

Executive Vice President and  
General Merchandise Manager,  
Nordstrom Rack

**Mark J. Tritton, 51**

Executive Vice President and  
President, Nordstrom Product Group

**David M. Witman, 56**

Executive Vice President and  
General Merchandise Manager,  
Men's Apparel

**Kenneth J. Worzel, 50**

Executive Vice President,  
Strategy and Development

## Board of Directors and Committees

**Shellye L. Archambeau, 52**

Chief Executive Officer  
MetricStream, Inc.  
Palo Alto, California

**Phyllis J. Campbell, 63**

Chairman of the Pacific Northwest Region  
JPMorgan Chase  
Seattle, Washington

**Michelle M. Ebanks, 53**

President & Group Publisher  
Essence Communications  
New York, New York

**Enrique Hernandez, Jr., 59**

Nordstrom, Inc. Chairman of the Board  
President and Chief Executive Officer  
Inter-Con Security Systems, Inc.  
Pasadena, California

**Robert G. Miller, 70**

Chief Executive Officer  
Albertsons LLC  
Boise, Idaho

**Blake W. Nordstrom, 54**

President  
Nordstrom, Inc.  
Seattle, Washington

**Erik B. Nordstrom, 51**

Executive Vice President,  
President, Nordstrom.com  
Nordstrom, Inc.  
Seattle, Washington

**Peter E. Nordstrom, 53**

Executive Vice President,  
President, Merchandising  
Nordstrom, Inc.  
Seattle, Washington

**Philip G. Satre, 65**

Private Investor  
Retired Chief Executive Officer  
Harrah's Entertainment, Inc.  
Reno, Nevada

**Brad D. Smith, 50**

President and  
Chief Executive Officer  
Intuit Inc.  
Mountain View, California

**B. Kevin Turner, 49**

Chief Operating Officer  
Microsoft Corporation  
Redmond, Washington

**Robert D. Walter, 69**

Private Investor  
Founder and Retired Chairman and  
Chief Executive Officer  
Cardinal Health, Inc.  
Columbus, Ohio

**Alison A. Winter, 68**

Chief Executive Officer and Founder  
Braintree Holdings, LLC  
Pasadena, California

**Audit Committee**

Alison A. Winter, Chair  
Shellye L. Archambeau  
Phyllis J. Campbell  
Robert G. Miller  
Brad D. Smith

**Compensation Committee**

Robert D. Walter, Chair  
Enrique Hernandez, Jr.  
Philip G. Satre  
B. Kevin Turner

**Corporate Governance and  
Nominating Committee**

Philip G. Satre, Chair  
Enrique Hernandez, Jr.  
Robert D. Walter  
Alison A. Winter

**Finance Committee**

Robert G. Miller, Chair  
Phyllis J. Campbell  
Michelle M. Ebanks

**Technology Committee**

B. Kevin Turner, Chair  
Shellye L. Archambeau  
Michelle M. Ebanks  
Brad D. Smith

## Shareholder Information

### Independent Registered Public Accounting Firm

Deloitte & Touche LLP  
Seattle, Washington

### Counsel

Lane Powell PC  
Seattle, Washington

### Transfer Agent and Registrar

Computershare  
PO Box 30170  
College Station, Texas 77842  
Telephone (800) 318-7045  
TDD for Hearing Impaired (800) 952-9245  
Foreign Shareholders (201) 680-6578  
TDD Foreign Shareholders (781) 575-4592  
computershare.com/investor

### General Offices

1617 Sixth Avenue  
Seattle, Washington 98101  
Telephone (206) 628-2111

### Annual Meeting

May 5, 2015 at 11:00 a.m.  
Pacific Standard Time  
Nordstrom Downtown Seattle Store  
John W. Nordstrom Room, fifth floor  
1617 Sixth Avenue  
Seattle, Washington 98101

### Form 10-K

The Company's Annual Report on Form 10-K for the year ended January 31, 2015 will be provided to shareholders upon request to:

Nordstrom Investor Relations  
PO Box 2737  
Seattle, Washington 98111  
(206) 303-3200  
invrelations@nordstrom.com

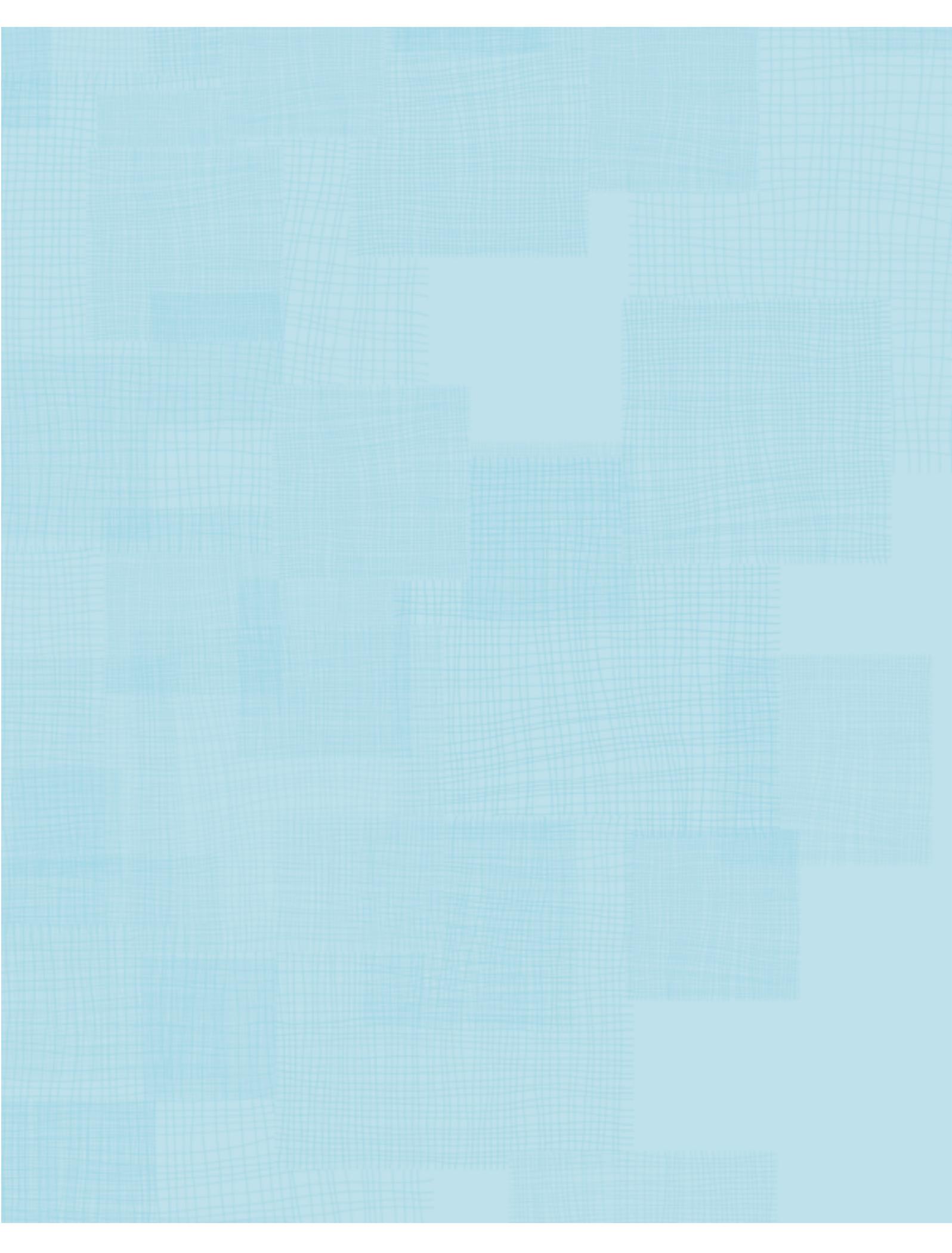
### Shareholder Information

Additional shareholder information, including Nordstrom's Corporate Governance Guidelines and Code of Business Conduct and Ethics, is available online at [investor.nordstrom.com](http://investor.nordstrom.com) (Investor Relations, Corporate Governance). The Company intends to provide disclosure of any amendments or waivers to its Code of Business Conduct and Ethics online within four business days following the date of amendment or waiver. In addition, the Company is always willing to discuss matters of concern to shareholders. Shareholders may contact the Company at:  
(206) 303-3200  
invrelations@nordstrom.com

### Certifications

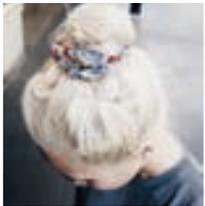
We have filed the required certifications under Section 302 of the Sarbanes-Oxley Act of 2002 regarding the quality of our public disclosures as Exhibits 31.1 and 31.2 to our annual report on Form 10-K for the year ended January 31, 2015. After our 2015 Annual Meeting of Shareholders, we intend to file with the New York Stock Exchange the CEO certification regarding our compliance with the NYSE's corporate governance listing standards as required by NYSE Rule 303A.12(a).

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